FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
FOI/PA# 1429952-000

Total Deleted Page(s) = 8
Page 9 ~ Duplicate;
Page 10 ~ Duplicate;
Page 11 ~ Duplicate;
Page 12 ~ Duplicate;
Page 13 ~ Duplicate;
Page 25 ~ Duplicate;
Page 29 ~ Duplicate;
Page 34 ~ Duplicate;

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X Deleted Page(s) X
X No Duplication Fee X
X For this Page X
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FD-340 (Rev. 4-11-03)

File Number [redacted]

Field Office Acquiring Evidence JK

Serial # of Originating Document _____

Date Received 10-15-14

From TFO [redacted]
(Name of Contributor/Interviewee)

b3
b6
b7C
b7E

_____
(Address)

_____
(City and State)

By ECT [redacted]

To Be Returned ☐ Yes ☐ No

Receipt Given ☐ Yes ☐ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☐ No

Federal Taxpayer Information (FTI)

☐ Yes ☐ No

Title:

Reference: _____
(Communication Enclosing Material)

Description: ☐ Original notes re interview of

Orig FD192 & COC for 1B1, 1B2, 1B3, 1B4 & 1B5.

[redacted]

Lead Information

Type: Action Required

Created: 09/17/2014

Precedence: Routine

Due: 11/16/2014

From:
JACKSONVILLE, JK-3

Contact: [redacted] **Phone:** [redacted]

b3
b6
b7C
b7E

Drafted By: [redacted]

Approved By:
SSA [redacted]

Case: [redacted]

Lead: 3

Details:
(U) Please place the below item into a 1A and forward to case agent.

1B1
LETTER AND ENVELOPE WITH WHITE POWDER (FL DEPT OF HEALTH LAB# 022812-001, 2/28/2012, NO BIO-THREAT AGENTS DETECTED

Please dispose of the below evidence associated with this case in accordance with FBI policies.

1B2
(4) Tubes Nuclear DNA - Secondary Evidence - Lab#120330012

1B3
Swab - NE1 - Secondary Evidence - Lab Number 120330012 ADI

1B4
Slides - TEU Secondary Evidence - Lab #120330012

1B5
Photographs - LPOU Secondary Evidence - Lab# 120330012 ADI AER

Location 1

To: JK-EVIDENCE

Status: Assigned

Recipient: JK-EVIDENCE
Assigned: 09/17/2014 to [redacted]

Title and Character of Case:

GIRL SCOUTS OF AMERICA

Date Property Acquired: 02/28/2012

Source from which Property Acquired:
GIRL SCOUTS OF AMERICA
1000 SHEARER RD
JACKSONVILLE FL 32202

b6
b7C

Anticipated Disposition: Acquired By: Case Agent:

Description of Property: Date Entered
1B 1

LETTER AND ENVELOPE WITH WHITE POWDER
(FL DEPT OF HEALTH LAB# 022812-001, 2/28/2012,
NO BIO-THREAT AGENTS DETECTED)

Barcode: E4725339 Location: ECR ~~BIN52~~ fcab2 03/05/2012

E4725339

Case Number:
Owning Office: JACKSONVILLE

b3
b7E

PACKAGE COPY

FD-1004
Revised
9-16-2009

FEDERAL BUREAU OF INVESTIGATION

EVIDENCE CHAIN-OF-CUSTODY

Evidence Type: ☑ General ☐ Drug ☐ Firearm/Weapon ☐ CART ☐ Valuable ☐ Firearm/Other

Special Handling Instructions	Initial Receipt	Date and Time
☐ Batteries ☐ Biohazard ☐ FGJ ☒ HAZMAT ☐ Latents ☐ Refrigerate ☐ Req. Charging ☐ None ☐ Other	Signature: Printed Name: Reason: Collected	02/28/12 1:15 pm

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature: Printed Name: Reason: to URL for testing	02/28/12 1420	Signature: Printed Name: Reason: retrieve from Lab	3/6/12 2:33pm
Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signatur Printed Name: Reason: to storage	3/7/12 3:35pm	Signature: Printed Nam Reason: storage	3/7/12 3:35p
Fe Relinquished Custody	Date and Time	FedEx Accepted Custody	Date and Time
Sig Pri Reason: lab EC2	3-29-12 1:00 1 pm	Reason: storage	5/7/14 4:00p
Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Si Pr Reason: IAD Quad 3	10-15-14 945 pm	Signature: Printed Name: Reason:	
Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature: Printed Name: Reason:		Signature: Printed Name: Reason:	

b3
b6
b7C
b7E

Firearms Certification:
Printed Name: Signature: Date:

Case ID: Barcode: E4725339

(Rev. 05-01-2008)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE Date: 03/16/2012

To: Laboratory Attn: Evidence Control Unit

To: WMD Directorate Attn: WMDOU / SE Region
SSA [redacted]
IA [redacted]

To: Jacksonville Attn: Evidence Control Technician
Evidence Technician [redacted]
[redacted]

From: Jacksonville
Squad 3
Contact: TFO [redacted]

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted]

b3
b6
b7C
b7E

Title: GIRL SCOUTS OF AMERICA THREAT LETTER;VICTIM TREATEN OR ATTEMPT TO USE, POSSESS, TRANSPORTATION OF WMD

Synopsis: Request forensic analysis (latent prints) of letters and envelope.

Attachments: Laboratory Response Network (LRN) reports for the captioned evidence item(s), signed by an HMSRU Microbiologist.

Package Copy: Being forwarded under separate cover is the following evidence, [redacted] barcode number E4725339.

Details: For information of the Laboratory Division, captioned investigation was initiated on 02/28/2012, when a threating letter was received at the Girl Scouts of America Corporate Headquarters. Located at 1000 Shearer Rd. Jacksonville FL, 32202.

FBI JK AWMDC coordinated field screening with the Jacksonville Fire Rescue and HAZMAT team and Jacksonville Sheriff's Office Bomb Squad. FBI JK AWMDC transported the letter

UNCLASSIFIED

Ref:
Dep: 53288
Date: 29Mar12
Wgt: 1.20 LBS
DV:
0.00
SHIPPING: 5.29
SPECIAL: 0.37
HANDLING: 0.00
TOTAL: 5.66
Svcs: PRIORITY OVERNIGHT DSR
TRCK: 5038 1318 2979

To: Jacksonville From: Jacksonville
Re: [redacted] 03/16/2012

to the LRN for testing. The substance but was identified on scene as Corn Starch by [redacted] On 03/05/2012, Florida Department of Health reported no bio-threat agents detected on samples taken from the letter. A copy of the lab report is enclosed with the evidence. Since the letter is negative for bio-threat agents, FBI Jacksonville does not consider it to be HAZMAT.

b3
b6
b7C
b7E

Any questions can be directed to TFO [redacted] Upon completion of examination, please return the evidence to Jacksonville's Evidence Control Technician, and forward a written report to TFO [redacted]

7-264 (7-7-06)
FBI Laboratory Shipping Invoice
Federal Bureau of Investigation
2501 Investigation Parkway
Quantico, VA 22135

Mail Room Stamps

Date: 05/05/2014

To:
FBI - Jacksonville
Attn: ECT
6061 Gate Parkway
Jacksonville, FL 32256

Telephone Number: (904) 248-7000
(Recipient)

Carrier:

- [x] FedEx
- [ ] USPS Registered
- [ ] Other_____

Classification Level:

- [x] Unclassified-Not Sensitive
- [ ] Unclassified-Sensitive
- [ ] Confidential
- [ ] Secret

Special Services:

- [ ] Saturday Delivery
- [ ] Return Receipt (USPS only)
- [ ] Fragile Material*
- [ ] Perishable Material*
- [ ] Hazardous Material* ? (Packaged by:_____ Date:_____)
(Signature)

*asterisked items must be described below

Description of Contents:

Q1-Q3, NE1, nDNAU Secondary Evidence*, TEU Secondary Evidence, LPOU Secondary Evidence

Evidence - requires immediate shipment

*Requires refrigeration

Declared Value $ n/a
(Required for International Shipments)

FBI File #: [redacted]

Lab #(s): 120330012 ADI

b3
b6
b7C
b7E

Tracking Information:

Point-of-Contact Information:

Name: [redacted] Ex: [redacted]

Unit: ECU - Lab Rm: 1267

Initials of Preparer: [redacted]

Federal Bureau of Investigation
Laboratory Division

LABORATORY WORK SHEET

To: Jacksonville
Squad 3
TFO [redacted]

Date: April 4, 2012

Case ID No. [redacted]

Lab No.: 120330012 ADI

Reference: Communication dated March 16, 2012

Your No.:

Title: GIRL SCOUTS OF AMERICA THREAT LETTER; VICTIM THREATEN OR ATTEMPT TO USE, POSSESS, TRANSPORTATION OF WMD

Date specimens received: March 30, 2012

Specimens:

Q1	Envelope addressed to [redacted] Girl Scouts (1B1, E4725339)	b3 b6 b7C b7E
Q1.1	Stamp from Q1 envelope (1B1, E4725339)	
Q1.2	Stamp from Q1 envelope (1B1, E4725339)	
Q1.3	Stamp from Q1 envelope (1B1, E4725339)	
Q1.4	Tape from the back of Q1 envelope (1B1, E4725339)	
Q2	Page beginning [redacted] you are..." (1B1, E4725339)	
Q3	Unknown substance (1B1, E4725339)	
NE1	Swab	

Secondary Evidence Inventory
Trace Evidence Unit

Lab #: 120330012 ADI AAW **Date: 9/14/2012** **Initials:** [ ]

b6
b7C

Q/K #	Slide(s)	Pillbox(es)	Paperfold(s)	Other	Notes
Q1.1	1				
Q1.4	1				

Remarks:

[redacted] b3 b7E

Evidence Details

Case: [redacted] Item:

[redacted]

Description:
(U) (4) Tubes Nuclear DNA - Secondary Evidence - Lab#120330012

Collected On: 05/07/2014 04:00 PM EST
Eligible for Forfeiture: No
Receipt Item #: *None*
Special Handling: Refrigerate
CATS ID #: *None*
Hazardous Materials: *None*
FBI Seizure #: *None*
Late Justification:
(U) Entry Oversight of AECT due to workload. (Item was refrigerated upon arrival)

Discovery Location

Area:
Specific:
Collected By: [redacted] b6 b7C
Others: Secondary from LAB

Anticipated Disposition

None on *None*

Storage Information

Holding Office: JACKSONVILLE

Finalized By: [redacted]
Last Inventory: *None* b6 b7C

Location:
E4412042 - ECR, GENERAL
E572~~5999~~ 6000 - FRIGERATOR 2, ANALYZIED BY LAB

Barcode #: E5043404

Chain of Custody

Shipping / Transfer Log [redacted] b3 b6 b7C b7E

History

Acquisition Event Details

Acquisition Event:
(U) Evidence Acquired

Collected By: [redacted]

Collected From:
(U) FBI Lab - Secondary Evidence

[redacted]

[redacted]

Collected On:
05/07/2014

Receipt Given:
No

Holding Office:
JACKSONVILLE

Evidence Log:

- [redacted]

b3
b7E

FD-1004
Revised
9-16-2009

FEDERAL BUREAU OF INVESTIGATION

EVIDENCE CHAIN-OF-CUSTODY

Evidence Type: ☒ General ☐ Drug ☐ Firearm/Weapon
☐ CART ☐ Valuable ☐ Firearm/Other

Special Handling Instructions	Initial Receipt	Date and Time
☐ Batteries ☐ Biohazard ☐ FGJ ☐ HAZMAT ☐ Latents ☑ Refrigerate ☐ Req. Charging ☐ None ☐ Other	Signature: [redacted] Printed Name Reason: Collected	5/7/14 4:00p

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature: [redacted]		Signature: [redacted]	5/7/14
Printed Name:		Printed Name:	
Reason:		Reason: storage	4:01p

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Sig [redacted]	10-15-14	Signature:	
Pri	945 pm	Printed Name:	
Reason: Retrieved EC3		Reason:	

b6
b7C

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature:		Signature:	
Printed Name:		Printed Name:	
Reason:		Reason:	

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature:		Signature:	
Printed Name:		Printed Name:	
Reason:		Reason:	

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature:		Signature:	
Printed Name:		Printed Name:	
Reason:		Reason:	

Firearms Certification:
Printed N[redacted] Signature: _____ Date: _____

Case ID: [redacted] Barcode: E5043404

b3
b7E

EVIDENCE CHAIN-OF-CUSTODY

Continuation Page

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature:		Signature:	
Printed Name:		Printed Name:	
Reason:		Reason:	
Relinquished Custody	**Date and Time**	**Accepted Custody**	**Date and Time**
Signature:		Signature:	
Printed Name:		Printed Name:	
Reason:		Reason:	
Relinquished Custody	**Date and Time**	**Accepted Custody**	**Date and Time**
Signature:		Signature:	
Printed Name:		Printed Name:	
Reason:		Reason:	
Relinquished Custody	**Date and Time**	**Accepted Custody**	**Date and Time**
Signature:		Signature:	
Printed Name:		Printed Name:	
Reason:		Reason:	
Relinquished Custody	**Date and Time**	**Accepted Custody**	**Date and Time**
Signature:		Signature:	
Printed Name:		Printed Name:	
Reason:		Reason:	
Relinquished Custody	**Date and Time**	**Accepted Custody**	**Date and Time**
Signature:		Signature:	
Printed Name:		Printed Name:	
Reason:		Reason:	

Case ID: _____ IB. _____ Barcode: _____

COPY

Nuclear DNA Unit

DNA Sample Processing Record

Laboratory Number(s): 12033001 2-ADI ACJ Case ID Number:

b3
b6
b7C
b7E

Items	Delivered By	Accepted By:	Date	
Q1-1an, QB-1an, QB-2an, QB-3an		EVIDENCE STORAGE Signature	9/18/12	☐ To Extraction ☐ To Quantification ☐ To Amplification ☐ To CAG
SAMPLES from 9/18/12	EVIDENCE STORAGE Signature		9/19/12	☐ To Extraction ☒ To Quantification ☐ To Amplification ☐ To CAG
SAMPLES from 9/18/12		Signature	9/19/12	☐ To Extraction ☐ To Quantification ☐ To Amplification ☐ To CAG
samples from 9/18/12	Signature		9/21/12	☐ To Extraction ☐ To Quantification ☒ To Amplification ☐ To CAG
samples from 9/18/12		EVIDENCE STORAGE	9/24/12	☐ To Extraction ☐ To Quantification ☐ To Amplification ☐ To CAG
Q1-1an, QB-1an, QB-2an QB-3an	EVIDENCE STORAGE Signature		9/27/12	☐ To Extraction ☐ To Quantification ☐ To Amplification ☐ To CAG
Q1-1an QB-1an, QB-2an QB-3an		Signature	9/27/12	☐ To Extraction ☐ To Quantification ☐ To Amplification ☐ To CAG
SAMPLES from 9/18/12	EVIDENCE STORAGE Signature		9/28/12	☐ To Extraction ☐ To Quantification ☐ To Amplification ☐ To CAG
	Signature	Signature		☐ To Extraction ☐ To Quantification ☐ To Amplification ☐ To CAG
	Signature	Signature		☐ To Extraction ☐ To Quantification ☐ To Amplification ☐ To CAG

b6
b7C

4 tubes total
9/28/12

b6
b7C

[redacted]

Evidence Details

[redacted] **Case:** [redacted] **Item:**

Description:
(U) Swab - NE1 - Secondary Evidence - Lab Number 120330012 ADI

b3
b6
b7C
b7E

Collected On: 05/07/2014 04:00 PM EST **Eligible for Forfeiture:** No

Receipt Item #: *None* **Special Handling:** *None*

CATS ID #: *None* **Hazardous Materials:** *None*

FBI Seizure #: *None*

Late Justification:
(U) Entry Oversight of AECT due to workload.

Discovery Location

Area: **Collected By:** [redacted]

Specific: **Others:** Secondary from LAB

Anticipated Disposition

None on *None*

Storage Information

Holding Office: JACKSONVILLE

Finalized By: [redacted] **Last Inventory:** *None*

b3
b6
b7C
b7E

Location:
E4412042 - ECR, GENERAL
E4411495 - FCABINET2

Barcode #: E5043405



E5043405

Chain of Custody

Shipping / Transfer Log [redacted]

History

Acquisition Event Details

Acquisition Event:
(U) Evidence Acquired

[redacted]

Collected By: [redacted]

Collected From:
(U) FBI Lab - Secondary Evidence

Collected On:
05/07/2014

Receipt Given:
No

Holding Office:
JACKSONVILLE

Evidence Log:

b3
b7E

FD-1004
Revised
9-16-2009

FEDERAL BUREAU OF INVESTIGATION

EVIDENCE CHAIN-OF-CUSTODY

Evidence Type: ☒ General ☐ Drug ☐ Firearm/Weapon
☐ CART ☐ Valuable ☐ Firearm/Other

Special Handling Instructions	Initial Receipt	Date and Time
☐ Batteries ☐ Biohazard ☐ FGJ ☐ HAZMAT ☐ Latents ☐ Refrigerate ☐ Req. Charging ☐ None ☐ Other	Signature: [redacted] Printed Name: [redacted] Reason: Collected	5/7/14 4:00p

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature: [redacted] Printed Name: Reason:		Signature: [redacted] Printed Name: Reason: Storage	4:01p 5/7/14

b6
b7C

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Si [redacted] Pr Reason: destroyed lead 3	10-15-14 945 pm	Signature: Printed Name: Reason:	

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature: Printed Name: Reason:		Signature: Printed Name: Reason:	

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature: Printed Name: Reason:		Signature: Printed Name: Reason:	

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature: Printed Name: Reason:		Signature: Printed Name: Reason:	

Firearms Certification:
Printed Name: Signature: Date:

Case ID [redacted] Barcode: E5043405

b3
b7E

[redacted]

Evidence Details

[redacted] Case: [redacted] Item: [redacted]

b3
b6
b7C
b7E

Description:
(U) Slides - TEU Secondary Evidence - Lab #120330012

Collected On: 05/07/2014 04:00 PM EST
Eligible for Forfeiture: No
Receipt Item #: *None*
Special Handling: *None*
CATS ID #: *None*
Hazardous Materials: *None*
FBI Seizure #: *None*
Late Justification:
(U) Entry Oversight of AECT due to workload.

Discovery Location

Area:
Specific:
Collected By: [redacted]
Others: Secondary from LAB

Anticipated Disposition

None on *None*

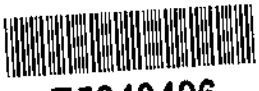
Storage Information

Holding Office: JACKSONVILLE

Finalized By: [redacted]
Last Inventory: *None*

Location:
E4412042 - ECR, GENERAL
E4411495 - FCABINET2

Barcode #: E5043406



Chain of Custody

Shipping / Transfer Log [redacted]
History
Acquisition Event Details

b3
b6
b7C
b7E

Acquisition Event:
(U) Evidence Acquired

Collected By: [redacted]

Collected From:
(U) FBI Lab - Secondary Evidence

[redacted]

[redacted]

Collected On:
05/07/2014

Receipt Given:
No

Holding Office:
JACKSONVILLE

Evidence Log:

[redacted]

b3
b7E

FD-1004
Revised
9-16-2009

FEDERAL BUREAU OF INVESTIGATION

EVIDENCE CHAIN-OF-CUSTODY

Evidence Type: ☒ General ☐ Drug ☐ Firearm/Weapon
☐ CART ☐ Valuable ☐ Firearm/Other

Special Handling Instructions	Initial Receipt	Date and Time
☐ Batteries ☐ Biohazard ☐ FGJ ☐ HAZMAT ☐ Latents ☐ Refrigerate ☐ Req. Charging ☐ None ☐ Other	Signature: Printed Name: Reason: Collected	5/7/14 4:00p

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature:		Signature:	5/7/14
Printed Name:		Printed Name:	4:0p
Reason:		Reason: Storage	

b6
b7C

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature:	10-15-14	Signature:	
Printed Name:	945	Printed Name:	
Reason: Destroyed Vend3	9pm	Reason:	

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature:		Signature:	
Printed Name:		Printed Name:	
Reason:		Reason:	

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature:		Signature:	
Printed Name:		Printed Name:	
Reason:		Reason:	

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature:		Signature:	
Printed Name:		Printed Name:	
Reason:		Reason:	

Firearms Certification:
Printed Name: _____ Signature: _____ Date: _____

Case ID: _____ Barcode: E5043406

b3
b7E

[redacted]

Evidence Details

Case: [redacted]

[redacted]

Item:

Description:
(U) Photographs - LPOU Secondary Evidence - Lab# 120330012 ADI AER

Collected On: 05/07/2014 04:00 PM EST

Eligible for Forfeiture: No

Receipt Item #: *None*

Special Handling: *None*

CATS ID #: *None*

Hazardous Materials: *None*

FBI Seizure #: *None*

Late Justification:
(U) Entry Oversight of AECT due to workload.

b3
b6
b7C
b7E

Discovery Location

Area:

Collected By: [redacted]

Specific:

Others: Secondary from LAB

Anticipated Disposition

None on *None*

Storage Information

Holding Office: JACKSONVILLE

Finalized By: [redacted]

Last Inventory: *None*

b3
b6
b7C
b7E

Location:
E4412042 - ECR, GENERAL
E4411495 - FCABINET2

Barcode #: E5043407



Chain of Custody

Shipping / Transfer Log

History

Acquisition Event Details

[redacted]

Acquisition Event:
(U) Evidence Acquired

Collected By:

[redacted]

[redacted]

Collected From:
(U) FBI Lab - Secondary Evidence

[redacted]

Collected On:
05/07/2014

Receipt Given:
No

Holding Office:
JACKSONVILLE

Evidence Log:

[redacted]

b3
b7E

(12-19-12)

LPU Secondary Evidence Log

Lab #: 120330012 **Date:** 5/1/2013

K/Qs	Quantity	Description
Q1	8	Photographs
Q2	8	Photographs

FD-1004
Revised
9-16-2009

FEDERAL BUREAU OF INVESTIGATION

EVIDENCE CHAIN-OF-CUSTODY

Evidence Type: ☒ General ☐ Drug ☐ Firearm/Weapon
☐ CART ☐ Valuable ☐ Firearm/Other

Special Handling Instructions	Initial Receipt	Date and Time
☐ Batteries ☐ Biohazard ☐ FGJ ☐ HAZMAT ☐ Latents ☐ Refrigerate ☐ Req. Charging ☐ None ☐ Other	Signature: Printed Name: Reason: Collected	5/7/14 4:00p

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature: Printed Name: Reason:		Signature: Printed Name: Reason: Storage	5/7/14 4:01p

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Reason: Destroyed Vials	10-15-14 945 PM	Signature: Printed Name: Reason:	

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature: Printed Name: Reason:		Signature: Printed Name: Reason:	

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature: Printed Name: Reason:		Signature: Printed Name: Reason:	

Relinquished Custody	Date and Time	Accepted Custody	Date and Time
Signature: Printed Name: Reason:		Signature: Printed Name: Reason:	

Firearms Certification:
Printed Name: Signature: Date:

Case ID: Barcode: E5043407

b6
b7C
b3
b7E

FD-340c (4-11-03)

File Number [redacted]

Field Office Acquiring Evidence JK

Serial # of Originating Document

Date Received 10-15-14

From TFO [redacted]
(Name of Contributor/Interviewee)

b3
b6
b7C
b7E

(Address)

(City and State)

By ECT [redacted]

To Be Returned ☐ Yes ☐ No

Receipt Given ☐ Yes ☐ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☐ No

Federal Taxpayer Information (FTI)

☐ Yes ☐ No

Title:

Reference:
(Communication Enclosing Material)

Description: ☐ Original notes re interview of

Evidence item 1B1 - Letter and envelope with white powder (No Bio-threat agents detected. FL Dept of Health Lab # 022812-001, 2/28/2012.

[redacted]

120-350012 ADL

HQ AER

AAW

b6
b7C

Q1-Q[redacted]6

Q1-Q[redacted]

CED

TJH

Q1.1-Q1.4

CED

[redacted]

MJT

[redacted]

120330012 ADI AAP

Q3 [redacted]

b6
b7C

120330012 ADE AAP

Q3

b6
b7C

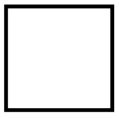
Q1.3 TJH
FEDERAL BUREAU OF INVESTIGATION
WASHINGTON, D.C.

Q1.1 TJH
FEDERAL BUREAU OF INVESTIGATION
WASHINGTON, D.C.

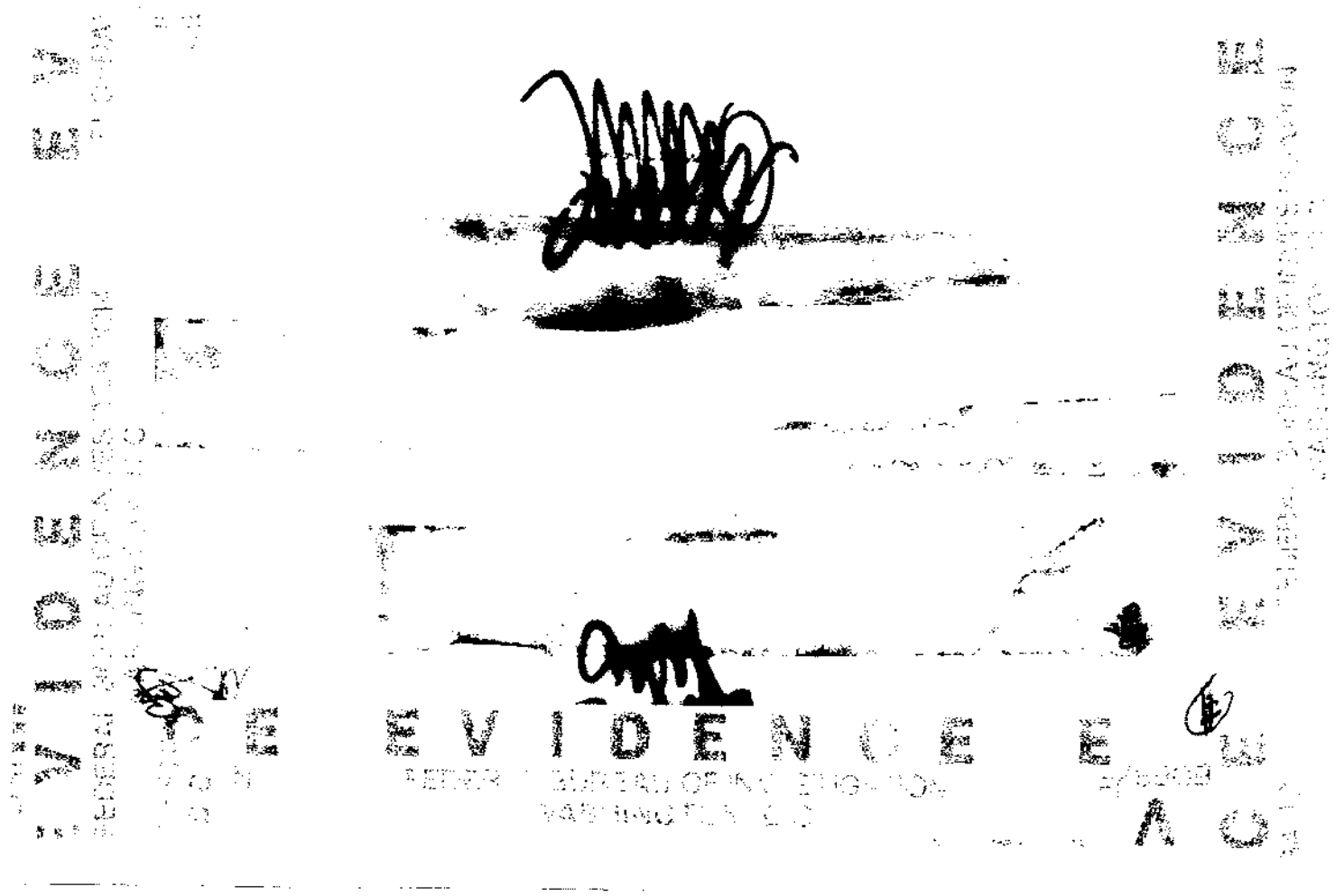
Q1.2 TJH
FEDERAL BUREAU OF INVESTIGATION
WASHINGTON, D.C.

[redacted]

120330012 ADI AAP

(ORIGINAL PACKAGING FOR Q3) 

b6
b7C

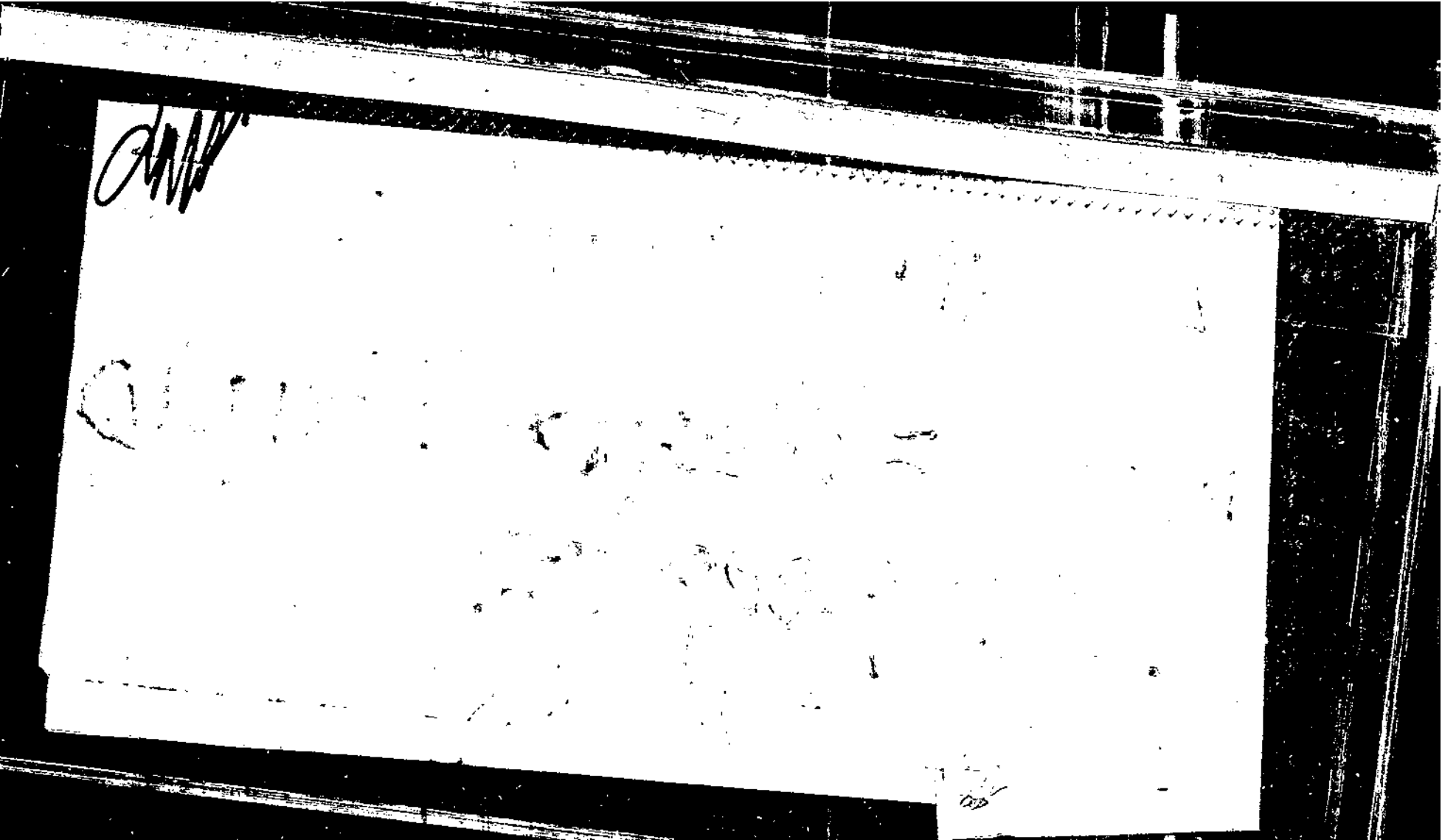

EVIDENCE
EVIDENCE

DENCE EVIDENC
Q14-TCH 12038012

Q2 TJH 120330012 ADI AAW

120330012 FN Q2

FBI LABORATORY



b6
b7C

120330012 FN Q1.3

FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
FOI/PA# 1429952-000

Total Deleted Page(s) = 28
Page 5 ~ Duplicate;
Page 6 ~ Duplicate;
Page 9 ~ b5; b6; b7C;
Page 23 ~ Duplicate;
Page 24 ~ Duplicate;
Page 25 ~ Duplicate;
Page 29 ~ Duplicate;
Page 30 ~ Duplicate;
Page 31 ~ Duplicate;
Page 35 ~ Duplicate;
Page 36 ~ Duplicate;
Page 37 ~ Duplicate;
Page 41 ~ Duplicate;
Page 42 ~ Duplicate;
Page 43 ~ Duplicate;
Page 47 ~ Duplicate;
Page 48 ~ Duplicate;
Page 49 ~ Duplicate;
Page 60 ~ Duplicate;
Page 61 ~ Duplicate;
Page 62 ~ Duplicate;
Page 63 ~ Duplicate;
Page 64 ~ Duplicate;
Page 65 ~ Duplicate;
Page 66 ~ Duplicate;
Page 67 ~ Duplicate;
Page 68 ~ Duplicate;
Page 69 ~ Duplicate;

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X Deleted Page(s) X
X No Duplication Fee X
X For this Page X
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(Rev. 05-01-2008)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 02/29/2012

To: WMD Directorate **Attn:** WMDOIU/SE Region
SSA [redacted]

From: Jacksonville
Squad 3/JTTF
Contact: TFO [redacted]

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted]

b3
b6
b7C
b7E

Title: UNSUB,
GIRL SCOUTS OF AMERICA THREAT LETTER; VICTIM
THREATEN OR ATTEMPT TO USE, POSSESS,
TRANSPORTATION OF WMD

CPI: ATP000
WMDB
DT-PO

Synopsis: To request opening of Full Investigation and assignment of a new WMD matter.

Enclosure(s): One copy of threat letter.

Details: On 02/28/2012, FBI Jacksonville (JK) Field Office was notified of a letter with an unknown white powder within the envelope being received at the Girl Scouts of America Corporate Headquarters, 1000 Shearer Rd. Jacksonville FL 32202, The letter contained a threat to an employee and a white powder substance.

FBI JK AWMDC coordinated field screening with the Jacksonville Fire Rescue HAZMAT team. The presumptive field screening determined that the substance was not a biological threat. The letter was transported to the Florida Department of Health for further testing.

UNCLASSIFIED

O+A to TFO [redacted]

SA [redacted] as co-case.

b6
b7C

To: WMD Directorate From: Jacksonville
Re: 02/29/2012

The above information establishes an articulable basis of criminal activity. As such, Jacksonville is opening a full investigation.

LEAD(s):

Set Lead 1: (Info)

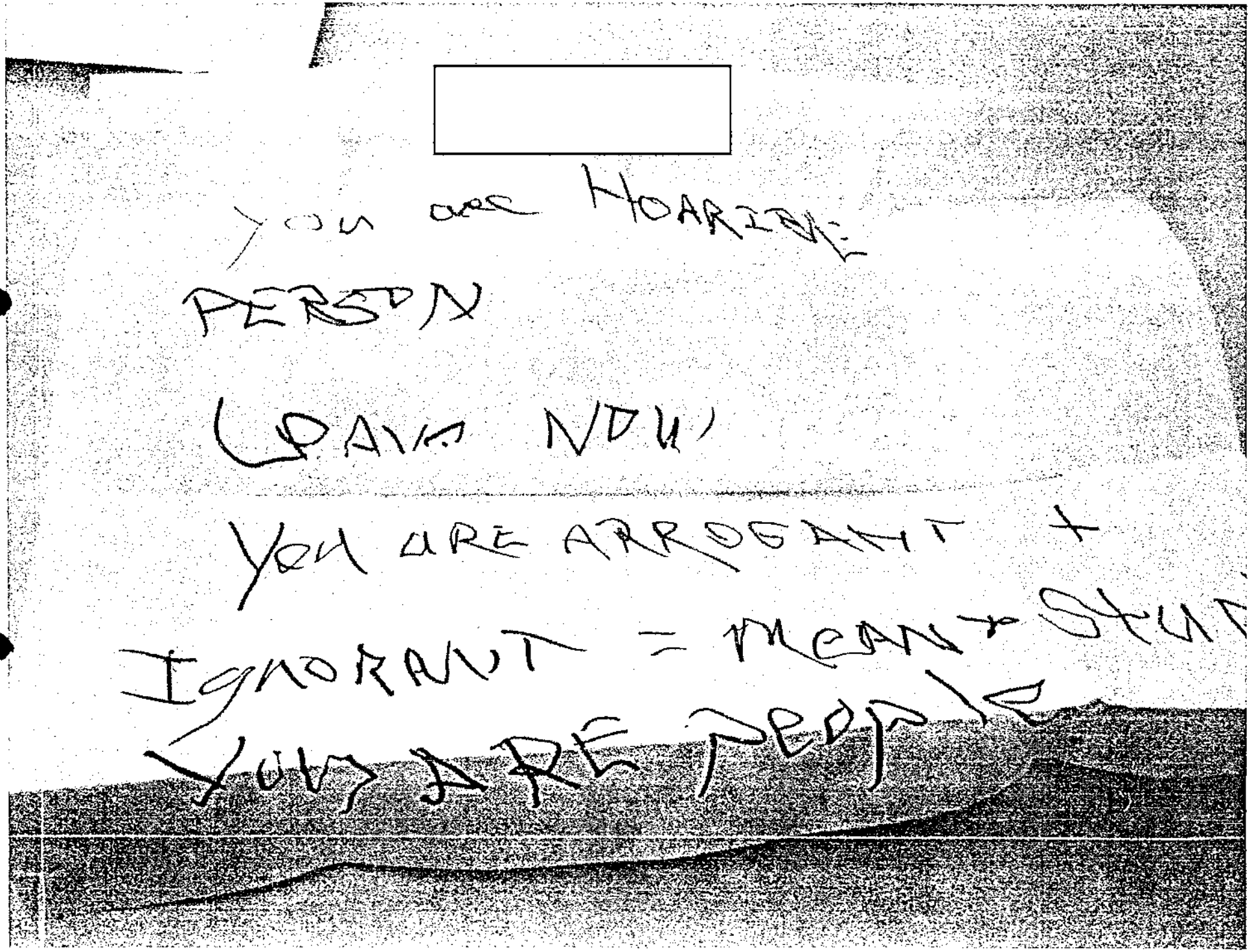
WMD DIRECTORATE

AT AT WMDOU/SE REGION, WASHINGTON DC

For information only, read and clear.

♦♦

b6
b7C


YOU ARE HOARDING
PERSON
LOANS NOW
YOU ARE ARROGANT +
IGNORANT = MEAN + STUP
YOU ARE PEOPLE

1A2

FD-340 (Rev. 4-11-03)

File Number [redacted]

Field Office Acquiring Evidence JACKSONVILLE

Serial # of Originating Document _____

Date Received 02-28-2012

From DET. [redacted] (JACKSONVILLE SHERIFF'S OFFICE) b3 b6 b7C b7E
(Name of Contributor/Interviewee)

501 E. BAY ST
(Address)

JACKSONVILLE FL 32202
(City and State)

By TFO [redacted]

To Be Returned ☐ Yes ☒ No

Receipt Given ☐ Yes ☒ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☒ No

Federal Taxpayer Information (FTI)

☐ Yes ☒ No

Title: UNSUB
GIRL SCOUTS OF AMERICA THREAT LETTER, VICTIM THREATEN OR ATTEMPT TO USE, POSSESS, TRANSPORTATION OF WMD

Reference: _____
(Communication Enclosing Material)

Description: ☐ Original notes re interview of

NOTES AND STATEMENT RECIEVED FROM DET [redacted]

OF THE JACKSONVILLE SHERIFF'S OFFICE. NOTES AND STATEMENT

TAKEN BY DET. [redacted] b6 b7C

February 22, 2012 I received call/
A gentleman called the council/
and stated a white female named [redacted] who drove a [redacted]
had caused him to be fired. + explained
to him we did not have anyone
who he describe that worked at our
location. He said She was with
the Georgia Council and I explained
We were seperate and he would need
to contact them for assistances.

[redacted]

b6
b7C

Title and Character of Case:

GIRL SCOUTS OF AMERICA
-

Date Property Acquired: 02/28/2012

Source from which Property Acquired:
GIRL SCOUTS OF AMERICA
1000 SHEARER RD
JACKSONVILLE FL 32202

b6
b7C

Anticipated Disposition: Acquired By: [redacted] Case Agent:

Description of Property: Date Entered
1B 1

LETTER AND ENVELOPE WITH WHITE POWDER

Barcode: E4725339 Location: 03/05/2012

b3
b6
b7C
b7E

Case Number: [redacted]
Owning Office: JACKSONVILLE

FILE COPY

[redacted]

3/7/12

(Rev. 05-01-2008)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 03/16/2012

To: Laboratory **Attn:** Evidence Control Unit

To: WMD Directorate **Attn:** WMDOU / SE Region
SSA [redacted]
IA [redacted]

To: Jacksonville **Attn:** Evidence Control Technician
Evidence Technician [redacted]
[redacted]

From: Jacksonville
Squad 3
Contact: TFO [redacted]

Approved By: [redacted]

Drafted By: [redacted]

Case ID # [redacted]

b3
b6
b7C
b7E

Title: GIRL SCOUTS OF AMERICA THREAT LETTER;VICTIM TREATEN OR ATTEMPT TO USE, POSSESS, TRANSPORTATION OF WMD

Synopsis: Request forensic analysis (latent prints) of letters and envelope.

Attachments: Laboratory Response Network (LRN) reports for the captioned evidence item(s), signed by an HMSRU Microbiologist.

Package Copy: Being forwarded under separate cover is the following evidence, [redacted] barcode number E4725339.

Details: For information of the Laboratory Division, captioned investigation was initiated on 02/28/2012, when a threating letter was received at the Girl Scouts of America Corporate Headquarters. Located at 1000 Shearer Rd. Jacksonville FL, 32202.

FBI JK AWMDC coordinated field screening with the Jacksonville Fire Rescue and HAZMAT team and Jacksonville Sheriff's Office Bomb Squad. FBI JK AWMDC transported the letter

To: Jacksonville From: Jacksonville
Re: [redacted] 03/16/2012

to the LRN for testing. The substance but was identified on scene as Corn Starch by the [redacted] On 03/05/2012, Florida Department of Health reported **no bio-threat agents detected** on samples taken from the letter. A copy of the lab report is enclosed with the evidence. Since the letter is negative for bio-threat agents, FBI Jacksonville does not consider it to be HAZMAT.

b3
b6
b7C
b7E

Any questions can be directed to TFO [redacted] Upon completion of examination, please return the evidence to Jacksonville's Evidence Control Technician, and forward a written report to TFO [redacted]

To: Jacksonville From: Jacksonville
Re: [redacted] 03/16/2012

b3
b7E

LEAD(s):

Set Lead 1: (Action)

LABORATORY

AT QUANTICO, VA

Conduct forensic analysis (latent prints) of letter and envelope. Report results to Jacksonville.

Set Lead 2: (Info)

WMD DIRECTORATE

AT WASHINGTON D.C.

Read and clear.

Set Lead 3: (Action)

JACKSONVILLE

AT JACKSONVILLE

Attn: Evidence Technician, please send evidence to lab.

♦♦

Sensitive But Unclassified.

LRNV2 Reporting

Print This Page

Sending Facility

Sending Facility	: FLJacksonville.GPHL

Sample

Sample ID	ID Source	Display Indicator
022812-001	--	Y

Parent Sample	: --	**Program**	: LRN-B
Event ID	: --	**Category**	: Environmental
Sample Type	: Letter with powder	**Suspect Agent**	: --
Condition	: Good	**Sample Collected**	: --
Comments	:	**Storage Location**	:
Longitude	:	**Latitude**	:
Locator ID	:		

Sample Source

Tests

Test/Assay	: Real-Time PCR
Tested Agent	: Multiple Agents
Tested Moiety	: --
Equipment Made	: ABI 7500 Fast DX
Extraction Kit	: MagNA Pure Compact Nucleic Acid Isolation Kit I
Amplification Kit	: Roche FastStart DNA Master Hybridization Probes Kit
Tested Date	: 02/28/2012 17:00
Testing Facility	: LRN Lab: Florida - Florida State Public Health Laboratory
Tester	: [redacted]
Comments	:
Test Interpretation	: *nonreactive for all tested agent DNA*

Parameters/Markers	Results	Data Values
16S	reactive	
BA1	non-reactive	
BA2	non-reactive	
BA3	non-reactive	
FT3	non-reactive	
MP3	non-reactive	
OPX3	non-reactive	
RGZ	non-reactive	
YPTM9	non-reactive	

Test/Assay	: Culture Identification
Tested Agent	: Multiple Agents
Tested Moiety	: --
Equipment Made	: Other -
Extraction Kit	: --
Amplification Kit	: --
Tested Date	: 03/05/2012 10:30
Testing Facility	: LRN Lab: Florida - Florida State Public Health Laboratory
Tester	: [redacted]
Comments	:
Test Interpretation	: *Culture negative*

Parameters/Markers	Results
Bacillus anthracis	No Growth
Burkholderia mallei & pseudomallei	No Growth
Francisella tularensis	No Growth
Yersinia pestis	No Growth

Test/Assay	: Time-Resolved Fluorescence (TRF)
Tested Agent	: Ricinus communis & ricin toxin

b6
b7C
b7E

Tested Moiety	: --
Equipment Media	: [redacted]
Extraction Kit	: --
Amplification Kit	: --
Tested Date	: 07/26/2012 17:30
Testing Facility	: LRN Lab: Florida • Florida State Public Health Laboratory
Tester	: [redacted]
Comments	:
Test Interpretation	: *No Ricin toxin detected by fluoroimmunoassay*

Parameters/Markers	Results	Data Values
Dilution 1:10	no fluorescence detected	
Dilution 1:100	no fluorescence detected	
Dilution 1:1000	no fluorescence detected	
Sample Reactive Cut-off		

Summary

Status	: Testing Completed by lab
Conclusion Comments	:
Agent Tested	: Multiple Agents
Conclusion	: Negative for all agents tested in multiple agent screen
Identified Types	:
Agent Tested	: Ricinus communis & ricin toxin
Conclusion	: Negative for Ricin toxin and R. communis DNA
Identified Types	:

Sensitive But Unclassified.

b6
b7C
b7E

NO PATHOGENS OR TOXINS
DETECTED PER LRN PROTOCOLS.
OK TO PROCEED TO FBI LAB
[redacted]
Microbiologist, HMSRU
[redacted]
7/9/2012

FLORIDA DEPARTMENT OF HEALTH

COPY

Bureau of Laboratories
P.O. Box 210
Jacksonville, FL 32231
904-791-1630/SC 866-1630

Lab ID Number	Date Received	Case Number: 12-152446
022812-001	2/28/2012	

Sample Description
Letter/Envelope with powder

Source
Letter/Envelope with powder

Incident Site	County
1000 Shearer Ave., Jacksonville, FL	Duval

Report to Address
501 East Bay Street

City	State	Zip Code
Jacksonville	FL	32202

Contact Name	Contact Phone Number

b3
b6
b7C
b7E

Alternate Phone Numbers:

RESULTS

Culture Result	Date Reported	Tech ID
NO BIO-THREAT AGENTS DETECTED *	3/5/2012	

Comments
* No Bacillus anthracis, Burkholderia spp., Francisella tularensis, Orthopoxvirus, Ricinus communis (plant) or Yersinia pestis DNA detected in the environmental sample. No Ricin Toxin detected by fluoroimmunoassay. No biothreat agents isolated on culture at 5 days.

FBI Laboratory

2501 Investigation Parkway
Quantico, Virginia 22135

REPORT OF EXAMINATION

To: Jacksonville
Squad 3
TFO [redacted]

Date: April 19, 2012

Case ID No.: [redacted]

Lab No.: 120330012 ADI AAP

b3
b6
b7C
b7E

Reference: Communication dated March 16, 2012

Your No.:

Title: GIRL SCOUTS OF AMERICA THREAT LETTER; VICTIM THREATEN OR ATTEMPT TO USE, POSSESS, TRANSPORTATION OF WMD

Date specimens received: March 30, 2012

The items listed below were received in the Chemistry Unit:

Q1 Envelope addressed to [redacted] Girl Scouts (1B1, E4725339)

Q2 Page beginning "[redacted] you are..." (1B1, E4725339)

Q3 Unknown substance (1B1, E4725339)

NE1 Swab

This report contains the results of the chemistry examinations.

Results of Examinations:

The bulk of item Q3 was consistent with starch.

Item Q3 was analyzed by the following techniques: visual and microscopic examination, infrared spectroscopy, and polarized light microscopy.

Interpretations/Limitations:

The terminology "consistent with" does not imply an identification of a specific chemical or product. A substance is termed "consistent with" when the analytical data does not support an identification of a specific chemical or product, but does provide reliable information to include the substance within a class of materials. The phrase "consistent with" is also used when an appropriate reference standard could not be obtained.

Remarks:

Items Q1-Q2 and NE1 were not examined in the Chemistry Unit.

The supporting records for the opinions and interpretations expressed in this report are retained in the FBI files.

The items listed above will be returned under separate cover of communication.

For questions about the content of this report, please contact Examiner [redacted] at [redacted]

For questions about the status of your submission, including any remaining forensic examinations, please contact Request Coordinator [redacted] at [redacted] b6 b7C b7E

[redacted]

Chemistry Unit

This report contains the opinions/interpretations of the examiner(s) who issued the report.

120330012 ADI AAP

FD-919 (Rev. 06-05-2003)

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 04/24/2012

To: Jacksonville

From: Jacksonville
Squad 4, Victim Assistance Section
Contact: [redacted] b3 b6 b7C b7E

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted]

Title: VICTIM NOTIFICATION FORM

Synopsis: WMD: THREATS

Reference: [redacted]

Details:

VnsCase#: [redacted]
CAgtName:
PContact: Person
BusName :
BusEIN :
BusAcct :
VicFirN : [redacted]
VicMidN :
VicLastN:
SSAN : 000000000
VicDate : 20120228
VicDOD :
VicMinor: [redacted]
DOB :
Race :
Sex :
Addr : [redacted] b6 b7C
Addr2 :
City :
State :
Country :
Zip :
Email :
HPhone :
Fax :

b3
b7E

VWrkAddr: Girl Scouts of America
VWrkadd2: 1000 Shearer Road
VWrkCity: Jacksonville
VWrkSt : FL
VWrkCtry: US
VWrkZip : 32202
WEmail :
WPhone :
WFax :
VicPager:
NOKFirN :
NOKMidN :
NOKLastN:
NOKRel :
NOKAddr :
NOKAddr2:
NOKCity :
NOKState:
NOKCtry :
NOKZip :
NOKHEmal:
NOKWEmal:
NOKHPho :
NOKWPho :
NOKHFax :
NOKWFax :
NOKPager:
GrdFirN :
GrdMidN :
GrdLastN:
GrdRel :
GrdAddr :
GrdAddr2:
GrdCity :
GrdState:
GrdCtry :
GrdZip :
GrdHEmal:
GrdWEmal:
GrdHPho :
GrdWPho :
GrdHFax :
GrdWFax :
GrdPager:
PropRet : Y
TotLoss : 000000000
Lang. : EN
Disable :

To: Jacksonville From: Jacksonville
Re: [redacted] 04/24/2012

b3
b7E

♦♦

FD-919 (Rev. 06-05-2003)

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 04/24/2012

To: Jacksonville

From: Jacksonville
Squad 4, Victim Assistance Section
Contact:

Approved By:

Drafted By:

Case ID #:

b3
b6
b7C
b7E

Title: VICTIM NOTIFICATION FORM

Synopsis: WMD: THREATS

Reference:

Details:

VnsCase#:
CAgtName:
PContact: Person
BusName :
BusEIN :
BusAcct :
VicFirN :
VicMidN :
VicLastN:
SSAN : 000000000
VicDate : 20120228
VicDOD :
VicMinor:
DOB :
Race :
Sex :
Addr :
Addr2 :
City :
State :
Country :
Zip :
Email :
HPhone :
Fax :

b6
b7C

112 [redacted] 7-919

b3
b7E

VWrkAddr: Girl Scouts of America
VWrkadd2: 1000 Shearer Road
VWrkCity: Jacksonville
VWrkSt : FL
VWrkCtry: US
VWrkZip : 32202
WEmail :
WPhone :
WFax :
VicPager:
NOKFirN :
NOKMidN :
NOKLastN:
NOKRel :
NOKAddr :
NOKAddr2:
NOKCity :
NOKState:
NOKCtry :
NOKZip :
NOKHEmal:
NOKWEmal:
NOKHPho :
NOKWPho :
NOKHFax :
NOKWFax :
NOKPager:
GrdFirN :
GrdMidN :
GrdLastN:
GrdRel :
GrdAddr :
GrdAddr2:
GrdCity :
GrdState:
GrdCtry :
GrdZip :
GrdHEmal:
GrdWEmal:
GrdHPho :
GrdWPho :
GrdHFax :
GrdWFax :
GrdPager:
PropRet : Y
TotLoss : 000000000
Lang. : EN
Disable :

To: Jacksonville From: Jacksonville
Re: [redacted] 04/24/2012

b3
b7E

♦♦

FD-919 (Rev. 06-05-2003)

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 04/24/2012

To: Jacksonville

From: Jacksonville
Squad 4, Victim Assistance Section
Contact: [redacted]

Approved By: [redacted] b3 b6 b7C b7E

Drafted By: [redacted]

Case ID #: [redacted]

Title: VICTIM NOTIFICATION FORM

Synopsis: WMD: THREATS

Reference: [redacted]

Details:

VnsCase#: [redacted]
CAgtName:
PContact: Person
BusName :
BusEIN :
BusAcct : [redacted] b6 b7C
VicFirN :
VicMidN :
VicLastN:
SSAN : 000000000
VicDate : 20120228
VicDOD :
VicMinor: [redacted]
DOB :
Race :
Sex :
Addr :
Addr2 :
City :
State :
Country :
Zip :
Email :
HPhone :
Fax :

b3
b7E

VWrkAddr: Girl Scouts of America
VWrkadd2: 1000 Shearer Road
VWrkCity: Jacksonville
VWrkSt : FL
VWrkCtry: US
VWrkZip : 32202
WEmail :
WPhone :
WFax :
VicPager:
NOKFirN :
NOKMidN :
NOKLastN:
NOKRel :
NOKAddr :
NOKAddr2:
NOKCity :
NOKState:
NOKCtry :
NOKZip :
NOKHEmal:
NOKWEmal:
NOKHPho :
NOKWPho :
NOKHFax :
NOKWFax :
NOKPager:
GrdFirN :
GrdMidN :
GrdLastN:
GrdRel :
GrdAddr :
GrdAddr2:
GrdCity :
GrdState:
GrdCtry :
GrdZip :
GrdHEmal:
GrdWEmal:
GrdHPho :
GrdWPho :
GrdHFax :
GrdWFax :
GrdPager:
PropRet : Y
TotLoss : 000000000
Lang. : EN
Disable :

To: Jacksonville From: Jacksonville
Re: [redacted] 04/24/2012

b3
b7E

◆◆

FD-919 (Rev. 06-05-2003)

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 04/24/2012

To: Jacksonville

From: Jacksonville
Squad 4, Victim Assistance Section
Contact: [redacted]

Approved By [redacted] b3 b6 b7C b7E

Drafted By [redacted]

Case ID #: [redacted]

Title: VICTIM NOTIFICATION FORM

Synopsis: WMD: THREATS

Reference: [redacted]

Details:

VnsCase#: [redacted]
CAgtName:
PContact: Business
BusName : Girl Scouts of America
BusEIN : 000000000
BusAcct :
VicFirN : [redacted] b6 b7C
VicMidN :
VicLastN:
SSAN :
VicDate : 20120228
VicDOD :
VicMinor:
DOB :
Race :
Sex :
Addr :
Addr2 :
City :
State :
Country :
Zip :
Email :
HPhone :
Fax :

To: Jacksonville From: Jacksonville
Re: [redacted] 04/24/2012

b3
b7E

VWrkAddr: Corporate Headquarters
VWrkadd2: 1000 Shearer Road
VWrkCity: Jacksonville
VWrkSt : FL
VWrkCtry: US
VWrkZip : 32202
WEmail :
WPhone :
WFax :
VicPager:
NOKFirN :
NOKMidN :
NOKLastN:
NOKRel :
NOKAddr :
NOKAddr2:
NOKCity :
NOKState:
NOKCtry :
NOKZip :
NOKHEmal:
NOKWEmal:
NOKHPho :
NOKWPho :
NOKHFax :
NOKWFax :
NOKPager:
GrdFirN :
GrdMidN :
GrdLastN:
GrdRel :
GrdAddr :
GrdAddr2:
GrdCity :
GrdState:
GrdCtry :
GrdZip :
GrdHEmal:
GrdWEmal:
GrdHPho :
GrdWPho :
GrdHFax :
GrdWFax :
GrdPager:
PropRet : Y
TotLoss : 000000000
Lang. : EN
Disable :

To: Jacksonville From: Jacksonville
Re: [redacted] 04/24/2012

b3
b7E

♦♦

FD-919 (Rev. 06-05-2003)

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 04/24/2012

To: Jacksonville

From: Jacksonville
Squad 4, Victim Assistance Section
Contact: [redacted]

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted]

b3
b6
b7C
b7E

Title: VICTIM NOTIFICATION FORM

Synopsis: WMD: THREATS

Reference: [redacted]

Details:

VnsCase#: [redacted]
CAgtName:
PContact: Person
BusName :
BusEIN :
BusAcct :
VicFirN : [redacted]
VicMidN :
VicLastN:
SSAN : 000000000
VicDate : 20120228
VicDOD :
VicMinor: [redacted]
DOB :
Race :
Sex :
Addr :
Addr2 :
City :
State :
Country :
Zip :
Email :
HPhone :
Fax :

b6
b7C

b3
b7E

VWrkAddr: Girl Scouts of America
VWrkadd2: 1000 Shearer Road
VWrkCity: Jacksonville
VWrkSt : FL
VWrkCtry: US
VWrkZip : 32202
WEmail :
WPhone :
WFax :
VicPager:
NOKFirN :
NOKMidN :
NOKLastN:
NOKRel :
NOKAddr :
NOKAddr2:
NOKCity :
NOKState:
NOKCtry :
NOKZip :
NOKHEmal:
NOKWEmal:
NOKHPho :
NOKWPho :
NOKHFax :
NOKWFax :
NOKPager:
GrdFirN :
GrdMidN :
GrdLastN:
GrdRel :
GrdAddr :
GrdAddr2:
GrdCity :
GrdState:
GrdCtry :
GrdZip :
GrdHEmal:
GrdWEmal:
GrdHPho :
GrdWPho :
GrdHFax :
GrdWFax :
GrdPager:
PropRet : Y
TotLoss : 000000000
Lang. : EN
Disable :

To: Jacksonville From: Jacksonville
Re: [redacted] 04/24/2012

b3
b7E

♦♦

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

April 30, 2012

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Road
Jacksonville, FL 32202

b3
b6
b7C
b7E

Re: Case Number: [redacted]

Dear [redacted]

As a Victim Specialist with FBI - Jacksonville, I'm contacting you because we have identified you as a possible victim of a crime

This case is currently under investigation. A criminal investigation can be a lengthy undertaking, and, for several reasons, we cannot tell you about its progress at this time. But we can do this: We have enclosed a brochure about the FBI's victim assistance program. The brochure will introduce you to this program and to available FBI assistance for victims. A victim of a federal crime is entitled to receive certain services, such as information regarding available emergency medical and social services; available public and private programs for counseling, treatment, and other support; and notice of certain events in the progress of the case. The enclosed brochure will discuss those services and others (for further details, please refer to Title 42 United States Code Section 10607 and/or the brochure posted on www.notify.usdoj.gov).

The Victim Notification System (VNS) is designed to provide you with direct information regarding the case as it proceeds through the criminal justice system. You may obtain current information about this matter on the Internet at www.notify.usdoj.gov or from the VNS Call Center at 1-866-DOJ-4YOU (1-866-365-4968) (TDD/TTY: 1-866-228-4619) (International: 1-502-213-2767). In addition, you may use the Call Center or Internet to update your contact information and/or change your decision about participation in the notification program. If you update your information to include a current email address, VNS will send information to that address. You will use your Victim Identification Number (VIN [redacted] and Personal Identification Number (PIN) [redacted] anytime you contact the Call Center and anytime you log on to the VNS web site. If you are receiving notifications with multiple victim ID/PIN codes please contact the VNS Call Center. In addition, the first time you access the VNS Internet site, you will be prompted to enter your last name (or business name) as currently contained in VNS. The name you should enter is [redacted]

You can also use the Call Center and the Internet to correct/update your contact information and/or change your decision regarding participation in the notification system. Please remember however, that the first time you access the VNS Internet site, you will be prompted to enter your last name (or business name) and need to enter it as currently contained in VNS and spelled within this letter. Your participation in this notification system is totally voluntary. You can choose not to participate or reactivate your access at any time.

If you have any concern regarding the validity of this letter or would like to speak with me regarding any questions you may have, please feel free to call me at the number listed above. When you call, so that I can assist you as promptly as possible, please provide me the file number listed at the top of the letter.

[redacted]

12[redacted].let

Sincerely,

Royce E. Curtin, Acting
Special Agent in Charge

[redacted]
Victim Specialist

b6
b7C

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

April 30, 2012

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Road
Jacksonville, FL 32202

Re: Case Number: [redacted]

Dear [redacted]

b3
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b7E

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Sincerely,

Royce E. Curtin, Acting
Special Agent in Charge

[redacted]
Victim Specialist

b6
b7C

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

April 30, 2012

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Road
Jacksonville, FL 32202

Re: Case Number [redacted]

Dear [redacted]

b3
b6
b7C
b7E

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Sincerely,

Royce E. Curtin, Acting
Special Agent in Charge

[redacted]
Victim Specialist

b6
b7C

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

April 30, 2012

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Road
Jacksonville, FL 32202

Re: Case Number [redacted]

Dear [redacted]

b3
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b7E

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Royce E. Curtin, Acting
Special Agent in Charge

[redacted]
Victim Specialist

b6
b7C

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

April 30, 2012

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Road
Jacksonville, FL 32202

Re: Case Number: [redacted]

Dea[redacted]

b3
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As a Victim Specialist with FBI - Jacksonville, I'm contacting you because we have identified you as a possible victim of a crime.

This case is currently under investigation. A criminal investigation can be a lengthy undertaking, and, for several reasons, we cannot tell you about its progress at this time. But we can do this: We have enclosed a brochure about the FBI's victim assistance program. The brochure will introduce you to this program and to available FBI assistance for victims. A victim of a federal crime is entitled to receive certain services, such as information regarding available emergency medical and social services; available public and private programs for counseling, treatment, and other support; and notice of certain events in the progress of the case. The enclosed brochure will discuss those services and others (for further details, please refer to Title 42 United States Code Section 10607 and/or the brochure posted on www.notify.usdoj.gov).

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Sincerely,

Royce E. Curtin, Acting
Special Agent in Charge

[redacted]
Victim Specialist

b6
b7C

FD-542 (Rev. 03-23-2009)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 04/27/2012

To: Jacksonville **Attn:** SA [redacted] WMDC

From: Jacksonville
Squad 3/JTTF
Contact: TFO [redacted]

Approved By [redacted]

Drafted By: [redacted]

Case ID #: [redacted]

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Title: WEAPONS OF MASS DESTRUCTION
JACKSONVILLE DIVISION
SOUTHEAST OPERATIONS
WMD RESPONSE

Synopsis: To claim statistical accomplishment.

Details: On 02 February 2012 TFO [redacted] responded with Jacksonville Sheriff's Office Bomb Squad and Jacksonville Fire Rescue to a unknown white powder within an envelope received at the Girl Scouts of America Corporate Headquarters.

The response was documented under Case ID [redacted] Case is currently pending laboratory results.

UNCLASSIFIED

To: Jacksonville From: Jacksonville
Re: [redacted] 04/27/2012 b3 b7E

Accomplishment Information:

Number: [redacted]
Type: [redacted]
ITU: WMD/CP PROGRAM
Claimed By:
SSN: [redacted]
Name: [redacted]
Squad: 3

Number: [redacted]
Type: [redacted]
ITU: WMD/CP PROGRAM
Claimed By:
SSN: [redacted]
Name: [redacted]
Squad: 3

Number: [redacted]
Type: [redacted]
ITU: WMD/CP PROGRAM
Claimed By:
SSN: [redacted]
Name: [redacted]
Squad: 3

b6 b7C b7E

Number: [redacted]
Type: [redacted]
ITU: WMD/CP PROGRAM
Claimed By:
SSN: [redacted]
Name: [redacted]
Squad: 3

Number: [redacted]
Type: [redacted]
ITU: WMD/CP PROGRAM
Claimed By:
SSN: [redacted]
Name: [redacted]
Squad: 3

b6 b7C b7E

Number: [redacted]
Type: [redacted]
ITU: WMD/CP PROGRAM
Claimed By:

To: Jacksonville From: Jacksonville
Re: [redacted] 04/27/2012

SSN: [redacted]
Name:
Squad: 3

Number: [redacted]
Type: [redacted]
ITU: WMD/CP PROGRAM
Claimed By
SSN: [redacted]
Name:
Squad: 3

Number: [redacted]
Type: [redacted]
ITU: WMD/CP PROGRAM
Claimed By:
SSN: [redacted]
Name:
Squad: 3

b3
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FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
FOI/PA# 1429952-000

Total Deleted Page(s) = 19
Page 2 ~ b5; b6; b7C; b7E;
Page 3 ~ b3; b5; b7E;
Page 4 ~ b3; b5; b7E;
Page 5 ~ b5; b7E;
Page 6 ~ b5; b7E;
Page 10 ~ Duplicate;
Page 13 ~ Duplicate;
Page 14 ~ Duplicate;
Page 16 ~ Duplicate;
Page 18 ~ b7E;
Page 19 ~ b7E;
Page 20 ~ b7E;
Page 21 ~ b7E;
Page 22 ~ b7E;
Page 23 ~ b7E;
Page 31 ~ b3; b6; b7C;
Page 33 ~ b3;
Page 34 ~ b3;
Page 35 ~ Duplicate;

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X Deleted Page(s) X
X No Duplication Fee X
X For this Page X
XXXXXXXXXXXXXXXXXXXXXX

FD-1036 (Rev. 10-16-2009)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: OTHER **Date:** 07/18/2012

Title: (U)

Approved By: SSA

Drafted By:

Case ID #:

(U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT
LETTER-VICTIM;
DT-OPERATIONS

b3
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b7C
b7E

Synopsis: (U)

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FD-1057 (Rev. 5-8-10)

UNCLASSIFIED//~~FOUO~~

FEDERAL BUREAU OF INVESTIGATION

Electronic Communication

Title: (U//~~FOUO~~) To Serialize 1A **Date:** 08/08/2012

From: JACKSONVILLE
JK-3
Contact:

b3
b6
b7C
b7E

Approved By: A/SSA

Drafted By:

Case ID #: (U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT LETTER-VICTIM;
DT-OPERATIONS

Synopsis: (U//~~FOUO~~) Notes and statement received from Detective of the Jacksonville Sheriff's Office. Notes and statement taken by Det.

Full Investigation Initiated: 02/28/2012

Enclosure(s): Enclosed are the following items:
1. (U//~~FOUO~~) Notes and statement received from Detective of the Jacksonville Sheriff's Office. Notes and statement taken by Det.

Details:

Notes and statement received from Detective of the Jacksonville Sheriff's Office. Notes and statement taken by Det.

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UNCLASSIFIED//~~FOUO~~

UNCLASSIFIED//~~FOUO~~

Physical 1A/1C Cover Sheet for Serial Export

b3
b6
b7C
b7E

Created From:

Package:

Stored Location: None

Summary: (U//~~FOUO~~) Notes and statement received from Detective [redacted] of the Jacksonville Sheriff's Office. Notes and statement taken by Det. [redacted]

Acquired By: [redacted]

Acquired On: 2012-02-28

Acquired From: (U//~~FOUO~~) [redacted] JSO

Attachment: (U//~~FOUO~~) Notes and statement received from Detective [redacted] of the Jacksonville Sheriff's Office. Notes and statement taken by Det. [redacted]

FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: OTHER **Date:** 09/24/2012

Title: (U//~~FOUO~~) Lab Results and Copy of White Powder Letter Sent To Girl Scouts

Approved By:

Drafted By:

Case ID #:

(U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT LETTER-VICTIM;
DT-OPERATIONS

b3
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b7E

Synopsis: (U//~~FOUO~~) Lab Results and Copy of Envelope and White Powder Letter Sent To Girl Scouts

♦♦

U.S. DEPARTMENT OF JUSTICE
FEDERAL BUREAU OF INVESTIGATION
Receipt for Property Received/Returned/Released/Seized

On (date) 3/16/12
At (time) 2:22pm
(Name) [redacted]
(Street Address) 1217 N Pearl St
(City, State) Jacksonville, FL

Item(s) listed below were:
☑ Received From
☐ Returned To
☐ Released To
☐ Seized

b6
b7C

Description of item(s):

Plastic bag containing letter from Portland to Senator Rubio + plastic bag containing letter to Girl Scouts [redacted]

b6
b7C

Received by [redacted]

Received from [redacted]

Rick Scott
Governor

FLORIDA DEPARTMENT OF HEALTH

H. Frank Farmer, Jr., M.D., Ph.D., F.A.C.P.
State Surgeon General

FLORIDA BUREAU OF LABORATORIES CHAIN OF CUSTODY

For Laboratory Use Only
Case/Alarm#: [redacted] Laboratory Control #: [redacted]
Lab Sample ID Number: [redacted] Barcode Tracking #: [redacted]

Delivered to the Laboratory by: [redacted] Date: 02/28/12 Time: 2:58 AM PM
Laboratory Custody [redacted] Date: 2-28-12 Time: 2:58 AM PM
Pretest Security by: [redacted] Date: 2-28-12 Time: 3:05 AM PM
Accession/Testing b[redacted] Date: 2-28-12 Time: 3:15 AM PM
Posttest Security by: [redacted] Date: 2-28-12 Time: 3:59 AM PM
Additional [redacted]
1) By: [redacted] Date: 3-2-2012 Time: 2:57 AM PM
Reason: Permanent Post Mark on envelope
2) By: _____ Date: _____ Time: _____ AM PM
Reason: _____
3) By: _____ Date: _____ Time: _____ AM PM
Reason: _____
4) By: _____ Date: _____ Time: _____ AM PM
Reason: [redacted]

Evidence Dispensation [redacted] Date: 3-6-2012 Time: 2:31 AM PM

Custodian must complete one of the following:

1) Evidence disposed of as pathogenic waste, authorized by: _____
2) Evidence forwarded to: _____ Authorized by: _____
Courier only (please specify) _____ Waybill #: _____
3) Evidence transferred to law enforcement (specify): FBI
Officer's name (print): [redacted]
Signature: [redacted]
4) Evidence transferred to other than law enforcement (specify): _____
Authorized by: _____
Recipient's name (print): _____
Signature: _____

b6
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b6
b7C

Girl Scouts
1000 Kreme
Jacksonville, FL 32205

b6
b7C

Letter ID: 00487024380686 51

FD-1036 (Rev. 10-16-2009)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: LABRPT **Date:** 10/02/2012

Title: (U) Nuclear DNA Analysis 120330012 ADI ACJ

Approved By:

Drafted By:

b3
b6
b7C
b7E

Case ID #:

(U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT
LETTER-VICTIM;
DT-OPERATIONS

Synopsis: (U) Nuclear DNA report 120330012 ADI ACJ

Enclosure(s): Enclosed are the following items:
1. (U) 1A materials, lab report 120330012 ADI ACJ

♦♦

UNCLASSIFIED

UNCLASSIFIED

Physical 1A/1C Cover Sheet for Serial Export

Created From: [redacted]

Package:

Stored Location: None

Summary: (U) Chain of custody, communication and activity log, notes, instrument print outs, charts, graphs, ecs search slip, and data cd

Acquired By: [redacted]

Acquired On: 2012-10-02

Attachment: (U) 1A materials, lab report 120330012 ADI ACJ

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b7C
b7E

FBI Laboratory

2501

REPORT OF EXAMINATION

To: Jacksonville
Squad 3
TFO [redacted]

Date: September 26, 2012

Case ID No.: [redacted]

Lab No.: 120330012 ADI ACJ

Reference: Communication dated March 16, 2012

Your No.:

Title: GIRL SCOUTS OF AMERICA THREAT LETTER; VICTIM THREATEN OR ATTEMPT TO USE, POSSESS, TRANSPORTATION OF WMD

Date specimens received: March 30, 2012

The specimen listed below was examined in the Nuclear DNA Unit:

Q1 Envelope addressed to [redacted] Girl Scouts (1B1, E4725339)

This report contains the results of the nuclear DNA analyses.

b3
b6
b7C
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Results of Nuclear DNA Examinations:

Specimen Q1 (swabbing of flap and corresponding area on envelope) was subjected to deoxyribonucleic acid (DNA) typing by the polymerase chain reaction (PCR). The [redacted]

No amelogenin (for sex determination) typing results were obtained from specimen Q1.

The STR typing result obtained for specimen Q1 is not suitable for matching purposes; however, may be utilized for exclusionary purposes.[ii] This result will be maintained by the FBI Laboratory for possible future comparisons.

The DNA typing result obtained from the tested specimen is not eligible for entry into the Combined DNA Index System (CODIS).

No other nuclear DNA examinations were conducted.

Methods/Limitations:

The following methods and limitations apply to the results/conclusions provided in the results section(s) of this report and are referenced by number in the body of the text for clarity.

Remarks:

The supporting records for the opinions and interpretations expressed in this report are retained in the FBI files. The submitted items will be returned to you under separate cover. For questions about the content of this report, please contact Forensic Examiner [redacted] at [redacted]. For questions about the status of your submission, including any remaining forensic examinations, please contact Request Coordinator [redacted] at [redacted]

In addition to the evidence in the case, the Nuclear DNA Unit has generated secondary evidence that will also be returned to you. The secondary evidence can be found in a package marked NUCLEAR DNA UNIT SECONDARY EVIDENCE. It is recommended that this evidence be stored in a refrigerator or freezer and isolated from evidence that has not been examined.

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b7E

[redacted]
Nuclear DNA Unit

[redacted]

ii. As used here, STR typing results are deemed not suitable for matching purposes (i.e., inconclusive) when the potential exists that not all of the genetic information in a biological sample has been detected. For STR typing results to be used for matching purposes, sufficient DNA quality and/or quantity is necessary.

This report contains the opinions/interpretations of the examiner(s) who issued the report.

[redacted]

FD-1057 (Rev. 5-8-10)

UNCLASSIFIED

General Records

FEDERAL BUREAU OF INVESTIGATION

Electronic Communication

Title: (U) Uploading and analysis of enclosed [redacted] **Date:** 10/03/2012

From: JACKSONVILLE
JK-3
Contact: [redacted]

b3
b6
b7C
b7E

Approved By: SSA [redacted]

Drafted By: [redacted]

Case ID #: [redacted] (U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT
LETTER-VICTIM;
DT-OPERATIONS

Synopsis: (U) To set lead for uploading and analysis of enclosed [redacted]

Full Investigation Initiated: 02/28/2012

Details:

On 9/13/2012 a Grand Jury Subpoena was issued [redacted]

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UNCLASSIFIED

FD-302 (Rev. 5-8-10)

General Records

FEDERAL BUREAU OF INVESTIGATION

Date of entry 10/17/2012

On 08-15-12 writer requested a Grand Jury Subpoena for

On 08-29-12 a Subpoena was issued

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Investigation on 09/13/2012 at Jacksonville, Florida, United States (Mail)

File # Date drafted 10/17/2012

by

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This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency; it and its contents are not to be distributed outside your agency.

[redacted]

2012-02

*AO 110 (Rev. 06/07) Subpoena to Testify Before Grand Jury

UNITED STATES DISTRICT COURT

MIDDLE DISTRICT OF FLORIDA

TO: [redacted]

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SUBPOENA TO TESTIFY BEFORE GRAND JURY

SUBPOENA FOR: [redacted]

YOU ARE HEREBY COMMANDED to appear and testify before the Grand Jury of the United States District Court at the place, date, and time specified below.

PLACE: United States District Court, 300 North Hogan Street, Suite 9-150, Jacksonville, Florida 32202-4271

COURTROOM: [redacted]

DATE AND TIME: [redacted]

YOU ARE ALSO COMMANDED to bring with you the following document(s) or object(s):*

[redacted]

This subpoena shall remain in effect until you are granted leave to depart by the court or by an officer acting on behalf of the court.

CLERK: SHERYL L. LOESCH

DATE: [redacted]

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(By) Deputy Clerk: Renee P. Bernard

This subpoena is issued on application of the United States of America

ROBERT E. O'NEILL
United States Attorney

NAME, ADDRESS AND PHONE NUMBER OF ASSISTANT U.S. ATTORNEY

[redacted]
300 N. Hogan Street, Room 700
Jacksonville, Florida 32202
Phone: [redacted]

* If not applicable, enter "none".

FD-302 (Rev. 5-8-10)

General Records

FEDERAL BUREAU OF INVESTIGATION

Date of entry 10/12/2012

[redacted] (DOB) and [redacted] (DOB), were interviewed at the Girl Scouts of America Corporate Headquarters, 1000 Shearer Rd Jacksonville FL 32202. After being advised of the identity of the interviewing Agent and the nature of the interview, Ms [redacted] and Ms [redacted] provided the following information:

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On 10-05-12, writer contacted Ms [redacted] in reference to [redacted]. Ms [redacted] Ms [redacted] provided a statement the day of the incident stating that she received a threatening call prior to the incident. Ms [redacted] was Ms. [redacted] Ms. [redacted] stated that Ms. [redacted] was not under investigation at the time of the incident and was [redacted]

Ms. [redacted] was unable to provide any additional information related to the case.

Ms. [redacted] was also unable to provide any additional information related to the case. Mr. [redacted] stated that she was aware of the call received by Ms. [redacted] but did not drive a Ford escape like the caller mentioned. Ms. [redacted] believes that the unknown suspect found her name on the Girl Scouts website. Ms. [redacted] also stated that she is unaware of anyone named [redacted] that works for the Georgia chapter of the Girl Scouts.

Investigation on 10/05/2012 at Jacksonville , Florida, United States (In Person)

File # [redacted] Date drafted 10/12/2012

by [redacted]

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FD-1036 (Rev. 10-16-2009)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: LABRPT **Date:** 11/06/2012

Title: (U) QDU Laboratory Report

Approved By: A/UC

Drafted By:

Case ID #: (U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT LETTER-VICTIM;
DT-OPERATIONS

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Synopsis: (U) Lab# 120330012 FN/

Enclosure(s): Enclosed are the following items:
1. (U) Lab Rpt. 120330012/ Material

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UNCLASSIFIED

Physical 1A/1C Cover Sheet for Serial Export

Created From:

Package:

Stored Location: None

Summary: (U) Copy of images on 1 CD,
1 CoC,
1 Comm log,
6 Notes,
1 Worksheet (1 page),
1 EC (5 pages)

Acquired By:

Acquired On: 2012-11-06

Acquired From: (U)

Attachment: (U) Lab Rpt. 120330012/ 1A Material

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FBI Laboratory

2501 Investigation Parkway
Quantico, Virginia 22135

REPORT OF EXAMINATION

To: Jacksonville
Squad 3
TFO [redacted]

Date: November 1, 2012

Case ID No.: [redacted]

Lab No.: 120330012 ADI FN

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Reference: Communication dated March 16, 2012

Your No.:

Title: GIRL SCOUTS OF AMERICA THREAT LETTER; VICTIM THREATEN OR ATTEMPT TO USE, POSSESS, TRANSPORTATION OF WMD

Date specimens received: March 30, 2012

The following specimens were received in the Questioned Documents Unit on October 1, 2012:

Q1 Envelope addressed to [redacted] Girl Scouts (1B1, E4725339)

Q1.1 Stamp from Q1 envelope (1B1, E4725339)

Q1.2 Stamp from Q1 envelope (1B1, E4725339)

Q1.3 Stamp from Q1 envelope (1B1, E4725339)

Q1.4 Tape from the back of Q1 envelope (1B1, E4725339)

Q2 Page beginning [redacted] you are..." (1B1, E4725339)

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This report contains the results of the questioned document examinations.

Results of Examinations:

The Q1 envelope flap was manufactured as a moisture-activated flap. The Q1.1-Q1.3 postage stamps are self-adhesive stamps. The edges of the Q1.1-Q1.3 postage stamps and Q1.4 pieces of tape are suitable for comparison with like materials.

No indented writing or watermarks were observed during the examination of specimens Q1 and Q2.

Specimens Q1 and Q2 were searched through the Anonymous Letter File with negative results. Appropriate information has been added to this file for future reference purposes.

The Q2 hand printing contains characteristics indicative of possible distortion. Distorted writing does not usually represent the normal writing characteristics of an individual; therefore, it is doubtful the Q2 hand printing will ever be identified to a particular individual through hand printing examinations.

The Q1 hand printing is suitable for comparison with a known standard(s). If future examinations are desired, dictated and undictated known writing should be obtained from any logical suspect(s). The known writing should be hand printed and comparable to the questioned writing in wording and format. Dictated known writing should be obtained on separate envelopes similar to the questioned specimen and each should be removed from the writer's view upon completion. Numerous repetitions may be necessary in order to obtain naturally prepared writing. Undictated known writing consists of writing prepared during normal course of business activity. Possible sources of undictated known writing include business papers, letters, canceled checks, and/or applications.

Remarks:

The supporting records for the opinions and interpretations expressed in this report are retained in the FBI files. Specimens Q1, Q1.1-Q1.4, and Q2 will be returned to your office at a later date under separate cover.

Q1.1, Q1.2, and Q1.3 are self-adhesive items. Accordingly, these items are not being forwarded to the Nuclear DNA Unit for analysis.

For questions about the content of this report, please contact examiner [redacted] at [redacted]

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For questions about the status of your submission, including any remaining forensic examinations, please contact Request Coordinator [ ] at [ ]

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[ ]
Questioned Documents Unit

This report contains the opinions/interpretations of the examiner(s) who issued the report.

FEDERAL BUREAU OF INVESTIGATION

Electronic Communication

Title: (U) [redacted] **Date:** 11/07/2012

From: JACKSONVILLE
JK-AO
Contact: [redacted]

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Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted] (U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT
LETTER-VICTIM;
DT-OPERATIONS

Synopsis: (U) To provide results of preparation and uploading of [redacted]

Full Investigation Initiated: 02/28/2012

Administrative Notes: (U) After completion of this upload, OST [redacted] verified a sample of calls in the [redacted]

Details:

The above referenced EC requested that Jacksonville prepare and upload [redacted] OST [redacted] uploaded [redacted] was uploaded on 11/07/2012 [redacted]

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FD-1057 (Rev. 5-8-10)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Electronic Communication

Title: (U) [redacted] Discontinued **Date:** 12/04/2012

To: [redacted]

From: JACKSONVILLE
JK-10 IAs
Contact: [redacted]

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Approved By: SIA [redacted]

Drafted By: [redacted]

Case ID #: [redacted] (U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT
LETTER-VICTIM;
DT-OPERATIONS

Synopsis: (U) To document discontinuation of [redacted] request.

Full Investigation Initiated: 02/28/2012

Details:

The case agent advised that no additional information was developed to assist in narrowing the scope for the referenced [redacted] SOS [redacted] and case agent determined that no viable information will be obtained from [redacted] until such time that additional information is obtained.

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This communication serves to cover the pending lead. At which time the investigation develops additional information, the [redacted] can be completed.

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[redacted]

FD-1036 (Rev. 10-16-2009)

UNCLASSIFIED

National Archives and Records Administration

FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: LABRPT **Date:** 05/08/2013

Title: (U) Latent Print Report

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted] (U) UNSUB; GIRL SCOUTS OF AMERICA THREAT LETTER-VICTIM; DT-OPERATIONS

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Synopsis: (U) LPOU Lab Report - Lab Number 120330012 ADI AER

Enclosure(s): Enclosed are the following items:

1. (U) Latent Case Supporting Records

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UNCLASSIFIED

Physical 1A/1C Cover Sheet for Serial Export

Created From: [redacted]

Package: [redacted]

Stored Location: None

Summary: (U) Latent Case Supporting Records

Acquired By: [redacted]

Acquired On: 2013-05-01

Attachment: (U) Latent Case Supporting Records

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FBI Laboratory

2501 Investigation Parkway
Quantico, Virginia 22135

REPORT OF EXAMINATION

To: Jacksonville
Squad 3
TFO [redacted]

Date: May 1, 2013

Case ID No.: [redacted]

Lab No.: 120330012 ADI AER

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Reference: Communication dated March 16, 2012

Your No.:

Title: GIRL SCOUTS OF AMERICA THREAT LETTER; VICTIM THREATEN OR ATTEMPT TO USE, POSSESS, TRANSPORTATION OF WMD

Date specimens received: March 30, 2012

The specimens listed below were examined in the Latent Print Operations Unit:

Q1 Envelope addressed to [redacted] Girl Scouts (1B1, E4725339)

Q1.1 Stamp from Q1 envelope (1B1, E4725339)

Q1.2 Stamp from Q1 envelope (1B1, E4725339)

Q1.3 Stamp from Q1 envelope (1B1, E4725339)

Q1.4 Tape from the back of Q1 envelope (1B1, E4725339)

Q2 Page beginning [redacted] you are..." (1B1, E4725339)

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This report documents the friction ridge print examinations.

Results of Examinations:

Twenty-one latent fingerprints of value were detected on Q1 and Q2. No latent prints of value were detected on the remaining specimens.

Automated fingerprint searches were conducted, but no identifications were effected. Prints were added to the Unsolved Latent File (ULF), and you will be advised by a supplemental report if an identification is made.

Methods:

Items of evidence submitted to the Latent Print Operations Unit for examination may be examined visually, examined with various light sources, and/or processed with chemicals and powders to detect the presence of latent friction ridge prints. The specific sequence of examinations and processes depends upon the nature of the evidence.

Friction ridge print examinations are conducted using the Analysis, Comparison, Evaluation, and Verification methodology (ACE-V), which includes an assessment of the quantity and quality of the information present. The steps of ACE-V are applied to each examination as appropriate.

Analysis is the assessment of a friction ridge print to determine if sufficient reliable details are present to conduct a comparison with another print and to reach an identification conclusion. If these conditions are met, the print is determined to be of value.

Comparison is the direct side-by-side observation of friction ridge prints of value to determine whether or not the information in two prints is in agreement.

Evaluation is the formulation of a conclusion based on the information gathered during the analysis and comparison of the friction ridge prints.

Conclusions that can be reached are as follows:

- Identification - the determination that there is sufficient quality and quantity of detail in agreement to conclude that two friction ridge prints originated from the same source.

- Exclusion - the determination that there is sufficient quality and quantity of detail in disagreement to conclude that two friction ridge prints did not originate from the same source.

- Inconclusive - the determination that corresponding areas of friction ridge prints are absent and/or unreliable and therefore cannot be identified or excluded.

Verification is the independent application of the analysis, comparison, and evaluation phases of the ACE-V methodology to a friction ridge print by another examiner.

Interpretations:

Due to the many factors involved in the deposition of a friction ridge print, neither the absence of a friction ridge print on evidence nor the exclusion of a friction ridge print with a given source disassociate that source from having touched the evidence.

Remarks:

For questions about the content of this report, please contact Physical Scientist/Forensic Examiner [redacted] at [redacted]

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For questions about the status of your submission, including any remaining forensic examinations, please contact Request Coordinator [redacted] at [redacted]

The specimens and photographs of the detected latent prints of value are being returned under separate cover. The supporting records for the opinions and interpretations expressed in this report are retained in the FBI files.

[redacted]
Latent Print Operations Unit

This report contains the opinions/interpretations of the examiner(s) who issued the report.

FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: LABRPT **Date:** 10/07/2013

Title: (U) TEU hair/fiber report

Approved By:

Drafted By:

Case ID #:

(U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT LETTER-VICTIM;
DT-OPERATIONS

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Synopsis: (U) Lab# 120330012 ADI AAW

Enclosure(s): Enclosed are the following items:
1. (U) Case notes and admin pages for AAW

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UNCLASSIFIED

Physical 1A/1C Cover Sheet for Serial Export

Created From:	[redacted]	b3 b6 b7C b7E
Package:		
Stored Location:	None	
Summary:	(U) Case notes and admin pages for AAW	
Acquired By:	[redacted]	
Acquired On:	2013-10-07	
Attachment:	(U) Case notes and admin pages for AAW	

FBI Laboratory

2501 Investigation Parkway
Quantico, Virginia 22135

REPORT OF EXAMINATION

To: Jacksonville
Squad 3
TFO [redacted]

Date: August 7, 2013

Case ID No.: [redacted]

Lab No.: 120330012 ADI AAW

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Reference: Communication dated March 16, 2012

Your No.:

Title: GIRL SCOUTS OF AMERICA THREAT LETTER; VICTIM THREATEN OR ATTEMPT TO USE, POSSESS, TRANSPORTATION OF WMD

Date specimens received: March 30, 2012

The following specimens were received in the Trace Evidence Unit (Hair and Fiber Group):

Q1 Envelope addressed to [redacted] Girl Scouts (1B1, E4725339)

Q1.1 Stamp from Q1 envelope (1B1, E4725339)

Q1.2 Stamp from Q1 envelope (1B1, E4725339)

Q1.3 Stamp from Q1 envelope (1B1, E4725339)

Q1.4 Tape from the back of Q1 envelope (1B1, E4725339)

Q2 Page beginning "[redacted] you are..." (1B1, E4725339)

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This report contains the results of the trace evidence (hairs and fibers) examinations.

Methods:

Microscopic examination of hairs is accomplished by using stereomicroscopy and comparison microscopy. The presence or absence, appearance, arrangement and distribution of the characteristics within the cuticle, cortex and medulla of the hairs are examined and may be compared during a hair examination.

Microscopic examination of fibers is accomplished by using one or more analytical techniques including stereomicroscopy, comparison microscopy, polarized light microscopy, fluorescence microscopy, and instrumentally using microspectrophotometry and Fourier transform-infrared spectroscopy. The microscopic characteristics and optical properties determined by these techniques are used for the examination and comparison of fibers.

Results of Examinations:

Textile fibers of various types and colors were found underneath specimen Q1.1 and Q1.4. These fibers have been preserved for possible future comparison purposes.

No fibers were found in or on specimens Q1, Q1.2, Q1.3, and Q2.

Nonhuman animal fur hairs not suitable for species characterization or meaningful microscopic comparison purposes were found underneath specimen Q1.4.

No hairs were found in or on specimens Q1 through Q1.3, and Q2.

The specimens were examined visually using stereomicroscopy and comparison microscopy.

Interpretation:

The macroscopic and microscopic characteristics in hairs can be used to determine human or non-human origin, body area, racial characteristics, artificial treatment, damage, characteristics of decomposition and whether a hair has been forcibly removed or naturally shed. The characteristics exhibited in the hair(s) are used as the comparison criteria. When the presence or absence, appearance, arrangement, and distribution of macroscopic and microscopic characteristics exhibited in a recovered hair (s) are the same as in a potential source, the possibility that the compared hair(s) originated from the same source cannot be excluded. Consequently, the source of the known sample can be included as a possible source of the recovered hair(s), although the association of hairs using macroscopic and microscopic characteristics does not constitute a basis for personal identification.

Fibers can differ as to type (e.g. rayon, cotton), color, shape, size, microscopic features (e.g. presence of delustering agents, voids) and optical properties (e.g. refractive index, sign of elongation). These are characteristics that may associate fibers with a group of items, but never to a single item to the exclusion of all others. However, even fibers with many similar properties may be excluded as originating from the same source by using the identified analytical methods.

The characteristics present in fibers are used as comparison criteria. When all of the characteristics present in a recovered fiber are the same as in a potential source, the possibility

that the compared fibers originated from the same source cannot be excluded. Consequently, the recovered fibers are consistent with originating from the known source, or from another source comprised of fibers that exhibit the same microscopic characteristics and optical properties.

The inability to associate specimens through a microscopic hair/fiber examination does not preclude that the persons/items of interest had contact with each other. A number of factors can produce this result, including: 1) Hair/fiber evidence may not have transferred. 2) Hairs/fibers that did transfer may have been lost prior to submission to the laboratory. 3) The hairs/fibers transferred or the known comparison specimen submitted may not be representative of the source. 4) The hairs/fibers may be from a different source.

Remarks:

The supporting records for the opinions and interpretations expressed in this report are retained in the FBI files.

For questions about the content of this report, please contact Physical Scientist/Forensic Examiner [redacted] at [redacted]

For questions about the status of your submission, including any remaining forensic examinations, please contact Request Coordinator [redacted] at [redacted]

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The submitted items will be returned at the completion of the requested examinations.

[redacted]
Trace Evidence Unit

This report contains the opinions/interpretations of the examiner(s) who issued the report.

FD-1087 (Rev. 5-8-10)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Evidence Log

Event Title: (U) Evidence Acquired **Date:** 06/06/2014

Approved By:

Drafted By:

Case ID #: (U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT LETTER-VICTIM;
DT-OPERATIONS

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Full Investigation Initiated: 02/28/2012

Collected By: on 05/07/2014

Collected From: (U) FBI Lab - Secondary Evidence

Receipt Given?: No

Holding Office: JACKSONVILLE

Details: *No Details Provided*

Item Type	Description
1B General	(U) (4) Tubes Nuclear DNA - Secondary Evidence - Lab#120330012 Collected On: 05/07/2014 Special Handling Codes: Refrigerate Located By: Other Locator: Secondary from LAB
1B General	(U) Swab - NE1 - Secondary Evidence - Lab Number 120330012 ADI Collected On: 05/07/2014 Located By: Other Locator: Secondary from LAB

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Title: (U) Evidence Acquired
Re: [redacted] 06/06/2014

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1B General (U) Slides - TEU Secondary Evidence - Lab #120330012
Collected On: 05/07/2014
Located By: [redacted]
Other Locator: Secondary from LAB

1B General (U) Photographs - LPOU Secondary Evidence - Lab# 120330012 ADI AER
Collected On: 05/07/2014
Located By: [redacted]
Other Locator: Secondary from LAB

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[redacted]

FD-1036 (Rev. 10-16-2009)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: OTHER **Date:** 09/23/2014

Title: (U) Victim Notification Letters - Case update

Approved By: SSA [redacted]

Drafted By: [redacted]

Case ID # [redacted] (U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT
LETTER-VICTIM;
DT-OPERATIONS

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Synopsis: (U) To document victim notification letters (case updates) were sent.

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UNCLASSIFIED

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

September 23, 2014

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Avenue
Jacksonville, FL 32205

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RE: Case Number [redacted]

Dear [redacted]

As a Victim Specialist with the FBI Jacksonville Division, I am contacting you to provide an interim case update regarding this investigative matter.

As you are aware, your name was previously referred to the FBI's Victim Assistance Program as a possible victim of a federal crime. We appreciate your assistance and cooperation while we are investigating this case. It can be a lengthy process and we request your continued patience while we conduct a thorough investigation.

Although there are no substantive case updates at this time, we would like to continue to be responsive to any questions you may have regarding the federal criminal justice system and also to remind you that certain victim services are available to you should you need support or resources related to your victimization. Please feel free to contact me should you have further questions.

Current information regarding the status of your case can be found on the Internet at https://www.notify.usdoj.gov or by calling the Victim Notification System (VNS) Call Center at 1-866-DOJ-4YOU (1-866-365-4968). You will need to enter your Victim Identification Number (VIN [redacted] and your Personal Identification Number (PIN [redacted] anytime you contact the Call Center and the first time you log into VNS on the Internet. If you are receiving notifications with multiple victim ID/PIN codes please contact the VNS Call Center. In addition, the first time you access the VNS Internet site, you will be prompted to enter your last name (or business name) as currently contained in VNS. The name you should enter is [redacted]

You can also use the Call Center and the Internet to correct/update your contact information and/or change your decision regarding participation in the notification system. Your participation in this notification system is totally voluntary. You can choose not to participate or reactivate your access at any time. In order to continue to receive notifications, it is your responsibility to keep your contact information current.

For many VNS registrants email will provide the most timely notification. VNS does not currently have an email address for you. You can provide VNS an email address by accessing the VNS Internet Web page using the login information provided above. By entering your email as part of the VNS registration process future notifications will be delivered by email, except in rare circumstances when you might also receive a letter from VNS.

If you have additional questions related to this matter, please contact me at (904) 248-7410. When you call, please provide the file number located at the top of this letter.

Sincerely,

Michelle S. Klimt
Special Agent in Charge

[redacted]
Victim Specialist

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U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

September 23, 2014

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Avenue
Jacksonville, FL 32205

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RE: Case Number [redacted]

Dear [redacted]

As a Victim Specialist with the FBI Jacksonville Division, I am contacting you to provide an interim case update regarding this investigative matter.

As you are aware, your name was previously referred to the FBI's Victim Assistance Program as a possible victim of a federal crime. We appreciate your assistance and cooperation while we are investigating this case. It can be a lengthy process and we request your continued patience while we conduct a thorough investigation.

Although there are no substantive case updates at this time, we would like to continue to be responsive to any questions you may have regarding the federal criminal justice system and also to remind you that certain victim services are available to you should you need support or resources related to your victimization. Please feel free to contact me should you have further questions.

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You can also use the Call Center and the Internet to correct/update your contact information and/or change your decision regarding participation in the notification system. Your participation in this notification system is totally voluntary. You can choose not to participate or reactivate your access at any time. In order to continue to receive notifications, it is your responsibility to keep your contact information current.

For many VNS registrants email will provide the most timely notification. VNS does not currently have an email address for you. You can provide VNS an email address by accessing the VNS Internet Web page using the login information provided above. By entering your email as part of the VNS registration process future notifications will be delivered by email, except in rare circumstances when you might also receive a letter from VNS.

If you have additional questions related to this matter, please contact me at (904) 248-7410. When you call, please provide the file number located at the top of this letter.

Sincerely,

Michelle S. Klimt
Special Agent in Charge

[redacted]
Victim Specialist

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b7C

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

September 23, 2014

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Avenue
Jacksonville, FL 32205

RE: Case Number: [redacted]

b3
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b7E

Dear [redacted]

As a Victim Specialist with the FBI Jacksonville Division, I am contacting you to provide an interim case update regarding this investigative matter.

As you are aware, your name was previously referred to the FBI's Victim Assistance Program as a possible victim of a federal crime. We appreciate your assistance and cooperation while we are investigating this case. It can be a lengthy process and we request your continued patience while we conduct a thorough investigation.

Although there are no substantive case updates at this time, we would like to continue to be responsive to any questions you may have regarding the federal criminal justice system and also to remind you that certain victim services are available to you should you need support or resources related to your victimization. Please feel free to contact me should you have further questions.

Current information regarding the status of your case can be found on the Internet at https://www.notify.usdoj.gov or by calling the Victim Notification System (VNS) Call Center at 1-866-DOJ-4YOU (1-866-365-4968). You will need to enter your Victim Identification Number (VIN) [redacted] and your Personal Identification Number (PIN) [redacted] anytime you contact the Call Center and the first time you log into VNS on the Internet. If you are receiving notifications with multiple victim ID/PIN codes please contact the VNS Call Center. In addition, the first time you access the VNS Internet site, you will be prompted to enter your last name (or business name) as currently contained in VNS. The name you should enter is [redacted]

You can also use the Call Center and the Internet to correct/update your contact information and/or change your decision regarding participation in the notification system. Your participation in this notification system is totally voluntary. You can choose not to participate or reactivate your access at any time. In order to continue to receive notifications, it is your responsibility to keep your contact information current.

For many VNS registrants email will provide the most timely notification. VNS does not currently have an email address for you. You can provide VNS an email address by accessing the VNS Internet Web page using the login information provided above. By entering your email as part of the VNS registration process future notifications will be delivered by email, except in rare circumstances when you might also receive a letter from VNS.

If you have additional questions related to this matter, please contact me at (904) 248-7410. When you call, please provide the file number located at the top of this letter.

Sincerely,

Michelle S. Klimt
Special Agent in Charge

[redacted]
Victim Specialist

b6
b7C

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

September 23, 2014

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Avenue
Jacksonville, FL 32205

RE: Case Number [redacted]

Dear [redacted]

b3
b6
b7C
b7E

You have been designated to receive notifications for Girl Scouts of America.

As a Victim Specialist with the FBI Jacksonville Division, I am contacting you to provide an interim case update regarding this investigative matter.

As you are aware, your name was previously referred to the FBI's Victim Assistance Program as a possible victim of a federal crime. We appreciate your assistance and cooperation while we are investigating this case. It can be a lengthy process and we request your continued patience while we conduct a thorough investigation.

Although there are no substantive case updates at this time, we would like to continue to be responsive to any questions you may have regarding the federal criminal justice system and also to remind you that certain victim services are available to you should you need support or resources related to your victimization. Please feel free to contact me should you have further questions.

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If you have additional questions related to this matter, please contact me at (904) 248-7410. When you call, please provide the file number located at the top of this letter.

Sincerely,

Michelle S. Klimt
Special Agent in Charge

[redacted]
Victim Specialist

b6
b7C

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

September 23, 2014

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Avenue
Jacksonville, FL 32205

b3
b6
b7C
b7E

RE: Case Number: [redacted]

Dear [redacted]

As a Victim Specialist with the FBI Jacksonville Division, I am contacting you to provide an interim case update regarding this investigative matter.

As you are aware, your name was previously referred to the FBI's Victim Assistance Program as a possible victim of a federal crime. We appreciate your assistance and cooperation while we are investigating this case. It can be a lengthy process and we request your continued patience while we conduct a thorough investigation.

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If you have additional questions related to this matter, please contact me at (904) 248-7410. When you call, please provide the file number located at the top of this letter.

Sincerely,

Michelle S. Klimt
Special Agent in Charge

[redacted]
Victim Specialist

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b7C

FD-1057 (Rev. 5-8-10)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Electronic Communication

Title: (U) ORIG FD192 & COC FOR 1B1, 1B2, 1B3, 1B4, & 1B5. **Date:** 10/16/2014

From: JACKSONVILLE
JK-SAS 2
Contact:

Approved By: A/SAS

Drafted By:

Case ID #:

(U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT LETTER-VICTIM;
DT-OPERATIONS

b3
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b7C
b7E

Synopsis: (U) Evidence items destroyed and 1B1 was 1A'd.

Full Investigation Initiated: 02/28/2012

Enclosure(s): Enclosed are the following items:
1. (U) ORIG FD192 & COC FOR 1B1, 1B2, 1B3, 1B4, & 1B5.
2. (U) Evidence item 1B1- Letter and envelope with white powder (no Bio-Treat agents detected. FL Dept of Health Lab# 022812-001, 2/28/2012.)

Details:

Evidence items destroyed and 1B1 was 1A'd.

ORIG FD192 & COC FOR 1B1, 1B2, 1B3, 1B4, & 1B5.

♦♦

UNCLASSIFIED

UNCLASSIFIED

Physical 1A/1C Cover Sheet for Serial Export

Created From:	[redacted]
Package:	
Stored Location:	None
Summary:	(U) ORIG FD192 & COC FOR 1B1, 1B2, 1B3, 1B4, & 1B5.
Acquired By:	[redacted]
Acquired On:	2014-10-15
Acquired From:	(U) TFO [redacted] FBI
Attachment:	(U) ORIG FD192 & COC FOR 1B1, 1B2, 1B3, 1B4, & 1B5.

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b7C
b7E

UNCLASSIFIED

Physical 1A/1C Cover Sheet for Serial Export

b3
b6
b7C
b7E

Created From: [redacted]

Package: [redacted]

Stored Location: None

Summary: (U) Evidence item 1B1- Letter and envelope with white powder (no Bio-Treat agents detected. FL Dept of Health Lab# 022812-001, 2/28/2012.)

Acquired By: [redacted]

Acquired On: 2014-10-15

Acquired From: (U) TFO [redacted]
FBI

Attachment: (U) Evidence item 1B1- Letter and envelope with white powder (no Bio-Treat agents detected. FL Dept of Health Lab# 022812-001, 2/28/2012.)

[redacted]

FD-1036 (Rev. 10-16-2009)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: OTHER **Date:** 01/23/2015

Title: (U) Victim Notification Letter - Case closure

Approved By: SSA [redacted]

Drafted By: [redacted]

Case ID #: [redacted] (U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT
LETTER-VICTIM;
DT-OPERATIONS

b3
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b7C
b7E

Synopsis: (U) To document victim notification letters were sent - Case closure.

♦♦

UNCLASSIFIED

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

January 23, 2015

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Avenue
Jacksonville, FL 32205

b3
b6
b7C
b7E

RE: Case Number [redacted]

Dear [redacted]

This letter is to provide you with an update about the case for which you were previously referred to the FBI's Victim Assistance Program. At this time, the FBI has closed its investigation in the above referenced case. The decision to close this case does not lessen the important contribution you made to the investigation. Your assistance and cooperation were greatly appreciated.

If you have additional questions related to this matter, please contact me at (904) 248-7410. When you call, please provide the file number located at the top of this letter.

Sincerely,

Michelle S. Klimt
Special Agent in Charge

[redacted]
Victim Specialist

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

January 23, 2015

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Avenue
Jacksonville, FL 32205

RE: Case Number: [redacted]

b3
b6
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b7E

Dear [redacted]

This letter is to provide you with an update about the case for which you were previously referred to the FBI's Victim Assistance Program. At this time, the FBI has closed its investigation in the above referenced case. The decision to close this case does not lessen the important contribution you made to the investigation. Your assistance and cooperation were greatly appreciated.

If you have additional questions related to this matter, please contact me at (904) 248-7410. When you call, please provide the file number located at the top of this letter.

Sincerely,

Michelle S. Klimt
Special Agent in Charge

[redacted]
Victim Specialist

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

January 23, 2015

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Avenue
Jacksonville, FL 32205

RE: Case Number [redacted]

b3
b6
b7C
b7E

Dear [redacted]

This letter is to provide you with an update about the case for which you were previously referred to the FBI's Victim Assistance Program. At this time, the FBI has closed its investigation in the above referenced case. The decision to close this case does not lessen the important contribution you made to the investigation. Your assistance and cooperation were greatly appreciated.

If you have additional questions related to this matter, please contact me at (904) 248-7410. When you call, please provide the file number located at the top of this letter.

Sincerely,

Michelle S. Klimt
Special Agent in Charge

[redacted]
Victim Specialist

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

January 23, 2015

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Avenue
Jacksonville, FL 32205

RE: Case Number: [redacted]

b3
b6
b7C
b7E

Dear [redacted]

You have been designated to receive notifications for Girl Scouts of America.

This letter is to provide you with an update about the case for which you were previously referred to the FBI's Victim Assistance Program. At this time, the FBI has closed its investigation in the above referenced case. The decision to close this case does not lessen the important contribution you made to the investigation. Your assistance and cooperation were greatly appreciated.

If you have additional questions related to this matter, please contact me at (904) 248-7410. When you call, please provide the file number located at the top of this letter.

Sincerely,

Michelle S. Klimt
Special Agent in Charge

[redacted]
Victim Specialist

U.S. Department of Justice
Federal Bureau of Investigation
FBI - Jacksonville
6061 Gate Parkway
Jacksonville, FL 32256
Phone: (904) 248-7410
Fax: (904) 248-7137

January 23, 2015

[redacted]
Girl Scouts of America
Corporate Headquarters
1000 Shearer Avenue
Jacksonville, FL 32205

b3
b6
b7C
b7E

RE: Case Number: [redacted]

Dear [redacted]

This letter is to provide you with an update about the case for which you were previously referred to the FBI's Victim Assistance Program. At this time, the FBI has closed its investigation in the above referenced case. The decision to close this case does not lessen the important contribution you made to the investigation. Your assistance and cooperation were greatly appreciated.

If you have additional questions related to this matter, please contact me at (904) 248-7410. When you call, please provide the file number located at the top of this letter.

Sincerely,

Michelle S. Klimt
Special Agent in Charge

[redacted]
Victim Specialist

[redacted]

FD-1057 (Rev. 5-8-10)

UNCLASSIFIED

General Records

FEDERAL BUREAU OF INVESTIGATION

Electronic Communication

Title: (U) ECU 1A: Lab#120330012 **Date:** 08/13/2015

From: LABORATORY
D7-ECU
Contact: [redacted]

b3
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b7C
b7E

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted] (U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT
LETTER-VICTIM;
DT-OPERATIONS

Synopsis: (U) ECU 1A: Lab#120330012

Full Investigation Initiated: 02/28/2012

Enclosure(s): Enclosed are the following items:
1. (U) ECU 1A: Lab#120330012

Details:

ECU did not create a Lab Report for this case.

♦♦

UNCLASSIFIED

Physical 1A/1C Cover Sheet for Serial Export

Created From:	[redacted]
Package:	
Stored Location:	None
Summary:	(U) Lab#120330012 Description of Enclosures: 17 Total pages Chain of Custody Communication and Activity Log Notes ECS Search Slip Shipping Invoice
Acquired By:	[redacted]
Acquired On:	2015-08-13
Attachment:	(U) ECU 1A: Lab#120330012

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b7E

[redacted]

FD-1036 (Rev. 10-16-2009)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: EMAIL **Date:** 10/14/2015

Title: (U) ULF Identification Notification

Approved By: [redacted]

Drafted By [redacted]

Case ID #: [redacted] (U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT
LETTER-VICTIM;
DT-OPERATIONS

b3
b6
b7C
b7E

Synopsis: (U) Identification Notification

♦♦

UNCLASSIFIED

Dear SA [redacted]

The FBI Laboratory Latent Print Unit (LPU) routinely adds unidentified evidentiary prints that meet necessary criteria to the Unsolved Latent File (ULF) of the FBI's automated fingerprint and palm print system. As known print records are added to the FBI's database, they are searched against the unidentified latent prints within the ULF. When a potential ULF match is effected, the automated system generates a notification. As a result of these notifications, one or more unidentified latent prints detected on evidence under Case ID number [redacted] has resulted in an identification:

b3
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b7E

LABORATORY #	LABORATORY ITEM #	ITEM DESCRIPTION (1B#/BARCODE)	NAME OF INDIVIDUAL IDENTIFIED	UNIVERSAL CONTROL NUMBER/DATE OF BIRTH
120330012	Q1	Envelope addressed to [redacted] Girl Scouts (1B1, E4725339)	[redacted]	

This information is being provided as an investigative lead, and there may be additional unidentified latent prints in this case. For information on requesting additional examinations or obtaining a report concerning the specified case, please contact Forensic Examiner [redacted] at [redacted] or the Latent Print Unit at [redacted]

[redacted]
Latent Print Operations Unit

Limitations and Interpretations

An identification is the determination that two friction ridge prints originated from the same source because there is sufficient quality and quantity of corresponding information. While an identification to the exclusion of all others is not supported by research, studies have shown that as more reliable features are found in agreement, it becomes less likely to find that same arrangement of features in a print from another source.

While the examination process is subjective in nature, the Latent Print Operations Unit has quality assurance measures in place to minimize variability and reduce the chance of error. Examples include but are not limited to verification and blind verification, which are implemented in accordance with the Latent Print Operations Unit's standard operating procedures.

UNCLASSIFIED

There is no meaningful predictive rate of error for the entire comparison process; however, recent studies have demonstrated that examiners reach accurate and reliable conclusions under specific test conditions.

The presence of a friction ridge print on an item of evidence indicates contact was made between the source and the item. The presence of a friction ridge print alone does not necessarily indicate the significance of the contact or the time frame during which the contact occurred.

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: EMAIL **Date:** 06/07/2017

Title: (U) Unsolved Latent Match (ULM) in Lab #120330012

Approved By:

Drafted By:

Case ID #:

(U) UNSUB;
GIRL SCOUTS OF AMERICA THREAT LETTER-
VICTIM;
DT-OPERATIONS

b3
b6
b7C
b7E

Synopsis: (U) ULM Identification Notification

♦♦

To: [redacted] (JK) (OGA)
Subject: Unsolved Latent Match in Case ID [redacted] - UNCLASSIFIED

b3
b6
b7C
b7E

SentinelCaseId: [redacted]
SentToSentinel: 6/7/2017 8:33:25 PM

Classification: UNCLASSIFIED
==========
Sent for Approval for RECORD//Sentinel Case [redacted]

Dear [redacted]

The FBI Laboratory Latent Print Unit (LPU) routinely adds unidentified evidentiary prints that meet necessary criteria to the Unsolved Latent File (ULF) of the FBI's automated fingerprint and palm print system. As known print records are added to the FBI's database, they are searched against the unidentified latent prints within the ULF. When a potential ULF match is effected, the automated system generates a notification. As a result of these notifications, one or more unidentified latent prints detected on evidence under Case ID [redacted] has resulted in an identification:

LABORATORY #	LABORATORY ITEM #	ITEM DESCRIPTION (1B#/BARCODE)	NAME OF INDIVIDUAL IDENTIFIED	UNIVERSAL CONTROL NUMBER/DATE OF BIRTH
120330012	Q2	Page beginning "[redacted] you are..." (1B1, E4725339)	[redacted]	

This information is being provided as an investigative lead, and there may be additional unidentified latent prints in this case. For information on requesting additional examinations or obtaining a report concerning the specified case, please contact Forensic Examiner [redacted] at [redacted] or the Latent Print Unit at [redacted] Additionally, please let us know if we can remove the remaining unidentified latent prints from the ULF.

b3
b6
b7C
b7E

[redacted]
Latent Print Operations Unit

Limitations and Interpretations

An identification is the determination that two friction ridge prints originated from the same source because there is sufficient quality and quantity of corresponding information. While an identification to the exclusion of all others is not supported by research, studies have shown that as more reliable features are found in agreement, it becomes less likely to find that same arrangement of features in a print from another source.

While the examination process is subjective in nature, the Latent Print Operations Unit has quality assurance measures in place to minimize variability and reduce the chance of error. Examples include but are not limited to verification and blind verification, which are implemented in accordance with the Latent Print Operations Unit's standard operating procedures.

There is no meaningful predictive rate of error for the entire comparison process; however, recent studies have demonstrated that examiners reach accurate and reliable conclusions under specific test conditions.

The presence of a friction ridge print on an item of evidence indicates contact was made between the source and the item. The presence of a friction ridge print alone does not necessarily indicate the significance of the contact or the time frame during which the contact occurred.

This communication contains the opinions and interpretations of the examiner who issued the communication, and the supporting records are retained in the FBI files.

==========

Classification: UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
FOI/PA# 1429952-000

Total Deleted Page(s) = 92
Page 5 ~ b3; b5; b6; b7C; b7E;
Page 7 ~ b3; b5; b6; b7C; b7E;
Page 11 ~ Duplicate;
Page 23 ~ b3; b6; b7C; b7E;
Page 24 ~ b3; b6; b7C;
Page 28 ~ Duplicate;
Page 30 ~ b3; b5; b6; b7C; b7E;
Page 32 ~ b3; b6; b7C; b7E;
Page 33 ~ b3; b6; b7C;
Page 34 ~ b3; b6; b7C;
Page 35 ~ b3; b6; b7C;
Page 36 ~ b3; b6; b7C;
Page 37 ~ b3; b6; b7C;
Page 38 ~ b3; b6; b7C;
Page 39 ~ b3; b6; b7C;
Page 40 ~ b3; b6; b7C;
Page 41 ~ b3; b6; b7C;
Page 42 ~ b3; b6; b7C;
Page 43 ~ b3; b6; b7C;
Page 44 ~ b3; b6; b7C;
Page 45 ~ b3; b6; b7C;
Page 46 ~ b3; b6; b7C;
Page 47 ~ b3; b6; b7C;
Page 49 ~ b3; b6; b7C; b7E;
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Page 53 ~ b3; b6; b7C;
Page 54 ~ b3; b6; b7C;
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Page 60 ~ b3; b6; b7C;
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Page 64 ~ b5; b6; b7C;
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Page 66 ~ b3; b6; b7C;
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Page 85 ~ b3; b6; b7C; b7E;
Page 86 ~ b6; b7C;
Page 87 ~ b6; b7C;
Page 88 ~ b6; b7C;
Page 89 ~ b6; b7C;
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Page 91 ~ b6; b7C;
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Page 93 ~ b6; b7C;
Page 94 ~ b6; b7C;
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Page 96 ~ b6; b7C;
Page 97 ~ b6; b7C;
Page 98 ~ b6; b7C;
Page 99 ~ b6; b7C;
Page 101 ~ b3; b6; b7C; b7E;
Page 102 ~ b3; b6; b7C;
Page 103 ~ b3; b6; b7C;
Page 104 ~ b3; b6; b7C;
Page 105 ~ b3; b6; b7C;
Page 106 ~ b3; b6; b7C;
Page 107 ~ b3; b6; b7C;
Page 108 ~ b3; b6; b7C;
Page 109 ~ b3; b6; b7C;
Page 110 ~ b3; b6; b7C;
Page 111 ~ b3; b6; b7C;
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Page 113 ~ b3; b6; b7C;
Page 114 ~ b3; b6; b7C;
Page 115 ~ b3; b6; b7C;
Page 116 ~ b3; b6; b7C;
Page 117 ~ b3; b6; b7C;
Page 120 ~ b3; b6; b7C; b7E;
Page 121 ~ b6; b7C;
Page 122 ~ b6; b7C;
Page 123 ~ b6; b7C;

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X Deleted Page(s) X
X No Duplication Fee X
X For this Page X
XXXXXXXXXXXXXXXXXXXXXXX

1A Envelope

Case ID: [redacted] b3 b6

LR	1	[redacted] GIRL SCOUTS DIAMONDS, ORIGINAL INTERVIEW NOTES	b7C b7E
LR	2	[redacted] ORIGINAL INTERVIEW NOTES	
LR	3	CONSENT TO SEARCH DELL 330 OPTIPLEX PROPERTY RECEIPT FOR DELL 330 OPTIPLEX	
LR	4	[redacted] ORIGINAL INTERVIEW NOTES AND TIMELINE OF EVENTS	
LR	5	RSA HISTORY, ACH BATCH NAME AND BANK ACCOUNT INFO FOR [redacted]	
LR	6	OPTIPLEX 330 COMPUTER RETURNED	
LR	7	[redacted] ORIG INTERVIEW NOTES	
LR	8	SIXTEEN PAGE EMAIL PRINTOUT	
LR	9	[redacted] ORIGINAL INTERVIEW NOTES;EMAIL & EMAIL HEADERS	b6 b7C
LR	10	[redacted] EMAIL CORRESPONDENCE	
LR	11	[redacted] CRIMINAL HISTORY & TX DRIVERS LICENSE PHOTO	
LR	12	EMAILS PROVIDED BY [redacted] RELATING TO $7500 DEPOSITED INTO HER BANK ACCOUNT	
LR	13	WESTERN UNION RECEIPT	

FD-340c (4-11-03)

File Number [redacted]

Field Office Acquiring Evidence Little Rock

Serial # of Originating Document [redacted]

Date Received 10/25/11

From [redacted]
(Name of Contributor/Interviewee)

(Address)

(City and State)

By [redacted]

To Be Returned ☐ Yes ☑ No

Receipt Given ☐ Yes ☐ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)
Federal Rules of Criminal Procedure

☐ Yes ☐ No

Federal Taxpayer Information (FTI)

☐ Yes ☐ No

Title:

Reference: [redacted]
(Communication Enclosing Material)

Description: ☑ Original notes re interview of

[redacted] Girl Scouts Diamonds

b3
b6
b7C
b7E
b6
b7C

FD-340c (4-11-03)

File Number [redacted]

Field Office Acquiring Evidence Little Rock

Serial # of Originating Document _____

Date Received 10/26/2011

From [redacted]
(Name of Contributor/Interviewee)

b3
b6
b7C
b7E

_____
(Address)

_____
(City and State)

By [redacted]

To Be Returned ☐ Yes ☐ No

Receipt Given ☐ Yes ☐ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)
Federal Rules of Criminal Procedure

☐ Yes ☐ No

Federal Taxpayer Information (FTI)

☐ Yes ☐ No

Title:

Reference: _____
(Communication Enclosing Material)

Description: ☑ Original notes re interview of [redacted]

b6
b7C

FD-340c (4-11-03)

File Number [redacted]

Field Office Acquiring Evidence Little Rock

Serial # of Originating Document _____

Date Received 10/26/11

From [redacted]
(Name of Contributor/Interviewee)

b3
b6
b7C
b7E

(Address)

(City and State)

By [redacted]

To Be Returned ☐ Yes ☑ No

Receipt Given ☑ Yes ☐ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☑ No

Federal Taxpayer Information (FTI)

☐ Yes ☑ No

Title:

Reference: _____
(Communication Enclosing Material)

Description: ☐ Original notes re interview of

Consent to search Dell 330 optiplex

Property Receipt for Dell 330 optiplex

FD-941 (2-26-01)

CONSENT TO SEARCH COMPUTER(S)

I, [redacted], have been asked by Special Agents of the Federal Bureau of Investigation (FBI) to permit a complete search by the FBI or its designees of any and all computers, any electronic and/or optical data storage and/or retrieval system or medium, and any related computer peripherals, described below:

Dell Optiplex 330, s/N [redacted]
CPU Make, Model & Serial Number (if available)

Storage or Retrieval Media, Computer Peripherals

KEEP ATTACHED TO EXHIBIT LR# [redacted]

b3
b6
b7C
b7E

and located at 615 W. 29th ST, N. Little Rock, AR 72114, which I own, possess, control, and/or have access to, for any evidence of a crime [redacted] and/or specific directions for computer entry are as follow[redacted].

I have been advised of my right to refuse to consent to this search, and I give permission for this search, freely and voluntarily, and not as the result of threats or promises of any kind.

I authorize those Agents to take any evidence discovered during this search, together with the medium in/on which it is stored, and any associated data, hardware, software and computer [redacted]

10/26/11
Date

Signatur[redacted]

10/24/11
Date

[redacted]

b6
b7C

Printed Full Name of Witness

615 W. 29th ST, N. Little Rock, AR 72114
Location

FD-597 (Rev 8-11-94)

UNITED STATES DEPARTMENT OF JUSTICE
FEDERAL BUREAU OF INVESTIGATION
Receipt for Property Received/Returned/Released/Seized

File # [redacted] b3 b7E

On (date) 10/26/11

item(s) listed below were:
- [x] Received From
- [ ] Returned To
- [ ] Released To
- [ ] Seized

(Name) Girl Scouts Diamonds of Arkansas, Oklahoma, and Texas

(Street Address) 615 W 29th St

(City) North Little Rock, AR 72114

Description of Item(s):

(1) Dell Optiplex 330, S/N [redacted]

[redacted] b6 b7C

Received By: [redacted] (Signature)

Received From [redacted] (Signature)

FD-340c (4-11-03)

File Number [redacted]

Field Office Acquiring Evidence Little Rock

Serial # of Originating Document _____

Date Received 10/31/2011

From [redacted] b3 b6 b7C b7E
(Name of Contributor/Interviewee)

(Address)

(City and State)

By [redacted]

To Be Returned ☐ Yes ☒ No

Receipt Given ☐ Yes ☑ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☑ No

Federal Taxpayer Information (FTI)

☐ Yes ☐ No

Title:

Reference: _____
(Communication Enclosing Material)

Description: ☑ Original notes re interview of [redacted] b6 b7C and timeline of events

10-18-2011 1:07:52 pm Someone accessed the Girl Scouts-Diamonds checking account online and 12 online transfers of $7500.00 each were made to numerous banks under numerous names, for a total of $90,000. At the same time thousands of emails in an " email bomb " attack. The email bomb was meant as a decoy. The IT guy found trojans or keystoke monitors, which he deleted.

10-18-2011 notified [redacted] of email spam flooding computer after GSUSA webinar on computing operating reserves. At end of work day several thousand emails had arrived and it was a constant stream on my computer. b6 b7C

10-19-2011 about 11am checked ACH bank website and noticed unusual transaction in soft ACH posting of $90,000; called bank at ebanker department and spoke to [redacted] She said that if I did not post the transaction then I had been "hacked". She wanted to make some calls and call me back.

10-19-2011 called and left messages fo[redacted] and [redacted] at Centennial Bank.

12:17pm contacted [redacted]

12:30 contacted First National Bank in Ft Smith and spoke to [redacted]

1:30 [redacted] called to say that she has contacted all banks involved and shut down the ACH site until she hears from I.T. that the firewall is operational. [redacted] says that our firewall should have stopped this.

1:47 called [redacted]

2:00pm spoke to [redacted] and was told that she had increased overdraft to $25,000 per discussions with [redacted] local bank president b6 b7C

3:00pm called First National at Fort Smith and left messages for [redacted] and others

3:00pm called LR FBI office and spoke to receptionist. She recommended posting on Internet Complaint Website at www.ic3.gov which [redacted] did.

5:28pm added [redacted] name and contact information to complaint since my email had been shutdown.

10-20-2011

8:30am called [redacted] at Morgan Stanley to see about transfer from broker. Takes 4 business days.

8:40 returned call to [redacted] at First National Ft Smith and left message

8:45 called [redacted] and was told that she would be in after 10am so called and left message fo[redacted] also.

9:00 called [redacted] at GSUSA 4 U and she made 2 suggestions to call our auditors and call the local association of fraud examiners b6 b7C

9:10 called [redacted] and [redacted] --auditors and left messages

KEEP ATTACHED TO EXHIBIT LR#

b3
b7E

10-20-2011 9:39 called [redacted] treasurer of Assoc of Certified Fraud Examiners

9:45 called FBI Hotline and left voice mail message per [redacted] suggestion

9:52 called [redacted] at Arkansas Forensics [redacted]

10:02 [redacted] assistant to [redacted] called me back and said that [redacted] would call tomorrow.

10:15 spoke to [redacted] about using tokens for wire transfers with ID protection provided by Verisign

10:30 spoke to [redacted]

10:44 call from [redacted] @ Centennial Bank with [redacted] IT dep [redacted]

Received promises for approximately $30,000 in ACH reversals to return to account on Monday morning

3pm [redacted] GSUSA called again to check on us. She recommended their IT resources including [redacted] an [redacted]

b6
b7C

b6
b7C

Complaint Information
Internet Crime Complaint Center

Complaint ID: [redacted] b7E

Update Complaint | View Complaint | Download PDF Logout

Your Personal Information

*** First Name:** [redacted]
Middle Name:
*** Last Name:**
Business Name: Girl Scouts-Diamonds of AR, OK and TX
*** Age:** [redacted]
*** Gender:**
*** Address:** 615 W. 29th St.
Address (continued):
Suite/Apt./Mail Stop:
*** City:** North Little Rock
Do you live within the city limits?: ◉ Yes ○ No
County: Pulaski
State: Arkansas
*** Country:** United States
*** Zip Code / Route:** 72114
*** Phone Number:** [redacted] b6 b7C
*** E-mail Address:**

Name of your local police or sheriff's office:
North Little Rock PD

Is the complaint you are filing related to the Internet or an online service?
○ Yes ◉ No

Do you have pertinent documents in paper form?
◉ Yes ○ No

Information about the Individual/Business that victimized you

Business Name:
First Name:
Middle Name:
Last Name:
Gender: U
Address:

[redacted] b7E

Address (continued):
Suite/Apt./Mail Stop:
City:
State:
Country:
Zip Code / Route:
Phone Number:
E-mail Address:

Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

*** Please specify the total dollar amount of your loss from this incident:**
$ 90000 (US Dollars)

Please indicate the means of payment (select all that apply)
☐ Cash
☐ Cashier's Check
☐ Check/Debit Card
☐ Credit Card
☐ Money Order
☑ Wire Transfer
☐ Other (Specify Other)

Did you use a third party online payment service such as PayPal, BidPay, Escrow?
○ Yes ◉ No

Description of the Incident

Please describe in your own words how you have been victimized.
Be specific. Include date(s) of transaction(s), a description of any items that were not delivered or were counterfeited, any transaction numbers (from Ebay, Western Union, PayPal, etc.), and any other pertinent information that helps to explain how you were victimized. Also if you received anything by U.S. Mail, FedEx, or UPS, specifically describe the envelope, by the date, time, city and zip code shown on the stamp cancellation postmark.

I was notified at approximately 11:30am on 10/19/11 that on the previous day, 10/18/11, at 1:07pm, someone had accessed the Girl Scouts-Diamonds checking account online and

12 online transfers of $7500.00 each were made to numerous banks under numerous names, for a total of $90,000. At the same time, I began receiving thousands of emails in an "email bomb" attack. I believe the email bomb was meant as a decoy. Our IT person was able to find some files on my computer that he said were 'trojans' or 'keystroke monitors', which he deleted. The computer has since been shut down and removed from the network. I was able to contact Centennial Bank about the transactions, and they advised me to contact the FBI right away.

Please indicate any medium used by the individual/business in the course of the incident.
☐ Bulletin board
☐ Chat room
☐ Email
☐ Fax
☐ In person
☐ Internet messaging
☐ Mail
☐ Newsgroup
☐ Telephone
☐ Web site
☐ Wire
☑ Other

Please indicate the initial means of contact with the individual/business that victimized you.
[no response provided]

Was this initial means of contact unsolicited/uninvited?
◉ Yes ○ No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?
no prior relationship

Did you conduct any research on the individual/business prior to the incident?
○ Yes ◉ No

How much time has passed since you determined you were victimized?
Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?
None--online transaction

Have you reported this crime to any law enforcement or government agencies?
☐ Better Business Bureau
☐ Consumer protection agency

b7E

☐ Individual/business that victimized you
☐ Police/other law enforcement
☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).
[no response provided]

Supplemental Information

---------- Date:10/19/2011 17:28:01 ----------

The employee in charge of Internet maintenance at our office is [redacted] and his email is [redacted]

b6
b7C

[redacted]

b7E

ACH History

ACH
Batch Templates
Batch Manager
Batch History
Reports
Administration

Mail Box
Help
Site Map
Options
Sign Off

Edit ACH Batch

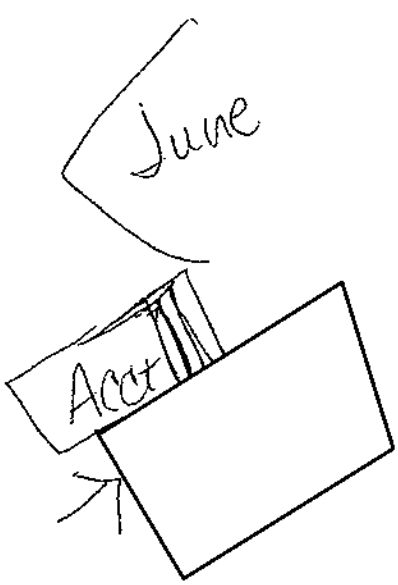
Based on Template : girlscout	Batch Type : To/From Personal Accounts (PPD)	Company : Girl Scouts of AOT
Batch Name : girlscout	Description :	Effective Date : 10/19/2011
Offset Account : Girl Scouts of AOT	Total Credits : $90,000.00	Total Debits : $90,000.00

Status	User Name	Date / Time
Created	[redacted]	10/18/2011 1:07:52 PM
1st Approval		10/18/2011 1:07:52 PM
Released		10/18/2011 1:07:52 PM

The entries in this batch will be offset with an entry to the "Girl Scouts of AOT" account.

Search Criterion : [redacted] Search Value : [redacted]

b6
b7C



Name	ID	Deposit	Withdrawal	Account	Routing #	Type	Pre
[redacted]		$7,500.00		[redacted]			
		$7,500.00					
		$7,500.00					
		$7,500.00					
		$7,500.00					
Girl Scouts of A			$90,000.00				
[redacted]		$7,500.00					
		$7,500.00					

		$7,500.00	
		$7,500.00	
		$7,500.00	
		$7,500.00	
		$7,500.00	

b6
b7C

FDIC

Copyright © 2009 Centennial Bank

FD-340c (4-11-03)

File Number [redacted]

Field Office Acquiring Evidence Little Rock

Serial # of Originating Document _____

Date Received 1/2/11

From [redacted]
(Name of Contributor/Interviewee)

b3
b6
b7C
b7E

(Address)

(City and State)

By SA [redacted]

To Be Returned ☐ Yes ☑ No

Receipt Given ☐ Yes ☑ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e)
Federal Rules of Criminal Procedure

☐ Yes ☑ No

Federal Taxpayer Information (FTI)

☐ Yes ☑ No

Title:

Reference: _____
(Communication Enclosing Material)

Description: ☐ Original notes re interview of

RSA History

Act Bank name and Bank account info for [redacted]

b6
b7C

Online Banking Administration - ACH Reports

View Processed ACH Items

Business: Girl Scouts of AOT (girlscout)

Sent Date Range: October 18 2011 to October 18 2011

Detail to Show: ○ Summary ◉ Detail

Update

10/18/2011

File B – TRANSIT

Company Name	Batch Name	Effective Date	Batch Type	# of Transactions	Control Total	Debit Total	Credit Total
	Name	ID	Account #	Routing #		Withdrawal	Deposit
Girl Scouts of AOT	girlscout	10/19/2011	PPD	13	13	$90,000.00	$90,000.00
							7,500.00
							7,500.00
							7,500.00
							7,500.00
							7,500.00
	Girl Scouts of A					90,000.00	
							7,500.00
							7,500.00
							7,500.00
							7,500.00
							7,500.00
							7,500.00
							7,500.00
File Total for file B – TRANSIT				**13**	**13**	**$90,000.00**	**$90,000.00**

b6
b7C

FD-340c (4-11-03)

File Number [redacted]

Field Office Acquiring Evidence Little Rock, AR

Serial # of Originating Document _____

Date Received 11/3/11

From [redacted]
(Name of Contributor/Interviewee)

(Address)

By [redacted]

b3
b6
b7C
b7E

To Be Returned ☐ Yes ☑ No

Receipt Given ☑ Yes ☐ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☑ No

Federal Taxpayer Information (FTI)

☐ Yes ☑ No

Title:

Reference: _____
(Communication Enclosing Material)

Description: ☐ Original notes re interview of

Returned Optiplex 330 computer

FD-597 (Rev 8-11-94) Page _____ of _____

UNITED STATES DEPARTMENT OF JUSTICE
FEDERAL BUREAU OF INVESTIGATION
Receipt for Property Received/Returned/Released/Seized

File # [redacted]

On (date) 11/3/2011

item(s) listed below were:
- ☐ Received From
- ☑ Returned To
- ☐ Released To
- ☐ Seized

(Name) Girl Scouts Diamonds of Arkansas, Oklahoma, and Texas
(Street Address) 615 W 29th Street
(City) North Little Rock, AR 72114

Description of Item(s): (1) Dell Optiplex 330, S/N [redacted]

b3
b6
b7C
b7E

KEEP ATTACHED TO EXHIBIT LR# [redacted]

[redacted]

b6
b7C

Received [redacted]

Received From: [redacted]

FD-340 (Rev. 4-11-03)

File Number [redacted]

Field Office Acquiring Evidence Los Angeles

Serial # of Originating Document

Date Received 2/17/12

From [redacted] b3 b6 b7C b7E
(Interviewee)

Interviewed at [redacted]
(City and State)

By SA [redacted] & SA [redacted]

To Be Returned ☐ Yes ☒ No

Receipt Given ☐ Yes ☒ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☒ No

Federal Taxpayer Information (FTI)

☐ Yes ☒ No

Title: Unsub(s);
Girl Scouts - Diamonds — Victim;
Computer Intrusion

Reference: [redacted]
(Communication Enclosing Material)

Description: ☒ Original notes re interview of [redacted] b6 b7C

FD-340 (Rev. 4-11-03)

File Number [redacted]

Field Office Acquiring Evidence Los Angeles

Serial # of Originating Document

Date Received 2/17/12

From [redacted] b3 b6 b7C b7E
(Name of Contributor/Interviewee)

by email: [redacted]

(City and State)

By SA [redacted]

To Be Returned ☐ Yes ☒ No

Receipt Given ☐ Yes ☒ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☒ No

Federal Taxpayer Information (FTI)

☐ Yes ☒ No

Title: Unsub;
Girl Scouts - Diamonds - Victim;
Computer Intrusion

Reference [redacted] b6 b7C

Description: ☐ Original notes re interview of

Sixteen (16) page email printout

FD-340 (Rev. 4-11-03) b3 b6 b7C b7E

File Number [redacted]

Field Office Acquiring Evidence MM

Serial # of Originating Document _____

Date Received 3/12/2012

From [redacted]
(Name of Person/Organization)

[redacted]
(City and State)

By [redacted]

To Be Returned ☐ Yes ☒ No

Receipt Given ☐ Yes ☒ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☒ No

Federal Taxpayer Information (FTI)

☐ Yes ☒ No

Reference: _____
(Communication Enclosing Material)

_____ b6 b7C

Description: ☑ Original notes re interview of [redacted], Email & Email headers

Record Request
FD-125 (Rev. 4-1-93)

Date 02/22/2012

☐ Birth ☐ Credit ☑ Criminal ☐ Death ☐ INS ☐ Marriage* ☐ Motor Vehicle ☐ Other _____

To	Buded
NCIC	02/22/2012
Return to	File Number
[redacted]	[redacted]

b3
b6
b7C
b7E

Name and aliases of subject, applicant, or employee, and spouse

[redacted]

Address
Residence _____
Business _____
Former _____

* Date and place of marriage (if applicable) _____

Race	Sex	Age	Height	Weight	Hair	Eyes
	☑ Female ☐ Male					

Birth date	Birthplace
[redacted]	

Arrest Number	Fingerprint classification	Criminal specialty

Social Security Number	Drivers License Number
[redacted]	☑ D/L Photo ☐ Other

b6
b7C
b7E

Specific information desired

Results of check

FCIC See Attached
NCIC [redacted] CLEAR
INS ✓ LexNex
DAVID D&Brad
BSO Sunbiz
MDPD
ACS
OTHER

SST/TIS [redacted]

FD-340 (Rev. 4-11-03)

File Number [redacted] b3 b6 b7C b7E

Field Office Acquiring Evidence New Orleans

Serial # of Originating Document _____

Date Received 3/13/12

From _____
(Name of Contributor/Interviewee)

_____
(Address)

By [redacted]

To Be Returned ☐ Yes ☑ No

Receipt Given ☐ Yes ☐ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☑ No

Federal Taxpayer Information (FTI)

☐ Yes ☑ No

Reference: _____
(Communication Enclosing Material)

Description: ☐ Original notes re interview of

[redacted] ~~from~~ email correspondence

[redacted] b6 b7C

FD-340 (Rev. 4-11-03)

File Number [redacted]

Field Office Acquiring Evidence DALLAS

Serial # of Originating Document 11

Date Received APRIL 9, 2012

From [redacted] b3 b6 b7C b7E
(Interviewee)
[redacted]
[redacted]
(City and State)

By SPECIAL AGENT [redacted]

To Be Returned ☐ Yes ☒ No

Receipt Given ☐ Yes ☒ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☒ No

Federal Taxpayer Information (FTI)

☐ Yes ☒ No

Title:
UNSUB;
GIRLSCOUT - DIAMONDS (VICTIM);
COMPUTER INTRUSION

Reference: 163 [redacted] 02, EC b6 b7C
(Communication Enclosing Material)

Description: ☒ Original notes re interview of [redacted]

[redacted] CRIMINAL HISTORY & TX DRIVER LICENSE PHOTO

FD-340 (Rev. 4-11-03)

File Number [redacted]

Field Office Acquiring Evidence MC

Serial # of Originating Document 3

Date Received 4/12/12

From [redacted]

b3
b6
b7C
b7E

By SA [redacted]

To Be Returned ☐ Yes ☑ No

Receipt Given ☐ Yes ☐ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☑ No

Federal Taxpayer Information (FTI)

☐ Yes ☑ No

Title: Unsub;
GIRL SCOUTS - DIAMONDS (VICTIM);
COMPUTER INTRUSION

Reference: _____
(Communication Enclosing Material)

b6
b7C

Description: ☐ Original notes re interview of [redacted]

→ Emails provided by [redacted] relating to $7500 deposited into her bank account

1A Envelope

Case ID: 91A-LR-46070

MO	11	EMAILS PROVIDED BY [redacted] RELATING TO $7500 DEPOSITED INTO HER BANK ACCOUNT	b6 b7C

FD-340c (4-11-03)

File Number [redacted]

Field Office Acquiring Evidence Little Rock

Serial # of Originating Document _____

Date Received 4/20/12

From [redacted]
(Name of Contributor/Interviewee)

(Address)

(City and State)

By [redacted]

b3
b6
b7C
b7E

To Be Returned ☐ Yes ☑ No

Receipt Given ☐ Yes ☑ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☐ Yes ☑ No

Federal Taxpayer Information (FTI)

☐ Yes ☑ No

Title:

Reference: _____
(Communication Enclosing Material)

Description: ☐ Original notes re interview of

Western Union receipt

FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
FOI/PA# 1429952-000

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Page 87 ~ b3; b6; b7C;
Page 88 ~ b3; b6; b7C;
Page 90 ~ b3; b6; b7C; b7E;
Page 91 ~ b3; b6; b7C;
Page 92 ~ Duplicate;
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Page 94 ~ Duplicate;
Page 95 ~ Duplicate;
Page 96 ~ b3; b6; b7C;
Page 97 ~ b3; b6; b7C;
Page 98 ~ b3; b6; b7C;
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Page 105 ~ b3; b6; b7C;
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Page 107 ~ b3; b6; b7C;
Page 108 ~ b3; b6; b7C;
Page 109 ~ b3; b6; b7C;
Page 110 ~ b3; b6; b7C;
Page 111 ~ b3; b6; b7C;
Page 112 ~ b3; b6; b7C;
Page 113 ~ b3; b6; b7C;
Page 114 ~ b3; b6; b7C;
Page 115 ~ b3; b6; b7C;
Page 116 ~ b3; b6; b7C;
Page 117 ~ b3; b6; b7C;
Page 118 ~ b3; b6; b7C;
Page 119 ~ b3; b6; b7C;
Page 120 ~ b3; b6; b7C;
Page 121 ~ b3; b6; b7C;
Page 122 ~ b3; b6; b7C;
Page 123 ~ b3; b6; b7C;
Page 124 ~ b3; b6; b7C;
Page 126 ~ Duplicate;
Page 127 ~ b3; b6; b7C; b7E;
Page 129 ~ b3; b6; b7C; b7E;
Page 130 ~ b3; b6; b7C;
Page 131 ~ b3; b6; b7C;
Page 132 ~ b3; b6; b7C;
Page 133 ~ b3; b6; b7C;
Page 134 ~ b3; b6; b7C;
Page 135 ~ b3; b6; b7C;
Page 136 ~ b3; b6; b7C;
Page 137 ~ b3; b6; b7C;
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Page 139 ~ b3; b6; b7C;
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Page 151 ~ b3; b6; b7C;
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Page 153 ~ b3; b6; b7C;
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Page 156 ~ b3; b6; b7C;
Page 157 ~ b3; b6; b7C;
Page 158 ~ b3; b6; b7C;
Page 159 ~ b3; b6; b7C;
Page 160 ~ b3; b6; b7C;
Page 161 ~ b3; b6; b7C;
Page 162 ~ b3; b6; b7C;
Page 163 ~ b3; b6; b7C;
Page 164 ~ b3; b6; b7C;
Page 165 ~ b3; b6; b7C;
Page 166 ~ b3; b6; b7C;
Page 167 ~ b3; b6; b7C;
Page 168 ~ b3; b6; b7C;
Page 169 ~ b3; b6; b7C;
Page 170 ~ b3; b6; b7C;
Page 171 ~ b3; b6; b7C;

Page 172 ~ b3; b6; b7C;
Page 173 ~ b3; b6; b7C;
Page 174 ~ b3; b6; b7C;
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Page 176 ~ b3; b6; b7C;
Page 177 ~ b3; b6; b7C;
Page 178 ~ b3; b6; b7C;
Page 179 ~ b3; b6; b7C;
Page 180 ~ b3; b6; b7C;
Page 181 ~ b3; b6; b7C;
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Page 204 ~ b3; b6; b7C;
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Page 245 ~ b3; b6; b7C;
Page 246 ~ b3; b6; b7C;
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Page 251 ~ b3; b6; b7C;
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Page 256 ~ b3; b6; b7C;
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Page 266 ~ b3; b6; b7C;
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Page 271 ~ b3; b6; b7C;
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Page 273 ~ b3; b6; b7C;
Page 274 ~ b3; b6; b7C;
Page 275 ~ Duplicate;
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Page 280 ~ b3; b6; b7C;
Page 281 ~ b3; b6; b7C;
Page 282 ~ b3; b6; b7C;
Page 283 ~ b3; b6; b7C;
Page 284 ~ b3; b6; b7C;
Page 285 ~ b3; b6; b7C;
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Page 288 ~ b3; b6; b7C;
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Page 300 ~ b3; b6; b7C;
Page 301 ~ b3; b6; b7C;
Page 302 ~ b3; b6; b7C;
Page 303 ~ b3; b6; b7C;
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Page 306 ~ Duplicate;
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Page 310 ~ Duplicate;

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FD-302 (Rev. 10-6-95)

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 01/12/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

[redacted] a Grand Jury subpoena was served, via facsimile, [redacted] A copy of the subpoena is attached hereto and made part of this communication. b3 b6 b7C

Investigation on 01/12/2012 at [redacted] (via facsimile)

File # [redacted] Date dictated [redacted] b3 b6 b7C

by SA [redacted] b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

AO 110 (Rev. 06/09) Subpoena to Testify Before a Grand Jury

UNITED STATES DISTRICT COURT

for the

Eastern District of Arkansas

SUBPOENA TO TESTIFY BEFORE A GRAND JURY

To: [redacted]

b3
b6
b7C

YOU ARE COMMANDED to appear in this United States district court at the time, date, and place shown below to testify before the court's grand jury. When you arrive, you must remain at the court until the judge or a court officer allows you to leave.

Place:	Date and Time:
United States Attorney's Office Richard Shepard Arnold U.S. Courthouse 600 W. Capitol [redacted] Little Rock, AR 72201	[redacted]

[redacted]

Date: [redacted]

James W. McCormack
CLERK OF COURT

b3
b6
b7C

Signature of Clerk or Deputy Clerk

The name, address, e-mail, and telephone number of the United States attorney, or assistant United States attorney, who requests this subpoena, are:

AUSA [redacted]
425 W. Capitol, Suite 500
Little Rock, AR 7220[redacted]

FD-340a (Rev. 11-12-89)

(Title) Girl Scouts Diamonds

(File No.)

Item	Date Filed	To be returned Yes	To be returned No		Disposition
1	2/15/12		X	GJ subpoena results	

b3
b7E

b3
b6
b7C
b7E

SEARCHED INDEXED
SERIALIZED FILED
FEB 15 2012
FBI - LITTLE ROCK

Automated

FD-340 (Rev. 4-11-03)

File Number [redacted]

Field Office Acquiring Evidence

Serial # of Originating Document

Date Received 2/10/12

From [redacted]
(Interviewee)

(Address)

By [redacted]

To Be Returned ☐ Yes ☐ No

Receipt Given ☐ Yes ☐ No

Grand Jury Material - Disseminate Only Pursuant to Rule 6 (e) Federal Rules of Criminal Procedure

☑ Yes ☐ No

Federal Taxpayer Information (FTI)

☐ Yes ☐ No

Reference: Email 14
(Communication Enclosing Material)

Description: ☐ Original notes re interview of

GJ subpoena Results

b3
b6
b7C
b7E

FD-302 (Rev. 10-6-95)

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 01/12/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

[redacted] a Grand Jury subpoena was served, via facsimile, [redacted] A copy of the subpoena is attached hereto and made part of this communication. b3 b6 b7C

Investigation on 01/12/2012 at [redacted] (via facsimile)

File # [redacted] Date dictated [redacted] b3 b6 b7C

by SA [redacted] b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

AO 110 (Rev. 06/09) Subpoena to Testify Before a Grand Jury

UNITED STATES DISTRICT COURT

for the

Eastern District of Arkansas

SUBPOENA TO TESTIFY BEFORE A GRAND JURY

To: [redacted] b3 b6 b7C

YOU ARE COMMANDED to appear in this United States district court at the time, date, and place shown below to testify before the court's grand jury. When you arrive, you must remain at the court until the judge or a court officer allows you to leave.

Place:	Date and Time:
United States Attorney's Office Richard Shepard Arnold U.S. Courthouse 600 W. Capitol, [redacted] Little Rock, AR 72201	[redacted]

[redacted]

Date: [redacted]

James W. McCormack
CLERK OF COURT

Kay Parker
Signature of Clerk or Deputy Clerk

b3 b6 b7C

The name, address, e-mail, and telephone number of the United States attorney, or assistant United States attorney, who requests this subpoena, are:

AUSA [redacted]
425 W. Capitol, Suite 500
Little Rock, AR 7220[redacted]

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 01/12/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

[redacted] a Grand Jury subpoena was served, via facsimile, [redacted] A copy of the subpoena is attached hereto and made part of this communication. b3

Investigation on 01/12/2012 at [redacted] (via facsimile)

File # [redacted] Date dictated [redacted]

by SA [redacted]

b3
b6
b7C
b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency

AO 110 (Rev. 06/09) Subpoena to Testify Before a Grand Jury

UNITED STATES DISTRICT COURT

for the

Eastern District of Arkansas

SUBPOENA TO TESTIFY BEFORE A GRAND JURY

To: [redacted] b3

YOU ARE COMMANDED to appear in this United States district court at the time, date, and place shown below to testify before the court's grand jury. When you arrive, you must remain at the court until the judge or a court officer allows you to leave.

Place:	Date and Time:
United States Attorney's Office Richard Shepard Arnold U.S. Courthouse 600 W. Capitol, [redacted] Little Rock, AR 72201	[redacted]

[redacted]

Date: [redacted]

James W. McCormack
CLERK OF COURT

Kay Parker
Signature of Clerk or Deputy Clerk

b3
b6
b7C

The name, address, e-mail, and telephone number of the United States attorney, or assistant United States attorney, who requests this subpoena, are:

AUSA [redacted]
425 W. Capitol, Suite 500
Little Rock, AR 7220

[redacted]

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 01/12/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

[redacted] a Grand Jury subpoena was served to [redacted] A copy of the subpoena is attached hereto and made part of this communication. b3

Investigation on 01/12/2012 at [redacted]

File # [redacted] Date dictated [redacted]

by SA [redacted]

b3
b6
b7C
b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

AO 110 (Rev. 06/09) Subpoena to Testify Before a Grand Jury

UNITED STATES DISTRICT COURT

for the

Eastern District of Arkansas

SUBPOENA TO TESTIFY BEFORE A GRAND JURY

To: [redacted] b3

YOU ARE COMMANDED to appear in this United States district court at the time, date, and place shown below to testify before the court's grand jury. When you arrive, you must remain at the court until the judge or a court officer allows you to leave.

Place:	Date and Time:
United States Attorney's Office Richard Shepard Arnold U.S. Courthouse 600 W. Capitol, [redacted] Little Rock, AR 72201	[redacted]

[redacted]

Date: [redacted]

James W. McCormack

CLERK OF COURT

Kay Parker

Signature of Clerk or Deputy Clerk

b3
b6
b7C

The name, address, e-mail, and telephone number of the United States attorney, or assistant United States attorney, who requests this subpoena, are:

AUSA [redacted]
425 W. Capitol, Suite 500
Little Rock, AR 7220

[redacted]

FD-302 (Rev. 10-6-95)

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 01/12/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

[redacted] a Grand Jury subpoena was served, via facsimile, [redacted] A copy of the subpoena is attached hereto and made part of this communication. b3

Investigation on 01/12/2012 at [redacted] (via facsimile)

File # [redacted] Date dictated [redacted]

by SA [redacted]

b3
b6
b7C
b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

AO 110 (Rev. 06/09) Subpoena to Testify Before a Grand Jury

UNITED STATES DISTRICT COURT

for the

Eastern District of Arkansas

SUBPOENA TO TESTIFY BEFORE A GRAND JURY

To: [redacted] b3

YOU ARE COMMANDED to appear in this United States district court at the time, date, and place shown below to testify before the court's grand jury. When you arrive, you must remain at the court until the judge or a court officer allows you to leave.

Place:	Date and Time:
United States Attorney's Office Richard Shepard Arnold U.S. Courthouse 600 W. Capitol, [redacted] Little Rock, AR 72201	[redacted]

[redacted]

Date: [redacted] b3 b6 b7C

James W. McCormack
CLERK OF COURT

Kay Parker
Signature of Clerk or Deputy Clerk

The name, address, e-mail, and telephone number of the United States attorney, or assistant United States attorney, who requests this subpoena, are:

AUSA [redacted]
425 W. Capitol, Suite 500
Little Rock, AR 7220[redacted]

FD-302 (Rev. 10-6-95)

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 01/12/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

[redacted] a Grand Jury subpoena was served, via facsimile, [redacted] b3 A copy of the subpoena is attached hereto and made part of this communication.

Investigation on 01/12/2012 at [redacted] (via facsimile)

File # [redacted] Date dictated [redacted]

by SA [redacted]

b3
b6
b7C
b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency

AO 110 (Rev. 06/09) Subpoena to Testify Before a Grand Jury

UNITED STATES DISTRICT COURT

for the

Eastern District of Arkansas

SUBPOENA TO TESTIFY BEFORE A GRAND JURY

To: [redacted] b3

YOU ARE COMMANDED to appear in this United States district court at the time, date, and place shown below to testify before the court's grand jury. When you arrive, you must remain at the court until the judge or a court officer allows you to leave.

Place:	Date and Time:
United States Attorney's Office Richard Shepard Arnold U.S. Courthouse 600 W. Capitol, [redacted] Little Rock, AR 72201	[redacted]

[redacted]

Date: [redacted]

James W. McCormack
CLERK OF COURT

b3
b6
b7C

Signature of Clerk or Deputy Clerk

The name, address, e-mail, and telephone number of the United States attorney, or assistant United States attorney, who requests this subpoena, are:

AUSA [redacted]
425 W. Capitol, Suite 500
Little Rock, AR 7220[redacted]

FD-302 (Rev. 10-6-95)

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 01/12/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

[redacted] a Grand Jury subpoena was served, via facsimile, [redacted] A copy of the subpoena is attached hereto and made part of this communication. b3

Investigation on 01/12/2012 at [redacted] (via facsimile)

File [redacted] Date dictated [redacted]

by SA [redacted]

b3
b6
b7C
b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency

AO 110 (Rev. 06/09) Subpoena to Testify Before a Grand Jury

UNITED STATES DISTRICT COURT

for the

Eastern District of Arkansas

SUBPOENA TO TESTIFY BEFORE A GRAND JURY

b3
b6
b7C

To: [redacted]

YOU ARE COMMANDED to appear in this United States district court at the time, date, and place shown below to testify before the court's grand jury. When you arrive, you must remain at the court until the judge or a court officer allows you to leave.

Place:	Date and Time:
United States Attorney's Office Richard Shepard Arnold U.S. Courthouse 600 W. Capitol, [redacted] Little Rock, AR 72201	[redacted]

[redacted]

Date: [redacted]

James W. McCormack
CLERK OF COURT

b3
b6
b7C

Kay Parker
Signature of Clerk or Deputy Clerk

The name, address, e-mail, and telephone number of the United States attorney, or assistant United States attorney, who requests this subpoena, are:

AUSA [redacted]
425 W. Capitol, Suite 500
Little Rock, AR 7220[redacted]

Automated Serial Permanent Charge-Out
FD-5a (1-5-94)

Date: 01/17/12 Time: 16:46

Case ID: [redacted]

b3
b6
b7C
b7E

Description of Document:

Type : FD302
Date : 01/12/12
To : LITTLE ROCK
From : LITTLE ROCK
Topic: [redacted]

Reason for Permanent Charge-Out:

Incorrect case id enter upon serialization.

Transferred to:

Case ID: 295A-LR-45983-GJ Serial: 10

Employee: [redacted]

FD-302 (Rev. 10-6-95)

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 02/01/2012

Special Agent (SA) served a Federal Grand Jury Subpoena from the Eastern District of Arkansas on [redacted] SA [redacted] provided [redacted] with a copy of the subpoena. A copy will be attached and the return will be forwarded to the case agent. b3 b6 b7C

Investigation on 01/12/2012 at [redacted]

File [redacted] Date dictated 01/13/2012

by SA [redacted] b3 b6 b7C b7E

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FEDERAL BUREAU OF INVESTIGATION

Date of transcription 02/01/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

On February 1, 2012, [redacted] provided response to a Grand Jury Subpoena issued by the Eastern District of Arkansas. The response to the Subpoena is attached hereto. b3 b6 b7C

Investigation on 02/01/2012 at [redacted]

File [redacted] Date dictated [redacted] b3 b6 b7C b7E

by SA [redacted]

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

AO 110 (Rev. 06/09) Subpoena to Testify Before a Grand Jury

UNITED STATES DISTRICT COURT

for the

Eastern District of Arkansas

SUBPOENA TO TESTIFY BEFORE A GRAND JURY

To: [redacted] b3 b6 b7C

YOU ARE COMMANDED to appear in this United States district court at the time, date, and place shown below to testify before the court's grand jury. When you arrive, you must remain at the court until the judge or a court officer allows you to leave.

Place:	Date and Time:
United States Attorney's Office Richard Shepard Arnold U.S. Courthouse 600 W. Capitol, [redacted] Little Rock, AR 72201	[redacted]

[redacted]

Date: [redacted] b3 b6 b7C

James W. McCormack
CLERK OF COURT

Signature of Clerk or Deputy Clerk

The name, address, e-mail, and telephone number of the United States attorney, or assistant United States attorney, who requests this subpoena, are:

AUSA [redacted]
425 W. Capitol, Suite 500
Little Rock, AR 7220[redacted]

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 02/01/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

On February 1, 2012, [redacted] provided response to a Grand Jury Subpoena issued by the Eastern District of Arkansas. The response to the Subpoena is attached hereto.

b3

Investigation on 02/01/2012 at [redacted]

File # [redacted] Date dictated [redacted]

by SA [redacted]

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b7C
b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

AO 110 (Rev. 06/09) Subpoena to Testify Before a Grand Jury

UNITED STATES DISTRICT COURT

for the

Eastern District of Arkansas

SUBPOENA TO TESTIFY BEFORE A GRAND JURY

To: [redacted] b3 b6 b7C

YOU ARE COMMANDED to appear in this United States district court at the time, date, and place shown below to testify before the court's grand jury. When you arrive, you must remain at the court until the judge or a court officer allows you to leave.

Place:	Date and Time:
United States Attorney's Office Richard Sheppard Arnold U.S. Courthouse 600 W. Capitol [redacted] Little Rock, AR 72201	[redacted]

[redacted]

Date: [redacted]

James W. McCormack
CLERK OF COURT

Kay Parker
Signature of Clerk or Deputy Clerk

b3 b6 b7C

The name, address, e-mail, and telephone number of the United States attorney, or assistant United States attorney, who requests this subpoena, are:

AUSA [redacted]
425 W. Capitol, Suite 600
Little Rock, AR 7220[redacted]

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 02/08/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

On February 8, 2012, [redacted] provided response to a Grand Jury Subpoena issued by the Eastern District of Arkansas. The response to the Subpoena is attached hereto. b3

Investigation on 02/08/2012 at [redacted]

File # [redacted] Date dictated [redacted]

by SA [redacted] b3 b6 b7C b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 02/10/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

On February 8, 2012, [redacted] provided response to a Grand Jury Subpoena issued by the Eastern District of Arkansas. The response to the Subpoena is attached hereto. b3 b6 b7C

Investigation on 02/10/2012 at [redacted]

File [redacted] Date dictated [redacted]

by SA [redacted] b3 b6 b7C b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency; it and its contents are not to be distributed outside your agency.

AO 110 (Rev. 06/09) Subpoena to Testify Before a Grand Jury

UNITED STATES DISTRICT COURT

for the

Eastern District of Arkansas

SUBPOENA TO TESTIFY BEFORE A GRAND JURY

b3
b6
b7C

To:

YOU ARE COMMANDED to appear in this United States district court at the time, date, and place shown below to testify before the court's grand jury. When you arrive, you must remain at the court until the judge or a court officer allows you to leave.

Place:	Date and Time:
United States Attorney's Office Richard Sheppard Arnold U.S. Courthouse 600 W. Capitol, Little Rock, AR 72201	

Date:

James W. McCormack
CLERK OF COURT

b3
b6
b7C

Signature of Clerk or Deputy Clerk

The name, address, e-mail, and telephone number of the United States attorney, or assistant United States attorney, who requests this subpoena, are:

AUSA
425 W. Capitol, Suite 500
Little Rock, AR 7220

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 02/10/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

On February 10, 2012, [redacted] provided response to a Grand Jury Subpoena issued by the Eastern District of Arkansas. The response to the Subpoena is attached hereto.

b3
b6
b7C

Investigation on 02/10/2012 at [redacted]

File # [redacted] Date dictated [redacted]

by SA [redacted]

b3
b6
b7C
b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 02/22/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

On February 22, 2012, [redacted] provided response to a Grand Jury Subpoena issued by the Eastern District of Arkansas. The response to the Subpoena is attached hereto.

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b7C

Investigation on 02/22/2012 at [redacted]

File # [redacted] Date dictated [redacted]

by SA [redacted]

b3
b6
b7C
b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

FD-302 (Rev. 10-6-95)

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 02/22/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

On February 22, 2012, [redacted] provided response to a Grand Jury Subpoena issued by the Eastern District of Arkansas. The response to the Subpoena is attached hereto. b3 b6 b7C

Investigation on 02/22/2012 at [redacted]

File # [redacted] Date dictated [redacted]

by SA [redacted] b3 b6 b7C b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

FD-302 (Rev. 10-6-95)

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 04/25/2012

GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(e)

On April 18, 2012, [redacted] provided response to a Grand Jury Subpoena issued by the Eastern District of Arkansas. The response to the Subpoena is attached hereto.

b3
b6
b7C

Investigation on 04/25/2012 at [redacted]

File # [redacted] Date dictated [redacted]

by SA [redacted]

b3
b6
b7C
b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency; it and its contents are not to be distributed outside your agency.

AO 110 (Rev. 06/09) Subpoena to Testify Before a Grand Jury

UNITED STATES DISTRICT COURT

for the

Eastern District of Arkansas

SUBPOENA TO TESTIFY BEFORE A GRAND JURY

To: [redacted] b3

YOU ARE COMMANDED to appear in this United States district court at the time, date, and place shown below to testify before the court's grand jury. When you arrive, you must remain at the court until the judge or a court officer allows you to leave.

Place: United States Attorney's Office Richard Shepard Arnold U.S. Courthouse 600 W. Capitol, Little Rock, AR 72201	Date and Time: [redacted]
[redacted]	

Date: [redacted] b3 b6 b7C

James W. McCormack, Clerk
CLERK OF COURT

Signature of Clerk or Deputy Clerk

The name, address, e-mail, and telephone number of the United States attorney, or assistant United States attorney, who requests this subpoena, are:

AUSA [redacted]
425 W. Capitol, Suite 500
Little Rock, AR 7220
[redacted]

AO 110 (Rev. 06/09) Subpoena to Testify Before a Grand Jury

UNITED STATES DISTRICT COURT

for the

Eastern District of Arkansas

SUBPOENA TO TESTIFY BEFORE A GRAND JURY

To: [redacted] b3

YOU ARE COMMANDED to appear in this United States district court at the time, date, and place shown below to testify before the court's grand jury. When you arrive, you must remain at the court until the judge or a court officer allows you to leave.

Place: United States Attorney's Office Richard Shepard Arnold U.S. Courthouse 600 W. Capitol Little Rock, AR 72201	Date and Time: [redacted]

[redacted]

Date: [redacted] b3 b6 b7C

James W. McCormack, Clerk
CLERK OF COURT

Signature of Clerk or Deputy Clerk

The name, address, e-mail, and telephone number of the United States attorney, or assistant United States attorney, who requests this subpoena, are:

AUSA [redacted]
425 W. Capitol, Suite 500
Little Rock, AR 7220

[redacted]

FD-1057 (Rev. 5-8-10)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Electronic Communication

Title: (U) Case Closing **Date:** 05/29/2013

From: LITTLE ROCK
LR-6
Contact:

Approved By: A/SSA

Drafted By:

Case ID #: (U) GIRL SCOUTS DIAMONDS - COMPUTER INTRUSION
(U) GRAND JURY

Synopsis: (U) To request case be closed on the above captioned matter

Full Investigation Initiated: 11/02/2011

Details:

of Girl Scouts Diamonds, contacted FBI Little Rock to inform they may have been a victim of a computer intrusion. advised that on October 18, 2011, her office received an "e-mail bomb" resulting in approximately 7,000 e-mails per hour being sent to her Girl Scouts e-mail account. On October 19, 2011, of Girl Scouts Diamonds, received an e-mail confirming a bank transfer which she did not authorize. contacted Centennial Bank who informed twelve bank transfers of $7,500.00 each were sent to different recipients throughout the United States. The total amount that was illegally transferred from Girl Scouts Diamond's bank account was approximately $90,000.00. The transfers happened on or around the same time Girl Scouts Diamonds received the e-mail bomb. the only authorized issuer of bank transfers for Girl Scouts Diamond stated she did not authorize any of the bank transfers.

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b7C
b7E

b6
b7C

UNCLASSIFIED

Title: (U) Case Closing
Re: [redacted] 05/29/2013

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b7C
b7E

Writer proceeded to interview recipients of the twelve bank transfers as well as Centennial Bank [redacted] stated transfers made to recipients came from Girls Scouts Diamonds online banking profile, and all traffic seemed legitimate from the bank's side. [redacted] provided writer with IP addresses used to log into Girl Scout Diamonds online profile as well as names, and banking information of all recipients of illegal transfers. [redacted] Writer interviewed all recipients of the transfers. The recipients stories were very similar in nature. Recipients stated they found work at home jobs from websites such as Monster.com and Careerbuilder.com. Often their job description entailed retrieving money into bank accounts, and later send the money overseas via Western Union or Moneygram. Many recipients provided work contracts, and other documentation supporting their claims.

Writer subpoenaed [redacted]

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b7E

Writer informed AUSA [redacted] of the progress of the case. On May 29, 2013 writer received verbal declination from the AUSA regarding prosecution. Due to the fact there is no new information in the case, and all current investigative options have been exhausted, writer requests the above captioned case be closed.

b6
b7C

Title: (U) Case Closing
Re: [redacted] 05/29/2013

b3
b7E

♦♦

FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
FOI/PA# 1429952-000

Total Deleted Page(s) = 59
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Page 8 ~ Duplicate;
Page 11 ~ Duplicate;
Page 12 ~ Duplicate;
Page 14 ~ Duplicate;
Page 18 ~ Duplicate;
Page 19 ~ Duplicate;
Page 20 ~ Duplicate;
Page 22 ~ Duplicate;
Page 24 ~ b3; b6; b7C; b7E;
Page 25 ~ b3; b7E;
Page 26 ~ b3; b7E;
Page 27 ~ b3; b7E;
Page 28 ~ b3; b7E;
Page 29 ~ b3; b6; b7C; b7E;
Page 30 ~ b3; b6; b7C; b7D; b7E;
Page 31 ~ b3; b6; b7C; b7D; b7E;
Page 32 ~ b3; b6; b7C; b7E;
Page 33 ~ b3; b6; b7C; b7E;
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Page 130 ~ b3;
Page 131 ~ b3; b6; b7C; b7E;
Page 132 ~ b3; b6; b7C; b7D; b7E;
Page 133 ~ b3; b6; b7C; b7D; b7E;
Page 134 ~ b3; b6; b7C; b7D; b7E;
Page 135 ~ b6; b7C; b7D; b7E;

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(Rev. 05-01-2008)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 10/31/2011

To: Little Rock

From: Little Rock
Squad 6
Contact:

Approved By:

Drafted By:

Case ID #:

Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: To request a full field investigation be opened on the captioned matter

Details: Writer requests a full field investigation be opened on the captioned matter. of Girl Scouts Diamonds, contacted FBI Little Rock to inform they may have been a victim of a computer intrusion. advised that on October 18, 2011, her office received an "e-mail bomb" resulting in approximately 7,000 e-mails per hour being sent to her Girl Scouts email account. On October 19, 2011, of Girl Scouts Diamonds, received an e-mail confirming a bank transfer which she did not authorize. contacted Centennial Bank who informed twelve bank transfers of $7,500.00 each were sent to different recipients throughout the United States. The total amount that was illegally transferred from Girl Scouts Diamond's bank account was approximately $90,000.00. The transfers happened on or around the same time Girl Scouts Diamonds received the e-mail bomb. the only authorized issuer of bank transfers for Girl Scouts Diamonds, stated she did not authorize any of the bank transfers. Centennial Bank has been able to retrieve approximately $30,000.00 of the unauthorized transferred funds.

Girl Scouts Diamonds, believ an employee might have opened a malicious email, and malware wa downloaded on their network.

UNCLASSIFIED

CORE

SC:09
NTP 014
CRINT-F

O+A SA
done
11/2/11

b3
b6
b7C
b7E

To: Little Rock From: Little Rock
Re: [redacted] 10/31/2011

b3
b7E

Writer requests a full field investigation be opened on the captioned matter

♦♦

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 10/31/2011

On October 25, 2011, [redacted] date of birth (DOB) [redacted] Girl Scouts-Diamonds of Arkansas, Oklahoma and Texas (GSD), address 615 West 29th Street, North Little Rock, Arkansas 72114, work phone number [redacted] cellular phone number, [redacted] email address [redacted] was interviewed telephonically. After being advised of the identity of the interviewing agent and the nature of the interview, [redacted] provided the following information. b6 b7C

On October 18, 2011 at approximately 1:07 P.M., twelve bank transfers for approximately $7,500.00 each were withdrawn from GSD's bank account, and distributed to different bank accounts throughout the United States. [redacted] stated that GSD did not authorize any of the bank transfers. [redacted] expressed that approximately the same time the transfers took place, GSD's [redacted] received an "e-mail bomb". [redacted] is the only official within GSD who has the authority to assign Bank transfers.

According to [redacted] On October 19th, [redacted] contacted Centennial Bank, and notified them of an e-mail [redacted] received notifying her of an ACH transfer she didn't authorize. It was at this time Centennial notified GSD of the twelve transfers, and the approximate time at which they took place. [redacted] believed all the unauthorized transfers occurred at the same time. [redacted] was not aware of who or where the money was sent to. [redacted] believed Centennial had recovered approximately $30,000.00 of the money that was sent. When one of the runners was interviewed by a receiving bank regarding a transfer of $7,500.00, he/she stated they were supposed to send $5,000.00 dollars, and keep $2,500.00 for themselves. [redacted] advised she was given this information by Centennial, and didn't have any further details. b6 b7C

Investigation on 10/25/2011 at Little Rock, Arkansas (telephonically)

File # [redacted] Date dictated [redacted] b3 b6 b7C b7E

by SA. [redacted]

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

FD-302 (Rev. 10-6-95)

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 11/01/2011

On October 26, 2011, [redacted] date of birth [redacted] of Girl Scouts Diamonds of Arkansas, Oklahoma and Texas, 615 West 29th Street, North Little Rock, Arkansas 72114, phone number [redacted] was interviewed at his place of business. Also present at the interview was FBI CART examiner [redacted] of Girl Scouts Diamonds of Arkansas, Oklahoma, and Texas, and [redacted] of Girl Scouts Diamonds of Arkansas, Oklahoma, and Texas. After being advised of the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information: b6 b7C

[redacted] found suspicious files on [redacted] computer after her computer was attacked by an "email bomb". [redacted] isolated what he thought was a keylogger file and erased it from [redacted] computer. [redacted] stated that when notified about the unauthorized transfers which took place on October 18, 2011, he started to piece together what had taken place. [redacted] believes the "email bomb" which took place approximately the same time as the unauthorized transfers, was a ploy to take Girl Scout Diamonds attention away from their bank account. [redacted] thinks this gave the criminals the opportunity they needed to covertly remove funds from Girl Scouts Diamond's bank accounts. According to [redacted] Girl Scouts Diamonds receive suspicious emails all the time. [redacted] stated they received an email recently from a company purporting to be NACHA. [redacted] could not remember the details of the email, however he remembers receiving it, amongst others malicious in nature. The suspicious files that [redacted] found on [redacted] computer were dated that they were installed on or around the first week of September 2011. b6 b7C

Investigation on 10/26/2011 at North Little Rock, Arkansas

File # [redacted] Date dictated [redacted]

by SA. [redacted]

b3 b6 b7C b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 11/01/2011

On October 26, 2011, [redacted] of Girl Scouts Diamonds of Arkansas, Oklahoma, and Texas, 615 West 29th Street, North Little Rock, Arkansas 72114, phone number [redacted], email address [redacted] was interviewed at her place of business. Also present at the interview was FBI CART examiner [redacted] of Girl Scouts Diamonds of Arkansas, Oklahoma, and Texas, and [redacted] of Girl Scouts Diamonds of Arkansas, Oklahoma and Texas. After being advised of the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information: b6 b7C

[redacted] provided a time line outlining pertinent events of the alleged criminal intrusion. The time line reads as follows:

10-18-2011 1:07:52 pm. Unknown at the time, someone accessed the Girl Scouts-Diamonds checking account online and twelve online transfers of $7,500.00 each were made to numerous banks under numerous names, for a total of $90,000.00. At the same time thousands of emails in an " email bomb " attack. The email bomb was meant as a decoy. The IT guy found Trojans or keystroke monitors which he deleted.

10-18-2011 notified [redacted] of email spam flooding computer after GSUSA webinar on computing operating reserves. At the end of the work day several thousand emails had arrived, and it was a constant stream her my computer.

10-19-11 about 11:00 am checked ACH bank website and [redacted] noticed an unusual transaction in soft ACH posting of $90,000. [redacted] called Centennial bank at ebanker department and spoke to [redacted] said that if [redacted] did not post the transaction then Girl Scouts-Diamonds had been "hacked". [redacted] stated [redacted] wanted to make some calls and call me back. b6 b7C

10-19-2011 [redacted] called and left messages for [redacted] and [redacted] at Centennial Bank

10-19-2011 [redacted] contacted the Little Rock FBI, and was told by receptionist to post complaint on Internet Crime Complaint Center.

Investigation on 10/26/2011 at North Little Rock, Arkansas

File # [redacted] Date dictated _____ b3 b6 b7C b7E

by SA [redacted]

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency

10-20-2011 [redacted] re-contacted the FBI and left a voice mail. b3 b6 b7C b7E

10-20-2011 Girl Scouts-Diamonds received promises from Centennial Bank for approximately $30,000.00 in ACH reversals to return to account by Monday morning October 24, 2011.

[redacted] stated she is the only employee that has the authority to make bank transfers on be-half of Girl Scouts-Diamonds. [redacted] stated she has access to e-mail and the internet, however she does not remember receiving nor opening any suspicious emails.

[redacted] provided a copy of the time line of events and a copy of the Internet Crime Compliant Center report which was placed in a 1-A envelope.

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 11/04/2011

On October 26, 2011 Special Agent [redacted] and FBI CART examiner [redacted] met [redacted] Girl Scouts Diamonds of Arkansas, Oklahoma, and Texas, at his place of employment 615 West 29th Street, North Little Rock, Arkansas 72114. [redacted] provided a Dell Optiplex 330 computer, serial number [redacted] advised he had the authority to give consent to search the computer. [redacted] signed a consent to search form for the computer, and was given a copy of the property receipt. The signed consent form and original property receipt were placed in a FD-340 envelope. b6 b7C

Investigation on 10/26/2011 at North Little Rock, Arkansas

File # [redacted] Date dictated [redacted] b3 b6 b7C b7E

by SA [redacted]

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency

FD-302 (Rev. 10-6-95)

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 11/04/2011

On November 2, 2011, [redacted] Centennial Bank, address 719 Harkrider Street, Suite 200, Conway, Arkansas 72032, phone number [redacted] email address [redacted] was interviewed at his place of business. After being advised of the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information: b6 b7C

[redacted] provided an [redacted] by Girl Scouts Diamonds of Arkansas, Oklahoma, and Texas. The following is a summary of the results:

[redacted] b3 b6 b7C b7E

Investigation on 11/2/2011 at Conway, Arkansas

File # [redacted] Date dictated

by SA. [redacted]

[redacted]

b3
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b7C
b7E

[redacted]

Centennial was able to verify that the template that was created had no 'Parent' template, meaning that it was created from scratch, and was not created from an existing template. On October 18, 2011, twelve ACH transfers for $7,500.00 each were sent to various bank accounts throughout the United States.

[redacted] provided a copy of the ACH batch which was sent out October 18, 2011. This batch was not authorized by Girl Scouts Diamonds. The information provided includes the recipients name, bank account number, routing number, and the amount which they received. The effective date on all of the transfers were October 19, 2011. The following is a summary of the results:

b6
b7C

Name:
Bank:
Account number:
Routing number:

Name:
Bank:
Account number:
Routing number:

Name:
Bank:
Account number:
Routing number:

[redacted]

b3
b6
b7C
b7E

Name:
Bank:
Account number:
Routing number:

Name:
Bank:
Account number:
Routing number:

Name:
Bank:
Account number:
Routing number:

Name:
Bank:
Account number:
Routing number:

[redacted] was scheduled to receive two separate ACH transfers for $7,500.00 a piece.

b6
b7C
b7E

Name:
Bank:
Account number:
Routing number:

Name:
Bank:
Account number:
Routing number:

Name:
Bank:
Account number:
Routing number:

All of the aforementioned transfers were for $7,500.00 each for a total of $90,000.00. According to [redacted] Centennial has been able to recover approximately $40,000.00. Centennial will continue working with the banks to recover as much of the illegally transferred proceeds as possible. [redacted] provided a copy of the ACH transfers, as well as the [redacted] which was placed in a FD-340 envelope.

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 11/04/2011

On November 3, 2011 Special Agent [redacted] met [redacted] Girl Scouts Diamonds of Arkansas, Oklahoma, and Texas, at his place of employment 615 West 29th Street, North Little Rock, Arkansas 72114. Writer returned a Dell Dimension 330 Optiplex computer. [redacted] advised he had the authority to receive the computer. [redacted] signed and was given a copy of the property receipt. The original property receipt was placed in a FD-340 envelope.

b6
b7C

Investigation on 11/03/2011 at North Little Rock, Arkansas

File # [redacted] Date dictated [redacted]

by SA [redacted]

b3
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b7C
b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency;

(Rev. 05-01-2008)

UNCLASSIFIED

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b7E

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 11/04/2011

To: Little Rock

From: Little Rock
Squad 6
Contact:

Approved By:

Drafted By:

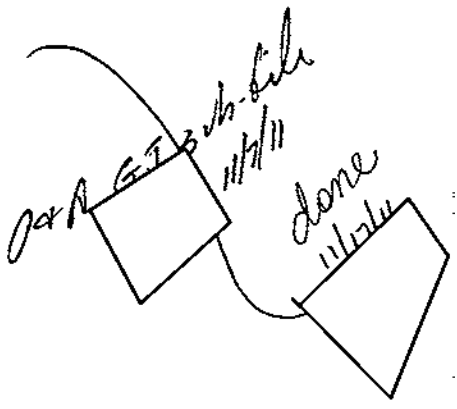
Case ID #:

Title: UNSUB;
GIRL SCOUTS DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: To request a Grand Jury Subfile be opened

Details: Writer requests the following Grand Jury Subfile be opened:

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308 03. EC

(Rev. 05-01-2008)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 02/08/2012

To: Los Angeles **Attn:** Squad CY-1

From: Little Rock
Squad 6
Contact:

Approved By:

Drafted By:

Case ID #:

b3
b6
b7C
b7E

Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: To set lead for interviews of possible witnesses/subjects

Details: of Girl Scouts Diamonds, contacted FBI Little Rock to inform they may have been a victim of a computer intrusion. advised that on October 18, 2011, her office received an "e-mail bomb" resulting in approximately 7,000 e-mails per hour being sent to her Girl Scouts email account. On October 19, 2011, of Girl Scouts Diamonds, received an e-mail confirming a bank transfer which she did not authorize.

contacted Centennial Bank and was informed twelve bank transfers of $7,500.00 each were sent to different recipients throughout the United States. The total amount that was illegally transferred from Girl Scouts Diamond's bank account was approximately $90,000.00. The transfers happened on or around the same time Girl Scouts Diamonds received the e-mail bomb. the only authorized issuer of bank transfers for Girl Scouts Diamonds, stated she did not authorize any of the bank transfers.

Centennial Bank provided a copy of the ACH batch which was sent out October 18, 2011. This batch was not authorized by Girl Scouts Diamonds. The information provided includes the

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b7C
b7E

03 -02.FBC

To: Los Angeles From: Little Rock
Re: [redacted] 02/08/2012

b3
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b7C
b7E

recipients name, bank account number, routing number, and the amount which they received. The effective date on all of the transfers were October 19, 2011. One of the recipients of illegal transfers was:

Name:
Bank:
Account number:
Routing number:

[redacted]

The lead set forth below request contact and interview with the recipients of the unauthorized transferred funds. Little Rock requests logical interview and investigation with specific attention to the following questions and points:

1. How was the runner first contacted? What was the runners understanding of the transaction both then and now?

2. How were ongoing communications with handlers established? If possible gather past e-mails, e-mail addresses, and e-mail header information.

3. Where did the runner send the funds once received, and what percentage did they keep.

4. If the runner found the job on a website what is the website address and is it still active.

5. Was this the first time the runner received funds? If not how many times and how much have they received in the past?

LEAD(s):

Set Lead 1: (Action)

Los Angeles

AT Los Angeles, CA

To: Los Angeles From: Little Rock
Re: [redacted] 02/08/2012

Contact and interview [redacted] b3 b6 b7C b7E
received $7,500.00 into his [redacted] from Girl Scouts Diamonds on or around October 18, 2011. [redacted] social security number is [redacted] and his Date of Birth is [redacted] Best contact information is: telephone numbers [redacted] and [redacted], and home address [redacted] He lists his current employer as [redacted]

♦♦

(Rev. 05-01-2008)

1,2,3

[redacted]

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 02/01/2012

To: Dallas **Attn:** Squad C-5
SSA [redacted]

Mobile **Attn:** Squad 7
SSA [redacted]

From: Little Rock
Squad 6
Contact: [redacted]

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted]

Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: To set lead for interviews of possible witnesses/subjects

Details: [redacted] of Girl Scouts Diamonds, contacted FBI Little Rock to inform they may have been a victim of a computer intrusion. [redacted] advised that on October 18, 2011, her office received an "e-mail bomb" resulting in approximately 7,000 e-mails per hour being sent to her [redacted] Girl Scouts email account. On October 19, 2011, [redacted] of Girl Scouts Diamonds, [redacted] received an e-mail confirming a bank transfer which she did not authorize.

[redacted] contacted Centennial Bank and was informed twelve bank transfers of $7,500.00 each were sent to different recipients throughout the United States. The total amount that was illegally transferred from Girl Scouts Diamond's bank account was approximately $90,000.00. The transfers happened on or around the same time Girl Scouts Diamonds received the e-mail bomb. [redacted] the only authorized issuer of bank transfers for Girl Scouts Diamonds, stated she did not authorize any of the bank transfers.

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UNCLASSIFIED

032 [redacted] 01. FC

[redacted]

To: Dallas From: Little Rock
Re: [redacted] 02/01/2012

Centennial Bank provided a copy of the ACH batch which was sent out October 18, 2011. This batch was not authorized by Girl Scouts Diamonds. The information provided includes the recipients name, bank account number, routing number, and the amount which they received. The effective date on all of the transfers were October 19, 2011. Two recipients of illegal transfers were: b3 b6 b7C b7E

Name: [redacted]
Bank:
Account number:
Routing number:

Name:
Bank:
Account number:
Routing number:

Leads set forth below request contact and interview with the recipients of the unauthorized transferred funds. Little Rock requests logical interview and investigation with specific attention to the following questions and points:

1. How was the runner first contacted? What was the runners understanding of the transaction both then and now?

2. How were ongoing communications with handlers established? If possible gather past e-mails, e-mail addresses, and e-mail header information.

3. Where did the runner send the funds once received, and what percentage did they keep.

4. If the runner found the job on a website what is the website address and is it still active.

5. Was this the first time the runner received funds? If not how many times and how much have they received in the past?

To: Dallas From: Little Rock
Re: [redacted] 02/01/2012

LEAD(s):

Set Lead 1: (Action)

DALLAS

AT DALLAS, TX

Contact and interview [redacted] received $7,500.00 into his [redacted] from Girl Scouts Diamonds on October 19, 2011. [redacted] social security number is [redacted] wife [redacted] is a joint account holder on the aforementioned account. Best contact information is: telephone number [redacted] and home address [redacted] b3 b6 b7C b7E

Set Lead 2: (Action)

MOBILE

AT MOBILE, AL

Contact and interview [redacted] received two transfers for $7,500.00 each into his [redacted] account on October 18, 2011. [redacted] social security number is [redacted] his drivers licence number is [redacted] and his date of birth is [redacted] Best contact information is: address [redacted]

♦♦

(Rev. 05-01-2008)

[redacted]

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 02/09/2012

To: Knoxville **Attn:** Cyber Squad
SSA [redacted]

From: Little Rock
Squad 6
Contact: [redacted]

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted]

Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: To set lead for interviews of possible witnesses/subjects

Details: [redacted] of Girl Scouts Diamonds, contacted FBI Little Rock to inform they may have been a victim of a computer intrusion. [redacted] advised that on October 18, 2011, her office received an "e-mail bomb" resulting in approximately 7,000 e-mails per hour being sent to her [redacted] Girl Scouts email account. On October 19, 2011, [redacted] of Girl Scouts Diamonds, [redacted] received an e-mail confirming a bank transfer which she did not authorize.

[redacted] contacted Centennial Bank and was informed twelve bank transfers of $7,500.00 each were sent to different recipients throughout the United States. The total amount that was illegally transferred from Girl Scouts Diamond's bank account was approximately $90,000.00. The transfers happened on or around the same time Girl Scouts Diamonds received the e-mail bomb. [redacted] the only authorized issuer of bank transfers for Girl Scouts Diamonds, stated she did not authorize any of the bank transfers.

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Centennial Bank provided a copy of the ACH batch which was sent out October 18, 2011. This batch was not authorized by Girl Scouts Diamonds. The information provided includes the

[redacted]

To: Knoxville From: Little Rock
Re: [redacted] 02/09/2012

recipients name, bank account number, routing number, and the amount which they received. The effective date on all of the transfers were October 19, 2011. One of the recipients of illegal transfers was:

Name:
Bank:
Account number:
Routing number:

[redacted]

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The lead set forth below request contact and interview with the recipients of the unauthorized transferred funds. Little Rock requests logical interview and investigation with specific attention to the following questions and points:

1. How was the runner first contacted? What was the runners understanding of the transaction both then and now?

2. How were ongoing communications with handlers established? If possible gather past e-mails, e-mail addresses, and e-mail header information.

3. Where did the runner send the funds once received, and what percentage did they keep.

4. If the runner found the job on a website what is the website address and is it still active.

5. Was this the first time the runner received funds? If not how many times and how much have they received in the past?

LEAD(s):

Set Lead 1: (Action)

Knoxville

AT Knoxville, TN

To: Knoxville From: Little Rock
Re: [redacted], 02/09/2012

Contact and interview [redacted] received $7,500.00 into his [redacted] from Girl Scouts Diamonds on or around October 18, 2011. [redacted] social security number is [redacted] and his Date of Birth is [redacted] has a Tennessee drivers license number of [redacted] Best contact information is: telephone number [redacted], and home address [redacted]

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(Rev. 05-01-2008)

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UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 02/08/2012

To: Miami **Attn:** Squad C-5
SSA

From: Little Rock
Squad 6
Contact:

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Approved By:

Drafted By:

Case ID #:

Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: To set lead for interviews of possible witnesses/subjects

Details: of Girl Scouts Diamonds, contacted FBI Little Rock to inform they may have been a victim of a computer intrusion. advised that on October 18, 2011, her office received an "e-mail bomb" resulting in approximately 7,000 e-mails per hour being sent to her Girl Scouts email account. On October 19, 2011, of Girl Scouts Diamonds, received an e-mail confirming a bank transfer which she did not authorize.

contacted Centennial Bank and was informed twelve bank transfers of $7,500.00 each were sent to different recipients throughout the United States. The total amount that was illegally transferred from Girl Scouts Diamond's bank account was approximately $90,000.00. The transfers happened on or around the same time Girl Scouts Diamonds received the e-mail bomb. the only authorized issuer of bank transfers for Girl Scouts Diamonds, stated she did not authorize any of the bank transfers.

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Centennial Bank provided a copy of the ACH batch which was sent out October 18, 2011. This batch was not authorized by Girl Scouts Diamonds. The information provided includes the

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To: Miami From: Little Rock
Re: [redacted] 02/08/2012

recipients name, bank account number, routing number, and the amount which they received. The effective date on all of the transfers were October 19, 2011. One of the recipients of illegal transfers was:

Name:
Bank:
Account number:
Routing number:

[redacted]

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The lead set forth below request contact and interview with the recipients of the unauthorized transferred funds. Little Rock requests logical interview and investigation with specific attention to the following questions and points:

1. How was the runner first contacted? What was the runners understanding of the transaction both then and now?

2. How were ongoing communications with handlers established? If possible gather past e-mails, e-mail addresses, and e-mail header information.

3. Where did the runner send the funds once received, and what percentage did they keep.

4. If the runner found the job on a website what is the website address and is it still active.

5. Was this the first time the runner received funds? If not how many times and how much have they received in the past?

LEAD(s):

Set Lead 1: (Action)

Miami

AT Miami, FL

To: Miami From: Little Rock
Re: [redacted] 02/08/2012

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Contact and interview [redacted] was contacted regarding a $7,500.00 she was scheduled to receive into her [redacted] savings account from Girl Scouts Diamonds on or around October 18, 2011. [redacted] social security number is [redacted] and her date of birth is [redacted] Best contact information is: telephone number [redacted] and home address [redacted] Writer was successful in briefly contacting [redacted] via telephone and verifying her phone number and address.

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FD-542 (Rev. 03-23-2009)

(X)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 02/13/2012

To: Little Rock

From: Little Rock
Squad 6
Contact:

Approved By:

Drafted By:

Case ID #:

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Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: To claim statistical accomplishments

Details: Writer subpoenaed

Writer continues logical investigation.

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To: Little Rock From: Little Rock
Re: [redacted], 02/13/2012

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Accomplishment Information:

Number: [redacted]
Type: [redacted]
ITU: [redacted]
Claimed By: [redacted]
SSN: [redacted]
Name: [redacted]
Squad: 6

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(Rev. 05-01-2008)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 02/08/2012

To: Tampa **Attn:** Squad 8
SSA

New Orleans **Attn:** Cyber Squad
SSA

From: Little Rock
Squad 6
Contact:

Approved By:

Drafted By:

Case ID #:

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Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: To set lead for interviews of possible witnesses/subjects

Details: of Girl Scouts Diamonds, contacted FBI Little Rock to inform they may have been a victim of a computer intrusion. advised that on October 18, 2011, her office received an "e-mail bomb" resulting in approximately 7,000 e-mails per hour being sent to her Girl Scouts email account. On October 19, 2011, of Girl Scouts Diamonds, received an e-mail confirming a bank transfer which she did not authorize.

contacted Centennial Bank and was informed twelve bank transfers of $7,500.00 each were sent to different recipients throughout the United States. The total amount that was illegally transferred from Girl Scouts Diamond's bank account was approximately $90,000.00. The transfers happened on or around the same time Girl Scouts Diamonds received the e-mail bomb. the only authorized issuer of bank transfers for Girl Scouts Diamonds, stated she did not authorize any of the bank transfers.

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To: Tampa From: Little Rock
Re: [redacted] 02/08/2012

Centennial Bank provided a copy of the ACH batch which was sent out October 18, 2011. This batch was not authorized by Girl Scouts Diamonds. The information provided includes the recipients name, bank account number, routing number, and the amount which they received. The effective date on all of the transfers were October 19, 2011. Two of the recipients of illegal transfers were:

Name:
Bank:
Account number:
Routing number:

Name:
Bank:
Account number:
Routing number:

[redacted]

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The lead set forth below request contact and interview with the recipients of the unauthorized transferred funds. Little Rock requests logical interview and investigation with specific attention to the following questions and points:

1. How was the runner first contacted? What was the runners understanding of the transaction both then and now?

2. How were ongoing communications with handlers established? If possible gather past e-mails, e-mail addresses, and e-mail header information.

3. Where did the runner send the funds once received, and what percentage did they keep.

4. If the runner found the job on a website what is the website address and is it still active.

5. Was this the first time the runner received funds? If not how many times and how much have they received in the past?

To: Tampa From: Little Rock
Re: [redacted] 02/08/2012

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LEAD(s):

Set Lead 1: (Action)

Tampa

AT Tampa, FL

Contact and interview [redacted] received $7,500.00 from Girl Scout Diamonds into his [redacted] Account on or around October 19, 2011. [redacted] social security number is [redacted] and his date of birth is [redacted] Best contact information is: [redacted]

New Orleans

AT New Orleans, LA

Contact and interview [redacted] was scheduled to receive $7,500.00 from Girl Scout Diamonds into his [redacted] Account on or around October 19, 2011. [redacted] appears to share a [redacted] Account with [redacted] [redacted] is the primary account holder. [redacted] social security number is [redacted] and her date of birth is [redacted] Also named on the account is [redacted] social security number is [redacted] and her date of birth is [redacted] Best contact information for [redacted] and [redacted] is: [redacted]

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(Rev. 05-01-2008)

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UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 02/22/2012

To: Mobile **Attn:** Squad 7
SSA

From: Little Rock
Squad 6
Contact:

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Approved By:

Drafted By:

Case ID #:

Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: To set lead for interviews of possible witnesses/subjects

Details: of Girl Scouts Diamonds, contacted FBI Little Rock to inform they may have been a victim of a computer intrusion. advised that on October 18, 2011, her office received an "e-mail bomb" resulting in approximately 7,000 e-mails per hour being sent to her Girl Scouts email account. On October 19, 2011, of Girl Scouts Diamonds, received an e-mail confirming a bank transfer which she did not authorize.

contacted Centennial Bank and was informed twelve bank transfers of $7,500.00 each were sent to different recipients throughout the United States. The total amount that was illegally transferred from Girl Scouts Diamond's bank account was approximately $90,000.00. The transfers happened on or around the same time Girl Scouts Diamonds received the e-mail bomb. the only authorized issuer of bank transfers for Girl Scouts Diamonds, stated she did not authorize any of the bank transfers.

Centennial Bank provided a copy of the ACH batch which was sent out October 18, 2011. This batch was not authorized by Girl Scouts Diamonds. The information provided includes the

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053 04.302

To: Mobile From: Little Rock
Re: [redacted], 02/22/2012

recipients name, bank account number, routing number, and the amount which they received. The effective date on all of the transfers were October 19, 2011. Two of the recipients of illegal transfers were:

Name:
Bank:
Account number:
Routing number:

Name:
Bank:
Account number:
Routing number:

[redacted]

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The lead set forth below request contact and interview with the recipients of the unauthorized transferred funds. Little Rock requests logical interview and investigation with specific attention to the following questions and points:

1. How was the runner first contacted? What was the runners understanding of the transaction both then and now?

2. How were ongoing communications with handlers established? If possible gather past e-mails, e-mail addresses, and e-mail header information.

3. Where did the runner send the funds once received, and what percentage did they keep.

4. If the runner found the job on a website what is the website address and is it still active.

5. Was this the first time the runner received funds? If not how many times and how much have they received in the past?

To: Mobile From: Little Rock
Re: [redacted], 02/22/2012

LEAD(s):

Set Lead 1: (Action)

MOBILE

AT MOBILE, AL

Contact and Interview [redacted] Also Known As (AKA) [redacted] was scheduled to receive $7,500.00 into her [redacted] Account on or around October 18, 2011. [redacted] social security number is [redacted] and her date of birth is [redacted] Best contact information is the following: Home address [redacted] telephone numbers [redacted] and [redacted] email address [redacted]

Contact and interview [redacted] was scheduled to receive $7,500.00 into her [redacted] Account on or around October 18, 2011. [redacted] social security number is [redacted] and her date of birth is [redacted] Best contact information is the following: Home address [redacted] telephone number [redacted] email address [redacted]

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(Rev. 05-01-2008)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 02/21/2012

To: Little Rock **Attn:** SA

From: Los Angeles
CY-1
Contact: SA

Approved By:

Drafted By:

Case ID #:

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Title: UNSUB;
GIRL SCOUTS - DIAMONDS - VICTIM;
COMPUTER INTRUSION

Synopsis: To report results of lead.

Reference:

Enclosure(s): (1) Original FD-302 of interview of (1) 1A envelope containing original notes from the interview of (1) Original 302 documenting receipt of emails from (1) 1A envelope containing printed copies of the emails received from

Details: At the request of Little Rock, on 02/17/2012, Los Angeles contacted and interviewed The results of the interview are set forth in the FD-302 enclosed with this EC. Further, provided to Writer emails discussed in the interview; these emails have been included in a 1A envelope enclosed with this EC.

Los Angeles considers this lead covered.

UNCLASSIFIED

052 02.12.EC Cover-LR-lead.wpd

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To: Little Rock From: Los Angeles
Re: [redacted] 02/21/2012

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LEAD(s):

Set Lead 1: (Action)

LITTLE ROCK

AT LITTLE ROCK

Read and clear.

♦♦

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 02/17/2012

[redacted], date of birth [redacted] Social Security Account Number [redacted] home address [redacted] work telephone [redacted] work mobile telephone [redacted] home telephone [redacted] email address [redacted] was interviewed at the [redacted] After being advised of the identities of the interviewing agents, and the nature of the interview, [redacted] provided the following:

[redacted] recognized the [redacted] account number [redacted] routing number [redacted] and identified it as his own. [redacted] currently works at [redacted] He has been so employed since November of 2005.

On or about October or November of 2011, [redacted] received an email from a woman at "VANTAGE SOFTWARE", purportedly out of the Netherlands. [redacted] was offered employment receiving and transferring funds for VANTAGE SOFTWARE. [redacted] expressed interest in the employment, and completed an employment contract which he returned by email. [redacted] was told he would receive his first payment on a Monday, but this payment never arrived. He notified the woman by email of this, and then received a telephone call from a woman who told him he would soon receive a payment of $7,500, and gave him instructions to wire it to a bank account which [redacted] recalls was in "a Russian country". [redacted] did not remember this woman's name, but recalls that she spoke with an accent. [redacted] was unable to identify the accent, but thought it may have been European. [redacted] was told he would be entitled to a 7% cut of the money he was to transfer.

Within a couple days, [redacted] received a wire transfer of $7,500 to his [redacted] account. About this time, [redacted] grew suspicious and conducted internet searches pertaining to the tasks he was being asked to do, finding reports of similar "employment" to often be linked to illegal scams and fraudulent activity. [redacted] notified the woman that he "wanted no part of it", and instructed her to take back the money. The next day the money was gone, the wire transfer having been reversed. At no time did [redacted] himself transfer these funds from his account.

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Investigation on 02/17/2012 at Los Angeles, California

File # [redacted] Date dictated Not Dictated

by SA [redacted]

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This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency; it and its contents are not to be distributed outside your agency.

[redacted]

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[redacted] has not received any other payments similar to that described above, nor has he transferred money as part of any employment or scheme similar to that described above. [redacted] has on at least one other occasion received email from other, apparently unrelated, parties asking him to take part in activity similar to that described above, but has become convinced that it is linked to illegal activity, and has ignored it.

FD-302 (Rev. 10-6-95)

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 02/21/2012

On February 17, 2012, Special Agent ("SA") [redacted] received an email from [redacted] email address [redacted] following up on the interview conducted earlier that day. [redacted] notified SA [redacted] that he did not retain any original emails from VANTAGE SOFTWARE, but that he had saved his responses to those emails; [redacted] provided to SA [redacted] these responses as attachments to his email. The email from [redacted] to SA [redacted] and the included attachments, have been printed and included in the attached 1A envelope. b6 b7C

Investigation on 02/17/2012 at Los Angeles, California (via email)

File # [redacted] Date dictated Not Dictated

by SA [redacted] b3 b6 b7C b7E

This document contains neither recommendations nor conclusions of the FBI. It is the property of the FBI and is loaned to your agency; it and its contents are not to be distributed outside your agency.

(Rev. 05-01-2008)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 03/13/2012

To: Little Rock **Attn:** SA

From: New Orleans
Lake Charles RA
Contact: SA

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Approved By:

Drafted By:

Case ID #:

Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: Cover lead to contact

Reference:

Enclosure(s): Copy of two (2) emails to from including header information; Applicant Details form filed by Employment Agreement provided by Western Union Wire Transfer form filled out by ATM receipts for withdraws made by

Details: On October 21, 2011, Special Agent met with and at their residence, regarding an Internet scam fell victim to.

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replied to an online career opportunity with Advantage Software. was provided an Employment Agreement and an Applicant Details form, which contained name, contact information, and bank account information. Shortly after applying online, received an ACH funds transfer of

UNCLASSIFIED

To: Little Rock From: New Orleans
Re: [redacted] 03/13/2012

$7,500.00 and was instructed to send two wire transfers via Western Union to the following recipients:

[redacted]

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Before being able to send any wire transfers, [redacted] found [redacted] to be in possession of a large amount of cash, and after further questioning, discovered [redacted] was the victim of an Internet scam. [redacted] is a the co-account holder of [redacted] account, account number [redacted] went to [redacted] and notified the branch of the money [redacted] withdrew. [redacted] advised the fraud had been reported and that the account had received an ACH deposit of $7,500.00. [redacted] and [redacted] returned the money that [redacted] had withdrawn, $4,500.00, and [redacted] account [redacted] was closed. [redacted] advised [redacted] normal account activity [redacted]

[redacted] applied for the job through an online website and believed the job offer to be legitimate. The contact information provided to him was as follows:

[redacted]

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[redacted] provided the following documents, which have been enclosed:

- email dated 10/19/2011.
- email dated 10/19/2011
- Applicant Details form
- Employment Agreement form
- Western Union Transfer form made out to receiver [redacted]

To: Little Rock From: New Orleans
Re: [redacted] 03/13/2012

- Copy of [redacted] transaction receipts

Identifying information for [redacted] is as follows:

Name-
Last:
First:
Middle:
DOB:
SSAN:
Address: [redacted]

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Lake Charles RA considers this lead complete.

To: Little Rock From: New Orleans
Re: [redacted] 03/13/2012

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LEAD(s):

Set Lead 1: (Action)

LITTLE ROCK

AT LITTLE ROCK, ARKANSAS

Read and clear.

♦♦

(Rev. 05-01-2008) (2,3)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 03/22/2012

To: International Operations **Attn:** Europe Unit
London **Attn:** SSA

From: Little Rock
Squad 6
Contact:

Approved By:

Drafted By:

Case ID #:

Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: To provide information to Legat London

Details: of Girl Scouts Diamonds, contacted FBI Little Rock to inform they may have been a victim of a computer intrusion. advised that on October 18, 2011, her office received an "e-mail bomb" resulting in approximately 7,000 e-mails per hour being sent to her Girl Scouts email account. On October 19, 2011, of Girl Scouts Diamonds, received an e-mail confirming a bank transfer which she did not authorize.

contacted Centennial Bank and was informed twelve bank transfers of $7,500.00 each were sent to different recipients throughout the United States. The total amount that was illegally transferred from Girl Scouts Diamond's bank account was approximately $90,000.00. The transfers happened on or around the same time Girl Scouts Diamonds received the e-mail bomb. the only authorized issuer of bank transfers for Girl Scouts Diamonds, stated she did not authorize any of the bank transfers.

One of the recipients of illegal proceeds in the aforementioned scheme was an individual named of On October 21, 2011, Special Agent met with and

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UNCLASSIFIED

082 04. EC

To: International Operations From: Little Rock
Re: [redacted] 03/22/2012

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b7E

[redacted], at their residence, [redacted] regarding an Internet scam [redacted] fell victim to. [redacted] explained [redacted]

[redacted] replied to an online career opportunity with Advantage Software. [redacted] was provided an Employment Agreement and an Applicant Details form, which contained [redacted] name, contact information, and bank account information. Shortly after applying online, [redacted] received an ACH funds transfer of $7,500.00 and was instructed to send two wire transfers via Western Union to the following recipients:

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[redacted]

Before being able to send any wire transfers, [redacted] found [redacted] to be in possession of a large amount of cash, and after further questioning, discovered [redacted] was the victim of an Internet scam. [redacted] is a the co-account holder of [redacted] account, account number [redacted] [redacted] went to [redacted] and notified the branch of the money [redacted] withdrew. [redacted] advised the fraud had been reported and that the account had received an ACH deposit of $7,500.00. [redacted] and [redacted] returned the money that [redacted] had withdrawn, $4,500.00, and [redacted] account [redacted] was closed. [redacted] advised [redacted]

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b7C

[redacted]

[redacted] applied for the job through an online website and believed the job offer to be legitimate. The contact information provided to him was as follows:

[redacted]

To: International Operations From: Little Rock
Re: [redacted] 03/22/2012

[redacted]

[redacted] was contacted via email address [redacted]. Writer reviewed header information from email correspondence with [redacted] and IP address [redacted] Open Source [redacted]

It is requested Legat London obtain subscriber information of IP addresses [redacted] time/date stamp [redacted] if available, and gain any intelligence which may be of investigative value.

Please contact SA [redacted] with any questions or concerns.

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To: International Operations From: Little Rock
Re: [redacted] 03/22/2012

LEAD(s):

Set Lead 1: (Info)

INTERNATIONAL OPERATIONS

AT WASHINGTON D.C.

Read and Clear

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Set Lead 2: (Action)

LONDON

AT LONDON, ENGLAND

It is requested Legat London obtain subscriber information of IP addresses [redacted] time/date stamp [redacted] if available, and gain any intelligence which may be of investigative value.

♦♦

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 3/13/2012

On 03/12/2012, Special Agent (SA) [redacted] and SA [redacted] interviewed [redacted], date of birth [redacted], social security number [redacted], residence address [redacted], telephone number [redacted] at the above-mentioned address. After being advised of the identities of the interviewing Agents and the purpose of the interview, [redacted] provided the following information: b6 b7C

[redacted] share the email address [redacted]. In October of 2011, [redacted] received a work at home job offer via email at the aforementioned address. [redacted] was not interested in the offer; however, [redacted] responded to the email. [redacted] was told via email that the job would entail her receiving funds in her bank account, and then transferring the funds to individuals working for the company outside of the United States. [redacted] could not recall the name of the company; however, emails sent on 10/26/2011, that [redacted] gave the interviewing Agents during the interview identified the sender as COMO LAW FIRM, [redacted]

[redacted] setup a [redacted] savings account in order to receive the funds to be transferred. [redacted] was told that she would receive approximately $4,500.00 in her personal account, and she could keep approximately $600.00. The abovementioned email stated that [redacted] would receive $6,500.00, and her commission would be $610.00. The scheduled date of the aforementioned transaction was 10/26/2011; however, [redacted] never received any funds. b6 b7C

[redacted] stated that she never received any funds into her account, and she never transferred any funds.

[redacted] received telephone calls and text messages from individuals from the company she was supposed to be working for; however, they were no longer on her cell phone. [redacted] tried to save the text messages, but when she went to look for them during the interview, they were no longer on her phone. [redacted] told the interviewing Agents that the telephone numbers the text messages came from did not look like valid telephone numbers. [redacted] could not remember the telephone number that had called her regarding the money transfers. [redacted] agreed to forward all the emails she

(1)

Investigation on 03/12/2012 at [redacted]

File [redacted] Date dictated not dictated

by SA [redacted] SA

072[redacted]02.302

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[redacted]

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received regarding the money transfers to the interviewing Agents.

(Rev. 05-01-2008)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 03/13/2012

To: Little Rock **Attn:** [redacted]
Squad 6 / Cyber

From: Miami
C-5
Contact: [redacted]

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: (U) [redacted]

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Title: (U) UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: (U) To document the results of lead covered.

Reference: [redacted]

Details: (U) Pursuant to a lead set in the referenced serial, on 03/12/2012, Spacial Agent (SA) [redacted] and SA [redacted] interviewed [redacted], date of birth [redacted] social security number [redacted] residence address [redacted] telephone number [redacted] at the above-mentioned address. The results of the interview were documented in a 302.

An email header recovered during the above-mentioned interview from an email sent to [redacted] pertaining to a pending money transfer was sent from the email address [redacted] originating IP address [redacted] The email instructed [redacted] to transfer any money she received to [redacted] if sent via Western Union or to [redacted] if sent via Money Gram.

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(U) Pending further requests from Little Rock or new information relating to specific information in the referenced serial, Miami considers this lead to be covered.

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SA [redacted]

[redacted]

[redacted]

To: Jacksonville
Re: (U) [redacted]

From: Miami
03/12/2012

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Set Lead 1: (Info)

LITTLE ROCK

AT LITTLE ROCK, AR

(U) Please read and clear.

072[redacted]05.ec
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(Rev. 05-01-2008)

(2)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 04/06/2012

To: **Attn:** SSA

From: Little Rock
Squad 6
Contact:

Approved By:

Drafted By:

Case ID #:

Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

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Synopsis: To provide information to Legat

Details: of Girl Scouts Diamonds, contacted FBI Little Rock to inform they may have been a victim of a computer intrusion. advised that on October 18, 2011, her office received an "e-mail bomb" resulting in approximately 7,000 e-mails per hour being sent to her Girl Scouts email account. On October 19, 2011, of Girl Scouts Diamonds, received an e-mail confirming a bank transfer which she did not authorize.

contacted Centennial Bank and was informed twelve bank transfers of $7,500.00 each were sent to different recipients throughout the United States. The total amount that was illegally transferred from Girl Scouts Diamond's bank account was approximately $90,000.00. The transfers happened on or around the same time Girl Scouts Diamonds received the e-mail bomb. the only authorized issuer of bank transfers for Girl Scouts Diamonds, stated she did not authorize any of the bank transfers.

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Centennial Bank provided a copy of the ACH batch which was sent out October 18, 2011. This batch was not authorized by Girl Scouts Diamonds. The information provided included the recipients name, bank account number, routing number, and the

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amount which they received. The effective date on all of the transfers were October 19, 2011.

One of the intended recipients of the transfers was [redacted]. Agents interviewed [redacted] at her home residence. [redacted] and [redacted] share the email address [redacted]. In October of 2011, [redacted] received a work at home job offer via email at the aforementioned address. [redacted] was not interested in the offer; however, [redacted] responded to the email. [redacted] was told via email that the job would entail her receiving funds in her bank account, and then transferring the funds to individuals working for the company outside of the United States. [redacted] could not recall the name of the company; however, emails sent on 10/26/2011, that [redacted] gave the interviewing Agents during the interview identified the sender as COMO LAW FIRM, [redacted].

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An email header recovered during the above-mentioned interview from an email sent to [redacted] pertaining to a pending money transfer was sent from the email address [redacted], originating IP address [redacted]. The email instructed [redacted] to transfer any money she received to [redacted] if sent via Western Union or to [redacted] if sent via Money Gram.

Using open source database checks [redacted]

To: [redacted] From: Little Rock
Re: [redacted] 04/06/2012

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LEAD(s):

Set Lead 1: (Action)

[redacted]

AT [redacted]

It is requested Legat [redacted] obtain subscriber information of IP address [redacted] if available, and gain any intelligence which may be of investigative value.

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FEDERAL BUREAU OF INVESTIGATION

Date of transcription 04/12/2012

On Monday, April 9, 2012, at approximately 11:00 A.M., Special Agent (SA) [redacted] and SA [redacted] located [redacted], social security number [redacted] telephone number [redacted] at [redacted]. After being advised of the identities of the interviewing agents, [redacted] provided the following information: b6 b7C

[redacted] was contacted directly by e-mail with a job offer to receive funds into an account and transfer it by Western Union into subsequent accounts, keeping a percentage as a fee. [redacted] provided a copy of his driver's license and phone number to the employer. Upon receiving $7,500.00 dollars, [redacted] transferred approximately $5,000.00 to individuals with "Russian" sounding names. At this point, [redacted] began to question the legality of the operation. The employer started to harass [redacted] about the remaining money, so [redacted] went to the Rowlett Police Department and his bank, [redacted] He provided the remainder of the funds, approximately $2,000.00 dollars, to the bank's security department. [redacted] also provided all correspondence and information to the bank. This was the first and last time [redacted] has taken this type of money transferring job. [redacted] is currently finishing his degree, and took the job in an effort to contribute to his family's finances. Once it was confirmed that the money he received was stolen, he told the bank that he would be willing to payback the money he transferred, once he graduated.

[redacted] agreed to attempt to locate any of his communications with his employer and provide them to SA [redacted]

Investigation on 4/09/2012 at Dallas, Texas

File # [redacted] Date dictated 4/12/2012 b3 b6 b7C b7E

by SA [redacted]

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(Rev. 05-01-2008)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 04/12/2012

To: Little Rock **Attn:** Squad 6
SSA
SA

From: Dallas
Cyber C5
Contact: SA

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Approved By:

Drafted By:

Case ID #:

Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: To cover lead for the Little Rock Division.

Reference:

Enclosure(s):
- FD-302 interview of
- FD-340 1A containing: criminal history, and Texas driver's license photo

Details: On Monday, April 9, 2012, at approximately 11:00 A.M., Writer and Special Agent located , social security number telephone number at . After being advised of the identities of the interviewing agents, provided the following information:

was contacted directly by e-mail with a job offer to receive funds into an account and transfer it by Western Union into subsequent accounts, keeping a percentage as a fee. provided a copy of his driver's license and phone number to the employer. Upon receiving $7,500.00 dollars, transferred approximately $5,000.00 to individuals with "Russian" sounding names. At this point, began to question the legality of the operation. The employer started to harass about the

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SA

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To: Little Rock From: Dallas
Re: [redacted] 04/12/2012

remaining money, so [redacted] went to the Rowlett Police Department and his bank, [redacted] He provided the remainder of the funds, approximately $2,000.00 dollars, to the bank's security department. [redacted] also provided all correspondence and information to the bank. This was the first and last time [redacted] has taken this type of money transferring job. [redacted] is currently finishing his degree, and took the job in an effort to contribute to his family's finances. Once it was confirmed that the money he received was stolen, he told the bank that he would be willing to payback the money he transferred, once he graduated.

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[redacted] agreed to attempt to locate any of his communications with his employer and provide them to Writer. To date, Writer has not received any additional information from [redacted] but any future information will be sent to the case agent accordingly.

Dallas considers this lead covered.

To: Little Rock From: Dallas
Re: [redacted] 04/12/2012

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LEAD(s):

Set Lead 1: (Info)

LITTLE ROCK

AT LITTLE ROCK

Please read and clear.

♦♦

[redacted]

Filing and Security
Primary Case: [redacted]

Case Title: (U) GIRL SCOUTS DIAMONDS - COMPUTER INTRUSION

Serial Number: [redacted]

Category: Full Investigation
Initiated: 11/02/2011

Details

Serial #: [redacted]

Type: EC

Document Title: REPORT LEAD RESULTS TO LITTLE ROCK.

Approval Date: 04/17/2012
Classification: SN

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Contents:

Precedence: ROUTINE Date: 04/17/2012

To: Little Rock Attn: SSA [redacted]

working copy

From: Mobile
Squad 7
Contact: [redacted]

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted]

Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: Report Lead results to Little Rock.

Reference: [redacted]

Enclosure(s): 1) One (1) original signed FD-302 from the interview of [redacted]

Details: The following individual was requested to be contacted and interviewed pertaining to his knowledge of two (2) $7,500 deposits being deposited into his [redacted] account on or around
10/18/2011:

Name: [redacted]
DOB: [redacted]
SSAN: [redacted]
Residence: [redacted]
[redacted]
Telephone: [redacted]

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There were two deposits of $7,500 sent to his account back in October, 2011, but one (1) of the $7,500 deposits was "taken out" before he transferred any money. He was only able to keep "10%" commission on $7,500, not a total of $15,000. [redacted] kept a commission of "10%", then transferred the remaining funds, via Western Union, to other people, but he can't remember if they were located in the United States or in foreign countries. There are no Western Union receipts to provide and [redacted] did not think he still had any emails from TOHO, but he would look closer and send them if he did find any.

As all logical investigative steps have been completed, Mobile Division considers this matter Closed.

**

Routing

[redacted]

[redacted]

[redacted]

Drafted by: [redacted]

Approved by:

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Filing and Security
Primary Case:

Case Title: (U) GIRL SCOUTS DIAMONDS - COMPUTER INTRUSION

Serial Number:

Category: Full Investigation
Initiated: 11/02/2011

Details

Serial #:

Type: FD302

Document Title: INTERVIEW OF

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Approval Date: 04/17/2012
Classification: SN

Contents: 04/17/2012

On 04/17/2012, , Date of Birth: Social Security Account Number (SSAN): telephone: currently residing at was interviewed concerning his knowledge of two (2) $7,500 deposits being deposited into his account. After being advised of the identity of the interviewing Agent and the nature of the interview, voluntarily provided the following information:

Q1) How was the runner first Contacted? What was the runners understanding of the transaction both then and now?

A1) He was contacted via email from THE TOHO BANK, LTD (TOHO) offering him a position. He would have money deposited into his account, keep a commission of "10%", then wire the remaining funds via Western Union to specified bank accounts, provided to him by a person at TOHO via email. He was unaware that this was a scam at any point in time.

working Copy

Q2) How were ongoing communications with handlers established?

A2) He only corresponded with them via email.

Q3) Where did the runner send the funds once received, and what percentage did they keep?

A3) There were two (2) deposits of $7,500 sent to his account back in October, 2011, but one (1) of the $7,500 deposits was "taken out" before he transferred any money. He was only able to keep "10%" commission on $7,500, not a total of $15,000.

Q4) If the runner found the job on a website, what is the website address and is it still active?

A4) He had applied for multiple jobs on multiple websites on the internet, including CAREERBUILDER.COM and MONSTER.COM. Since he was contacted by them, he has no idea what job he applied for that triggered them contacting him.

Q5) Was this the first time the runner received funds? If not how many times and how much have they received in the past?

A5) only did this transaction "one time" and has not had any other dealings with TOHO since the aforementioned transaction that took place on or about 10/18/2011.

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There are no Western Union receipts to provide and did not think he still had any emails from TOHO, but he would look closer and send them if he did find any.

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(Rev. 05-01-2008)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 04/20/2012

To: Little Rock **Attn:** SSA

From: Mobile
Squad 7
Contact:

Approved By:

Drafted By:

Case ID #:

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Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: Report Lead results to Little Rock.

Reference:

Enclosure(s): 1) One (1) original signed FD-302 from the interview of

2) One FD-340, 1A, containing email printouts provided by

Details: The following individuals were requested to be contacted and interviewed about their knowledge of $7,500 being deposited into each of their accounts on or around 10/18/2011:

Name:
DOB:
SSAN:
Residence:

Telephone:

Name:
DOB:
SSAN:

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To: Little Rock From: Mobile
Re: [redacted] 04/20/2012

Residence: [redacted]

Telephone: [redacted]

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[redacted] received $7,500 into her [redacted] account on or around 10/18/2011. She kept a commission of "5% or 10%", then transferred the remaining funds, via Western Union, to various bank accounts, provided by [redacted] around the world. [redacted] did no have any Western Union receipts from her activities, but she was able to provide email correspondence between [redacted] and herself, which is retained in the 1A section of this case file.

[redacted] has been unresponsive to writer's request for an interview. She has no known employer and all telephone numbers associated with her are no longer valid or do not accept voice mail messages. [redacted] Writer has contacted [redacted] on no less than five (5) separate occasions and requested she relay writer's interview requests to [redacted] Despite [redacted] confirming to writer that she has relayed these requests, [redacted] has not contacted writer at any point in time.

Writer contacted the Case Agent for this matter and inquired if writer should send the information available now from [redacted] so it's investigative value does not expire, or wait to see if [redacted] makes contact. Writer and Case Agent agreed writer would send the information writer had available now, close the lead and if [redacted] ever contacts writer and provides any useful information in the future, writer would forward it to Case Agent.

As all logical investigative steps have been completed, Mobile Division considers this matter Closed.

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FEDERAL BUREAU OF INVESTIGATION

Date of transcription 04/12/2012

On 04/12/2012, [redacted], Date of Birth: [redacted] Social Security Account Number (SSAN): [redacted] currently residing at [redacted] was interviewed concerning her knowledge of $7,500 being deposited into her [redacted] account. After being advised of the identity of the interviewing Agent and the nature of the interview, [redacted] voluntarily provided the following information: b6 b7C

Q1) How was the runner first Contacted? What was the runners understanding of the transaction both then and now?

A1) She was contacted via email on 09/11/2011 by [redacted], email account [redacted] from THE TOHO BANK, LTD (TOHO) offering her a position. She would have money deposited into her [redacted] account, she would keep a commission of "5% or 10%", then wire the remaining funds via Western Union to specified bank accounts, provided to her by a person at TOHO via email. She was unaware that this was a scam at any point in time.

Q2) How were ongoing communications with handlers established?

A2) A few times she spoke with someone on the phone, but her caller id did not provide any information other than "Private Number" or "Unknown" number. Primarily it was via email correspondence.

Q3) Where did the runner send the funds once received, and what percentage did they keep?

A3) She sent it to four (4) different accounts, specific account detail is provided in the email correspondence she provided contained in the 1A. She kept "5% or 10%", but can't remember exactly.

Q4) If the runner found the job on a website, what is the website address and is it still active?

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Did not receive an index copy – only court copy.

A4) She had applied for multiple different jobs on multiple different websites on the internet, including CAREERBUILDER.COM and MONSTER.COM. SInce she was contacted by them, she has no idea what job she applied for triggered them contacting her. b3 b6 b7C b7E

Q5) Was this the first time the runner received funds? If not how many times and how much have they received in the past?

A5) [redacted] only did this transaction "one time" and has not had any other dealings with TOHO since the aforementioned transaction that took place on or about 10/18/2011.

There are no Western Union receipts to provide, but [redacted] did have emails from [redacted] she would provide.

The emails from [redacted] are retained in the 1A section of this case file.

(Rev. 05-01-2008)

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UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 04/18/2012

To: International Operations **Attn:** Eurasia Unit
Attn: SSA

From: Little Rock
Squad 6
Contact:

Approved By:

Drafted By:

Case ID #:

Title: UNSUB;
PROFESSIONAL PROPERTY MANAGEMENT (VICTIM);
COMPUTER INTRUSION

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Synopsis: To request Legat forward request to

Details: date of birth

contacted FBI Little Rock stating he had approximately $57,000.00 withdrawn from his account in early July 2011. did not authorize the transaction. Writer interviewed several employees of who stated they received an suspicious email in June from e-mail address The email stated a recent ACH transfer authorized had failed. Many employees from thought the e-mail was legitimate due to the fact that NACHA is the governing body of ACH transfers. A couple of employees opened the email, and the attachment that accompanied it.

stated bank withdrawals occurred in two different batches, and were dispersed to several different bank accounts throughout the United States. The first batch was for $42,173.61, followed by the second batch which was $14,450.70.

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To: International Operations From: Little Rock
Re: [redacted] 04/18/2012 b3 b7E

The funds were dispersed to different "runners" throughout the United States. After subsequent interviews with these runners it came to fruition that most of these individuals expressed the belief they were working a legitimate job. Many of the runners found their "work at home" jobs from a reputable website such as Careerbuilder or Monster. A common theme revealed throughout the investigation has been the runners were instructed to set up bank accounts, receive money into these accounts, and subsequently to send the money overseas.

Approximately on or around July 7, 2011 the following individuals in [redacted] received Western Union transfers from identified runners in the aforementioned investigation:

[redacted] received two Western Union Transfers on or around July 7, 2011. One was for $1,885.00 and the other was for $2,864.00.

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[redacted] received one Western Union Transfer on or around July 7, 2011. The amount was $2,200.00.

[redacted] received one Western Union Transfer on or around July 7, 2011. The amount was $1,585.00

To: International Operations From: Little Rock
Re: [redacted] 04/18/2012 b3 b6 b7C b7E

[redacted] received one Western Union Transfer on or around July 7, 2011. The amount was $2,864.00.

[redacted] received one Western Union, and one MoneyGram transfer on or around July 7, 2011. The amounts were $1,974.00 and $1,585.00 respectively. b6 b7C

[redacted] received one Western Union Transfer on or around July 7, 2011. The amount was $2,280.00

[redacted] received one Western Union Transfer on or around July 7, 2011. The amount was $2,280.00 b6 b7C

To: International Operations From: Little Rock
Re: , 04/18/2012

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received one Western Union Transfer on or around July 7, 2011. The amount was $2,350.00

received one Western Union Transfer on or around July 7, 2011. The amount was $2,350.00.

Little Rock requests assistance from

The interview should include but not be limited to the following:

a. Fully identify

b. Determine why

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c. Attempt to obtain any copies of all related documentation (i.e. instructions, e-mail messages, etc.).

d. Determine what

To: International Operations From: Little Rock
Re: [redacted], 04/18/2012

[redacted] planned on doing with the money.

e. Determine whether [redacted]

[redacted]

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f. Attempt to determine whether [redacted]

[redacted]

To: International Operations From: Little Rock
Re: [redacted] 04/18/2012

LEAD(s):

Set Lead 1: (Action)

[redacted]

AT [redacted]

Little Rock requests assistance from [redacted] b3 b6 b7C b7D b7E

[redacted]

The interview should include but not be limited to the following:

a. Fully identify [redacted]

b. Determine why [redacted] b6 b7C b7E

c. Attempt to obtain any copies of all related documentation (i.e. instructions, e-mail messages, etc.).

d. Determine what [redacted]

e. Determine whether [redacted]

To: International Operations From: Little Rock
Re: [redacted] 04/18/2012

[redacted]

f. Attempt to determine whether [redacted]

[redacted]

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Set Lead 2: (Info)

INTERNATIONAL OPERATIONS

AT WASHINGTON D.C.

Read and Clear

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FD-302 (Rev. 10-6-95)

FEDERAL BUREAU OF INVESTIGATION

Date of transcription 05/07/2012

On April 20, 2012, [redacted] telephone number [redacted] was interviewed telephonically. After being advised of the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information:

[redacted] stated [redacted] received $7,500.00 in his [redacted] checking account on or around October 18, 2011. [redacted] was questioned by bank officials regarding the deposit on a later date. [redacted] approached the [redacted] and told them he was suspicious the deposit was fraudulent. [redacted] stated that he sent a portion of the money overseas, and gave the rest back to the bank. [redacted] offered to repay the portion he sent abroad. [redacted] provided [redacted] with a Western Union receipt detailing transactional information for the proceeds he sent overseas.

[redacted] provided writer with a copy of the Western Union receipt detailing transactional information which is enclosed in a 1-A envelope.

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Investigation on 04/20/2011 at Little Rock, AR (telephonically)

File # [redacted] Date dictated [redacted]

by SA [redacted]

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FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE **Date:** 06/25/2012

To: Little Rock **Attn:**

From: Knoxville
Squad 11
Contact:

Approved By:

Drafted By:

Case ID #:

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Title: UNSUB;
GIRL SCOUTS-DIAMONDS (VICTIM);
COMPUTER INTRUSION

Synopsis: To cover lead set forth by Little Rock Division.

Details: Knoxville Division received a lead from Little Rock, requesting that a be interviewed pertinent to a computer intrusion case. Unfortunately, Knoxville was unable to locate and interview as requested.

SA visited the address provided by Little Rock, on three separate occasions. On all three occasions no one was present.

The contact telephone number provided by Little Rock was called, however the number was no longer in service.

Additional records checks were run, however no other relevant information was found for Records indicated that a was associated with the address Little Rock provided. The phone numbers listed for were called, however none of the numbers belonged to

SA spoke with the property manager of the The property manager stated that a woman named of the apartment complex. The manager stated that was the only person on the lease and that no males had been seen living or visiting the apartment.

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KX lead marked covered 6/26/12

To: Little Rock From: Knoxville
Re: [redacted], 06/25/2012

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Knoxville Division believes it has exhausted all reasonable means to locate and contact [redacted] Knoxville considers the lead covered, however remains open to contacting [redacted] in the future should new contact information arise.

LEAD(s):

Set Lead 1: (Info)

Little Rock

AT Little Rock, AR

Read and Clear.

♦♦

FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
FOI/PA# 1429952-000

Total Deleted Page(s) = 5
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Page 4 ~ Duplicate;
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FD-1057 (Rev. 5-8-10)

UNCLASSIFIED

FEDERAL BUREAU OF INVESTIGATION

Electronic Communication

Title: (U) Response from [redacted] **Date:** 02/15/2013

To: [redacted]

From: [redacted]
Contact: [redacted]

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted] (U) GIRL SCOUTS DIAMONDS - COMPUTER INTRUSION
[redacted] (U) [redacted]

Synopsis: (U) To document response from [redacted] regarding Little Rock's request to [redacted]

Full Investigation Initiated: 11/02/2011

Reference: [redacted]

Enclosure(s): Enclosed are the following items:
1. (U) Letter from [redacted]

Details:

In referenced lead, Little Rock requested that [redacted] forward the request to [redacted] Attached please find a letter in response to said request [redacted] has received from the [redacted]

b3
b6
b7C
b7D
b7E

b6
b7C
b7D

UNCLASSIFIED

[redacted]

Title: (U) Response from [redacted]
Re: [redacted] 02/15/2013

b3
b7E
b7D

[redacted]

[redacted] considers this lead covered. Should additional information arise that would further enhance the chances of [redacted] will assist accordingly.

♦♦

FEDERAL BUREAU OF INVESTIGATION
FOI/PA
DELETED PAGE INFORMATION SHEET
FOI/PA# 1454579-000

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[redacted] b3 b7E

FD-1057 (Rev. 5-8-10)

UNCLASSIFIED//~~FOUO~~

FEDERAL BUREAU OF INVESTIGATION

Electronic Communication

Title: (U) Subfile Opening Document (Girl Scouts of America) **Date:** 06/05/2015

From: NEW YORK
NY-CY06
Contact: [redacted]

Approved By: [redacted] b6 b7C

Drafted By: [redacted] b3 b7E

Case ID #: [redacted] (U//~~FOUO~~) PHISH-HOOK;
Financial, Corporate, Enterprise
Spear Phishing;
Business Email Compromise
Schemes (BEC);
VARIOUS SUBJECTS (UNSUB)

Synopsis: (U) To open a new victim subfile

Details:

To open a new subfile specifically related to Girl Scouts of America as a victim. This is a consolidation of case [redacted] which will be closed once this subfile is open. b3 b7E

♦♦

[redacted] b3 b7E

FD-1057 (Rev. 5-8-10)

UNCLASSIFIED//~~FOUO~~

FEDERAL BUREAU OF INVESTIGATION

Electronic Communication

Title: (U//~~FOUO~~) Request an assessment be opened and assigned to determine a BusinessEmail Compromise

Date: 03/18/2015

From: NEW YORK
NY-CY06
Contact: [redacted] b6 b7C

Approved By: [redacted] b3 b7E

Drafted By: [redacted]

Case ID #: [redacted] (U//~~FOUO~~) GIRL SCOUTS OF AMERICA - VICTIM;
UNSUB(S); BUSINESS EMAIL COMPROMISE

[redacted] b3

Synopsis: (U//~~FOUO~~) By way of referral from e-mail, [redacted] b6 b7C the Girl Scouts of the USA, received a fraudulent email from from an unknown subject (UNSUB) purporting to be a known vendor requesting an Electronic Funds Transfer (EFT) of $35,580.00 in United States Currency (USC) be transferred to a fraudulent account.

Full Investigation Initiated: 03/18/2015

Details:

On January 26, 2015 [redacted] b6 b7C the GIRL

[redacted]

b3
b7E

Title: (U//~~FOUO~~) Request an assessment be opened and assigned to determine a BusinessEmail Compromise
Re: [redacted] 03/18/2015

SCOUTS OF THE USA (GSUSA), 420 Fifth Avenue New York, NY 10018, phone: [redacted] reported that she was notified by her company about a fraudulent wire transfer from a spoofed internal company email. The IT department traced the fraud email to the desktop of employee [redacted]

b6
b7C

[redacted] GIRL SCOUTS OF THE USA (GSUSA), 420 Fifth Avenue New York, NY 10018, phone: [redacted] received an email that appeared to be from the GSUSA [redacted] [redacted] The senders email address was displayed as [redacted] The email requested [redacted] to transfer $35,580.00 to [redacted] at IBERIABANK.

b6
b7C

GSUSA wired the funds to IBERABANK from the companies BNY MELLON account. Only after the wire was sent, the company discovered the email request was unauthorized and fraudulent. IT department discovered the email address behind the fraudulent CEO email was [redacted] GSUSA filed reports with iC3 (report # [redacted] as well with the NYPD (report # 2015-014-00899)

b6
b7C
b7E

TFO [redacted] Request an assessment be opened and assigned to determine the route of the Business Email Compromise

♦♦

[redacted] b3 b7E

FD-1036 (Rev. 10-16-2009)

UNCLASSIFIED//~~FOUO~~

FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: OTHER **Date:** 07/23/2015

Title: (U) IC3 Complaint by Girl Scouts

Approved By: SSA [redacted] b6 b7C

Drafted By: [redacted] b3 b7E

Case ID #: [redacted] (U//~~FOUO~~) PHISH-HOOK;
Financial, Corporate, Enterprise
Spear Phishing;
Business Email Compromise
Schemes (BEC);
VARIOUS SUBJECTS (UNSUB)

Synopsis: (U) IC3 Complaint by Girl Scouts

♦♦

FEDERAL BUREAU OF INVESTIGATION
FOI/PA
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FOI/PA# 1454579-000

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[redacted] b3 b7E

FD-1057 (Rev. 5-8-10)

UNCLASSIFIED//~~FOUO~~

FEDERAL BUREAU OF INVESTIGATION

Electronic Communication

Title: (U//~~FOUO~~) (GIRL SCOUTS of AMERICA) FGJS Riders submitted for processing **Date:** 06/25/2015

CC: [redacted] b6 b7C

From: NEW YORK
NY-CY06
Contact: [redacted] b6 b7C b3 b7E

Approved By: [redacted]

Drafted By: [redacted]

Case ID #: [redacted] (U//~~FOUO~~) PHISH-HOOK;
Financial, Corporate, Enterprise Spear Phishing;
Business Email Compromise Schemes (BEC);
VARIOUS SUBJECTS (UNSUB)

FEDERAL GRAND JURY MATERIAL - DISSEMINATE PURSUANT TO RULE 6(E)
Do not disseminate except as authorized by federal rule of criminal procedure 6(e).

Synopsis: (U//~~FOUO~~) To submit subpoena riders to the United States Attorneys Office (USAO) for Non-Disclosure Order (NDO) and subpoena process to the appropriate [redacted] b3

Enclosure(s): Enclosed are the following items:
1. (U) Investigative support documents
2. (U//~~FOUO~~) Investigative support documents
3. (U//~~FOUO~~) Investigative support documents
4. (U//~~FOUO~~) Investigative support documents
5. (U//~~FOUO~~) Investigative support documents
6. (U//~~FOUO~~) Investigative support documents

[redacted] b3 b7E

Title: (U//~~FOUO~~) (GIRL SCOUTS of AMERICA) FGJS Riders submitted for processing
Re: [redacted] 06/25/2015

Details:

This writer reviewed full email header(s) provided by [redacted] the GIRL SCOUTS OF THE USA (GSUSA), located at 420 Fifth Avenue New York, NY 10018, phone: [redacted] via email: [redacted] b6 b7C

This information was pertaining to a fraudulent email sent to [redacted] GSUSA, that appeared to be from [redacted] The UNSUB senders email address was displayed as [redacted] directing [redacted] to initiate a wire transfer to an account in a financial institution of UNSUBs choosing and control.

A synopsis of the full email headers are as follows:

Email # 1

Date sent:	[redacted] b6 b7C
Originating IP:	
Spoofed Email:	
Actual Sending Email:	
Actual Reply to Email:	

[redacted] b3 b7E

The following riders were submitted to the USAO for immediate FGJS process with NDOs to be issued via the Southern District of New York.

- [redacted] b3

[redacted] b3 b7E

Title: (U//~~FOUO~~) (GIRL SCOUTS of AMERICA) FGJS Riders submitted for processing

Re: [redacted] 06/25/2015

- [redacted] b3
-

♦♦

FEDERAL BUREAU OF INVESTIGATION
FOI/PA
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FOI/PA# 1454579-000

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[redacted] b3 b7E

FD-1036 (Rev. 10-16-2009)

UNCLASSIFIED//~~FOUO~~

FEDERAL BUREAU OF INVESTIGATION

Import Form

Form Type: EMAIL **Date:** 04/07/2015

Title: (U) Identified victim [redacted] b3 b7E

Approved By: [redacted] b6 b7C

Drafted By: [redacted]

Case ID #: [redacted] (U//~~FOUO~~) GIRL SCOUTS OF AMERICA - VICTIM;
UNSUB(S); BUSINESS EMAIL COMPROMISE

Synopsis: (U) This E-mail serve to identify a federal crime victim in [redacted] A Victim Notification Letter will be mailed to the business victim. b3 b7E

♦♦

From: [redacted]
Sent: Monday, April 06, 2015 6:23 PM
To: [redacted]
Subject: [redacted]

SentinelCaseId: NON-RECORD

b6
b7C
b3
b7E

Classification: UNCLASSIFIED
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[redacted] who is my point of contact.

From: [redacted]
Sent: Monday, April 06, 2015 3:19 PM
To: [redacted]
Subject: [redacted]

Classification: UNCLASSIFIED
==========

Thank you.

To whom may I address the victim notification letter?

Is there someone specific at GSA?

From: [redacted]
Sent: Monday, April 06, 2015 10:51 AM
To: [redacted]
Subject: [redacted]

b3
b7E
b6
b7C

Classification: UNCLASSIFIED
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Sorry,

I'm getting used to the new computer system. Here is the information you requested:

Girl Scouts of the USA
420 Fifth Avenue
New York, NY 10018

From: [redacted]
Sent: Friday, March 27, 2015 9:56 AM
To: [redacted]
Subject: [redacted]

b6
b7C
b3
b7E

Classification: UNCLASSIFIED
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[redacted]

Can you please E-mail me the full name and address for the Girl Scouts and I will upload the E-mail, index the org, and export it and send out a victim notification letter?

From: [redacted]
Sent: Wednesday, March 25, 2015 4:00 PM
To: [redacted]
Subject: [redacted]

b6
b7C
b3
b7E

Classification: UNCLASSIFIED
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From: [redacted]
Sent: Monday, March 23, 2015 1:58 PM
To: [redacted]
Subject: [redacted]

Classification: UNCLASSIFIED
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[redacted]

b6
b7C
b3
b7E

I just updated my point of contact in Sentinel. Any other questions, don't hesitate to ask. Thanks

[redacted]

Hi [redacted]

Is there a POC at Girl Scouts of America?

If so, kindly please provide the POC name and address so I can send out a Victim Notification Letter.

Thank you very much.

[redacted]

[redacted]

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Classification: UNCLASSIFIED

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